

Official Record Index

Item No.	Description Date Entered	d into Record
1.	Request/approval to study for discontinuance	3/22/2011
2.	Notice to Headquarters of suspension	3/25/2011
3.	Notice (if appropriate) to customers/district personnel of suspension	3/25/2011
4.	Highway map with community highlighted	3/25/2011
5.	Eviction notice (if appropriate)	3/25/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	4/13/2011
7.	Post Office and community photos	4/21/2011
8.	Form 150, Postmaster Workload Information	4/21/2011
9.	Worksheet for calculating work service credit	3/25/2011
10.	Survey instruction letter and Window transaction record	4/11/2011
11.	Record of incoming mail	4/11/2011
12.	Record of dispatched mail	4/11/2011
13.	Administrative postmaster/OIC comments	4/5/2011
14.	Inspection Service/local law enforcement vandalism reports	4/5/2011
15.	Post Office fact sheet	6/28/2011
16.	Community fact sheet	6/29/2011
17.	Alternate service options/cost analysis	4/8/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact Sheet (with past three fiscal years of total revenue and revenue units)	6/28/2011
19.	Analysis of investigative findings/recommendations	6/29/2011
20.	Questionnaire instruction letter to postmaster/OIC	4/12/2011
21.	Cover letter, questionnaire, and enclosures	4/11/2011



Item No.	Description Date Entered	I into Record
22.	Returned customer questionnaires and Postal Service response letters	6/28/2011
23.	Analysis of questionnaires	6/28/2011
24.	Community meeting roster	6/28/2011
25.	Community meeting analysis	6/28/2011
26.	Memo: Community meeting letter (if community meeting held prior to questionnaire)	6/28/2011
27.	Petition and Postal Service response letter (if appropriate)	4/20/2011
28.	Congressional inquiries and Postal Service response letter	4/22/2011
29.	Proposal checklist	6/29/2011
30.	District notification to Government Affairs	6/29/2011
31.	Instructions to postmaster/OIC to post proposal	6/29/2011
32.	Invitation for comments exhibit	6/29/2011
33.	Proposal exhibit	6/29/2011
34.	Comment form exhibit	6/29/2011
35.	Instructions for postmaster/OIC to remove proposal	9/6/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	9/16/2011
37.	Notification of taking proposal and comments under internal consideration	n 9/16/2011
38.	Customer comments and Postal Service response letters	9/16/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	9/16/2011
40.	Analysis of comments	9/16/2011
41.	Revised proposal (if appropriate)	9/16/2011
42.	Updated Form 4920 (if appropriate)	9/16/2011



Item No.	Description Date Ente	ered into Record
43.	Certification of record	9/16/2011
44.	Log of Post Office discontinuance actions	9/16/2011
45.	Transmittal to Vice President, delivery and retail, from district manage customer service and sales	er, 9/16/2011
46.	Headquarters' acknowledgment of receipt of record	9/26/2011
47.	Final determination from Headquarters	10/24/2011
48.	Instruction letter to postmaster/OIC on posting	11/1/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement form	
51.	Vice president, Delivery and Retail, instruction letter	10/24/2011
52.	Appeal letter (if appropriate)/No appeal letter	
53.	Public notice postings on appeal (if appropriate)	
54.	Postal Rate Commission opinion on appeal affirming final determination	n (if appropriate)
55.	Vice President, delivery and retail, instruction letter	
56.	Letter to customers	
57.	Notification to local Address Management Systems (AMS) to update A	MS database
58.	Announcement in Postal Bulletin	



03/22/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-05 congressional district.

DISTRICT MANAGER HAWKEYE PFC		DATE
GAIL DUBA		03/22/2011
Approval to Study for Discontinuance	ę.	
Manager, Post Office Operations		
CENT GOCHENOUR		
ostal Service to provide effective and	d regular service by an alternate means.	, and the ability of the
	declining volumes, declining workload, revenue	and the shifting of the
The above office became vacant when	the postmaster retired on 03/26/2010.	
ZIP Code Change:	Yes NO 🗹 ZIP Code	
Total Customers:	304	
City Delivery:	. 0	
Intermediate HCR:	0	
Intermediate RR:	122	
Highway Contract Route (HCR):	0	
Rural Route (RR):	97	
General Delivery:	0	
Post Office Box:	85	
Number of Customers:	V.V	
Near Miles Away:	6.0	
Near Office Name:	OCHEYEDAN PO	
ADMIN Miles Away:	6.0	
Proposed Admin Office:	OCHEYEDAN PO	
County:	Osceola	
Finance Number:	183933	
EAS Level:	11	
Zip+4 Code;	51345-7728	
Post Office Name:	HARRIS	



Dockect: 1366304

			NOTICE OF POST O	FFICE E	MERGEN	CY SUSPENSION	
A_ Office							
Name: Area:	HARRIS WESTERN				District:	State: IA HAWKEYE PFC	Zip Code: 51345
EAS Grad	ional District: de:	IA-05			County:	Osceola	
Post Offic	xe:		Classified Station			Finance Number: Classified Branch	183933 CPO

• There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date:	03/25/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		03/23/2011
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

Tele No:

(319) 399-2902



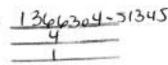
A. Office	<u>e</u>								
Name: Area:	HARRIS	RN			District	State: IA	z	p Code: 5	1345
Congres	sional Distr	ict.	IA-05		County:	HAWKEYE PFC Osceola		0.5	
AS Gra	de:		11		-county.	Finance Number	183	000	
ost Offi	De:	1	Classified Station				103	W1555157	430 21
	****		Cidosineu Station	ш		Classified Branch	Ш	CPO	
ere wa	s no Emer	gency	Supension for this office						
repared	by:	Karen	Lenane				ate:		me ma
itle:	-0.14		EYE PFC Post Office Review Co	nacefinates		U	me.	03	V25/201

(319) 399-5502

Fax No:

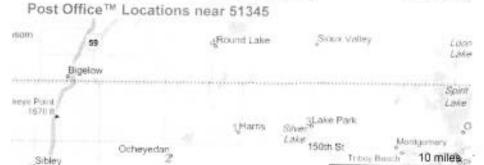






Post Office™ Locations

PRINT | BACK



Post Office™ Location - HARRIS 312 MAIN ST N HARRIS, IA 51345-7728 (800) ASK-USPS

> (800) 275-8777 (712) 349-2398

2.0 mi

Business Hours Mon-Fri 8:00am-12:00pm 1:00pm-4:15pm Sat 8:00am-9:15am Sun

closed

Services PO Boxes Online

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Service hours may vary. Please check link for business hours

2 Post Office™ Location -OCHEYEDAN 851 MAIN ST OCHEYEDAN, IA 51354-7726 (800) ASK-USPS (800) 275-8777

(712) 758-3600

5.4 mi

Business Hours Mon-Fri 8:30am-11:00am 12:30pm-4:00pm Sat 8:30am-9:30am Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location - LAKE PARK 202 N MARKET ST

202 N MARKET S LAKE PARK, IA 51347-7819 (800) ASK-USPS

(800) 275-8777 (712) 832-3364

5.9 mi

Business Hours Mon-Fri 8:30am-11:00am 12:15pm-4:00pm Sat 9:00am-11:00am Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Business Hours Mon-Fri

Services PO Boxes Online

Post Office™ Location - ROUND LAKE 137 MAIN ST ROUND LAKE, MN 56167-9712

(800) ASK-USPS (800) 275-8777 (507) 945-8201 8.7 mi

8:30am-12:00pm 1:00pm-3:45pm Sat 8:15am-9:15am Sun

closed

Service hours may vary. Please check link for business hours.

1366304-51345 DOCKETNO ITEM NO PAGE

Post Office™ Locations near 51345

By City

HARRIS OCHEYEDAN LAKE PARK ROUND LAKE MELVIN By ZIP Code 51354 51347 56167 51350 56117 51331 51355 51351 51249 51360 51346 56187 51340 51338 56119 51232 51248 56181 56150 51243

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Business Search Search for a business by name or ... See who is calling you category nationwide.

Reverse Phone Number

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Eviction Notice A. Office Name: HARRIS State: Zip Code: 51345 IA WESTERN Area: District: HAWKEYE PFC Congressional District: IA-05 County: Osceola EAS Grade: 11 Finance Number 183933 Post Office: 1 Classified Station Classified Branch CPO

There was no evection notice for this office

 Prepared by:
 Karen Lenané
 Date:
 03/25/2011

 Title:
 HAWKEYE PFC Post Office Review Coordinator
 Fax No:
 (319) 399-2902

 Tele No:
 (319) 399-2902
 Fax No:
 (319) 399-5002



		Build	ing Inspe	ction Reg	ort		
A. Office							
Name: HARRIS	RN			District:	State: IA HAWKEYE PFC	Zip Code: 513	345
Congressional Dist	rict: IA-05			County:	Osceola		_
EAS Grade:	11				Finance Number:	183933	
Post Office:	~	Classified Station			Classified Branch	СРО	

There was no building inspection report nor photos for this office

 Prepared by:
 Karen Lenane
 Date:
 03/25/2011

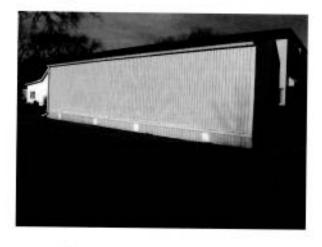
 Title:
 HAWKEYE PFC Post Office Review Coordinator
 Fax No:
 (319) 399-2902

 Tele No:
 (319) 399-2902
 Fax No:
 (319) 399-5002

Harris Community Photos



Front of Post Office



DOCKETNO.

Back of Post Office



Looking South from PO entrance



Gym



Methodist Church



Coop Gas Station

Harris Community Photos



Forbes Meats/Grocery



Mini Groto



CEA Elevator





Robertson Mechanical



Going West into Harris

Harris Community Photos



CEA Elevator



Harris Fire Station

1366304-5134



Harris Community Building



Going East into Harris



Going North into Harris



Vellema Dairy

13 66304-934

Harris Community Photos



Harris City Building



looking West



Looking East



Harris City Park



City Mayor

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code HARRIS, IA 51345		Postmaster's Signature FVYBJ0	Date 04/11/201
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature Gall Duba	Date 04/21/201
(Check Box) Vecancy Management Review 1.	RFR	See Instru	
Current Office Level			11
2. Finance Number	(1-6)	18	83933
General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-1)	5)	85
5. Possible City Deliveries	(16-20	1)	0
6. Administrative Rural Boxes Served	(21-25	i)	97
7. Intermediate Rural Boxes Served	(26-30		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-36	6)	122
Administrative Highway Contract/Star Route Boxes Served	(36-39		0
Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
 Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Office. 	nes (44-47)	0
Number of Carrier Stations/Branches	(48-49	9	0
Number of Finance Stations/Branches	(50-51	_	65
Number of Contract Stations/Branches & Community Post Offices	(52-63)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "W" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)		0
Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56		N
6. Does Office Perform Outgoing Distribution for Other Offices?	(57)		0
7.	(58)		N
Does Office Perform Incoming Distribution for Other Offices? 8.	(59)		N
Does Office Perform Incoming Secondary Distribution for Other Offices? 9.			N
Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office 0.			N
Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office? 1.			Y
Do You Have Responsibility for Vehicle Maintenance Facilities? 2.	(62)		N
Does Your Office Have Administrative Responsibility for an Air Transfer Office? 3.	(63)		N
Is Postmaster Lessor for Government Owned Building? 4.	(64)	1	N
Does Office Have MPLSM/SPLSM?	(65)		N
Does Office Distribute Food Stamps? S Form 150, January 1983	(65)	y i	N

PS Form 150, Postmaster Workload Information

Docket 1366304 Page Nbr Ba

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	85	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	97	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	122	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do
 not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621. Camer Route Report for the previous accounting period.
- 6 Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by corriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are located in the ZIP Code for another office.
- 6 Enter the number of administrative highway contract star route box-es served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10 Enter the number of intermed are highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or branches that have camer delivery service

- Enter the number of disselfed finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a sessional workload increase the terms shown on the sessional workload portion of the form must show a 25% increase and must fast for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a bulling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate
- 19 Does office secorate all incoming letter size moli to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24 Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for cal	culating Wor	kload Serv	ce Cred	it (WSC) fo	r Pos	t Offices		
Office Name:	HARRIS	_							
Office Zip+4:	51345 -7728	District:	HAWKE	E PFC					
		A	ctivity WS	Cs					
General Deliver	Families Served (Item 3	PS Form 150)			0	X 1.0	=	
	es/Call Boxes Rented (Iter					85	X 1.0	=	- 8
	liveries (Item 5, PS Form					0	X 1.33	=	-
Administrative R	ural Boxes Served (Item	6, PS Form 15	0)			97	X 1.0	=	9
Intermediate Ru	ral Boxes Served (Item 7,	PS Form 150)		ere e	0	X 0.7	=	
Administrative R	esponsibility for Intermed rm 150)	ate Rural Box							
				40000	1111	122	X 0.3	=	3
Administrative H	ighway Contract/Star Rou	ite Boxes Serv	red						
(Item 9, PS Fo	rm 150)				****	0	V.10		
Intermediate Hig	hway Contract/Star Route	Boxes Serve	d		-	0	_ X 1.0	=	_
(Item 10, PS F	orm 150)								
Adoptotopolic B					<u></u>	0	_ X 0.7	*	
Boxes for Other	esponsibility for Intermedi Offices (Item 11, PS Form	ate Highway (Contract/Sta	r Route		0	V 0.2	_	
		otal Activity W					_ X 0.3	=	- 24
					9.80				21
1940.07	224		evenue WS	Cs					
First		revenue units	50 0000	×_	25 units		(F)	25.00	
Next		revenue units		×	31 units		= _	15.50	
Next		revenue units		×	0 units		-	0.00	
Next		revenue units		×	0 units			0.00	
		revenue units	: 0.01	×	0 units			0.00	
	Total revenue V	/SCs:						40.50	
Activity WSCs _	219 + Revenue W	SCs =40).50 Bas	e WSCs	259.5	<u> </u>	EAS Grade	11	
Previous evalua	tion: EAS grade	11							
Effective date of	change in service hours:						(if a	ppropriate	1
(when a vacance	exists, hours must reflec	t the appropria	ite EAS gra	de)				pproprieto	
Worksheet comp	pleted by:								
KAREN LENAN	Ē		KAF	EN.S.LE	NANE@U	SPS.C	3OV		
Printed Name			Sign	ature	1000				_
HAWKEYE PFC	District Review Coordina	tor	03/2	5/2011					
Title			Date			_			



03/25/2011

OIC/POSTMASTER

SUBJECT: HARRIS Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to HARRIS customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the HARRIS Post Office for a 2-week period. The surveys should begin 03/26/2011 and end on 04/08/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/09/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact KAREN LENANE, Post Office Review Coordinator, at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1366304 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1366304 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1366304

Window Transaction Survey

		04/08/2011	through	03/26/2011	Survey Period:
FVYBJ0	Completed By:	51345 - 7728	ZIP+4:	HARRIS	PO Name:

entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period. Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail, Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record, PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily

Average Number Daily Transactions:	Daily Average	Time Factor	IOIAES	Fn- (47/18	Thu - 04/07	Wed - 04/06	Tue - 04/05	Mon - 04/04	Sun - 04/03	Sat - 04/02	Fn - 04/01	Thu - 03/31	wed - 03/30	Tue - 03/29	Mon - 03/28	Sun - 03/27	Sat - 03/26	Day/Date
	7.4	X.777	114	12	9	5	24	32	0	1	7	- 4	4	6	5	0	5	Postage Sales (.777)
	3.5	1,083	39	3	3	ω	S	9	0	0	3	1	2	4	2	0	6	Postage Money I Sales Orders (.777) (1.083)
17.8	2.0	×	12	1	1	1	_	-	0	-	1	11	1	4	-	0	-	Registered C.O.D (1.969)
bo	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Passports Meter Settings (5.06)
Averag	0.2	X 2.875	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	Box Rent (2.875)
Average Daily Retail Workload in Minutes:	3.3	X 1.792	22	0	8	0	0	0	0	0	_	0	1	7	-	0	4	Certified Insured Special Service (1.792)
etail tes:	0,1	X 1.787	3	0	0	0	0	0	0	0	0	0	_	0	0	0	0	Misc. Services (1.787)
18.9	2.4	X 1.188	24	2	4	0	2	ω	0	0	4	s	2	2	2	0	0	Nonrevenue Servicas (1.188)

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

HARRIS 51345 - 7728

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	lats	Pa	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	545	9	108	109	12	4	0	0
Sun - 03/27	0	0	0	0	-0	0	0	0
Mon - 03/28	503	19	115	101	15	2	0	0
Tue - 03/29	416	23	109	128	7	3	0	0
Wed - 03/30	284	12	171	396	5	7	0	0
Thu - 03/31	451	5	93	279	15	7	0	0
Fri - 04/01	537	19	86	73	9	4	0	0
Sat - 04/02	666	17	85	113	22	4	0	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	1025	16	49	15	11	11	0	0
Tue - 04/05	536	23	32	281	12	1	0	0
Wed - 04/06	457	18	214	324	8	9	0	0
Thu - 04/07	491	26	80	95	16	0	0	0
Fri - 04/08	410	6	153	124	13	2	0	0
TOTALS	6,321	193	1,295	2,038	145	46	0	0
Daily Average	526.8	16.1	107.9	169.8	12.1	3.8	0.0	0.0

Signature of Person Making Count:

Printed Name:

FVYBJ0 FVYBJ0

Date:

04/11/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot	
Manual Letters	227	Manual Flats	115	
Automated Letters	215	Automated Flats	115	
Sequenced Letters	227	Sequenced Flats	115	

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1366304 - 51345 Item Nbr: 12 Page Nbr: 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

HARRIS 51345 - 7728

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	lats	Pa	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	83	0	2	0	2	0	1	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	158	0	3	1	3	2	1	0
Tue - 03/29	69	0	4	0	3	2	1	0
Wed - 03/30	83	0	2	0	2	1	1	0
Thu - 03/31	102	0	3	0	2	0	1	0
Fri - 04/01	185	0	0	0	5	0	1	0
Sat - 04/02	78	0	- 1	0	0	0	1	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	154	0	17	0	5	1	1	0
Tue - 04/05	141	0	0	36	2	0	1	ő
Wed - 04/06	134	0	1	1	3	2	1	0
Thu - 04/07	148	0	2	1	1	1	-	0
Fri - 04/08	159	0	3	0	2	0	- 1	0
OTALS	1,494	0	38	39	30	9	12	0
Daily Average	124.5	0.0	3.2	3.3	2.5	0.8	1.0	0.0
Signature of Per	enn Makina i	Count 5	WR IO			0.0	1.0	0.0

Signature of Person Making Count:

Printed Name:

FVYBJ0

Date:

FVYBJ0

04/11/11



04/05/2011

OIC/POSTMASTER

SUBJECT: HARRIS Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HARRIS Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HARRIS Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/19/2011. This information will be entered into the official record for public viewing.

Post Office Box	85
General Delivery	0
Rural Route (RR)	97
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	182

If you have any comments on alternate means of providing services to the HARRIS customers, please provide them below:

Intermidiate RR Boxes 122 Businesses served: Harris Economic Devoplement PO Box 143 Harris IA 51345 CEA 305 Main Street S Harris IA 51345 B&B Sales 6942 130th Street Harris IA 51345 Brueggeman Farms 1153 White Ave Harris IA 51345 Expressions 7055 Highway 9 Harris IA 51345 Dugout Creek Design 7055 Highway 9 Harris IA 51345 Southpaws 7055 Highway 9 Harris IA 51345 Test of Time 7055 Highway 9 Harris IA 51345 Five Star Catering 1885 Yew Ave Harris IA 51345 Clain Link Express 1885 Yew Ave Harris IA 51345 Sunrise Farms 2060 White Ave Harris IA 51345 R&L Construction 1335 Vine Ave Harris IA 51345 NNK Partnership 7069 210th Street Harris IA 51345 Outback 7069 210th Street Harris IA 51345 KIN Pork Inc. 7069 210th Street Harris IA 51345 D&J Lorch LTD 2176 100th Ave Harris IA 51345 May City Fire Dept. 2319 Yew Ave Harris IA 51345 Harmon Oil 6980 120th Street Harris IA 51345 Hibma Family Farms 6922 120th Street Harris IA 51345 M&R Construction 6692 120th Street Harris IA 51345 Klaassen Trucking 318 Main Street S Harris IA 51345 Bosma Trucking 6775 130th Street Harris IA 51345 HET Club Store 2060 Yew Ave Harris IA 51345 Pampered Chef - Ellen Bosma 6656 Highway 9 Harris IA 51345 Clipper Windpower 6952 Highway 9 Harris IA 51345 Westview Dairy 1761 White Ave Harris IA 51345 VanderVeen Calf Ranch 1761 White Ave Harris IA 51345 Vellema Dairy 309 Osceola Ave E Harris IA 51345 Karen Witt Daycare 6608 160th Street Harris IA 51345 D&D Boots Dairy 1624 Yew Ave Harris IA 51345 Portable Welding 2204 white Ave Harris IA 51345

Docket: 1366304 - 51345 Item Nbr: 13 Page Nbr: 2

Recher Partnership 6834 230th Street Harris IA 51345 Reisburg Contruction 1789 100 Ave Harris IA 51345 Walhoef Farms LLC 1707 100th Ave Harris IA 51345 MCM Fabrication 6857 Highway 9 Harris IA 51345 Stony Creek Pork 6996 220th Street Harris IA 51345 3B Electric 6996 220th Street Harris IA 51345 D&C Construction PO Box 134 Harris IA 51345 Handy Man Servcie 6681 110th Street Harris IA 51345 Bull Dog Powerwash PO Box 25 Harris IA 51345 DJ72 Inc 1967 100th Ave Harris IA 51345 Rick's Greenhouse 6730 140th Street Harris IA 51345 Ravling Construction 1239 Warbler Ave Harris IA 51345 Birdsall View Gardens 1825 Yew Ave Harris IA 51345 Raye Trucking PO Box 12 Harris IA 51345 United Methodist Church PO Box 54 Harris IA 51345 Jessica Smith - AVON PO Box 123 Harris IA 51345 Roberston Mechanical PO Box 95 Harris IA 51345 Stan Clubs - Ebay PO Box 76 Harris IA 51345 City of Harris PO Box 135 Harris IA 51345 H-LP School 905 S Market Street Lake Park IA 51347 Heath Auto 525 Amy Ave Round Lake MN 56167

KAREN LENANE Post Office Review Coordinator

Comments:

cc: Official Record



03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HARRIS Post Office, 51345 - 7728, located in Osceola County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



Docket: 1366304 - 51345 Item Nbr: 14 Page Nbr: 2

04/01/2011

Doug Weber – Osceola County Sheriff 309 6th St Sibley, IA 51249

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HARRIS Post Office, 51345 - 7728, located in Osceola County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

Comments/Findings:

8-39-08 possible mail tampering 5-12-09 mailbox damage

cc: Official Record

Judy Top Head dispatcher Pail Adm 4-5-11

	Post Office Name		Office Survey Sheet	
		HARRIS	ZIP+4	51345-7728
	Congressional District	IA-05	Date	06/28/2011
	List specific information at where restrooms are availal	oout the facility, such as st ble), security, and other de	tructural defects, safety hazards, lack of running	water or restrooms (if so,
	N/A Management Initiated			
	Is the facility accessible	to persons with disabilitie	s? Yes No	
	Lease terms? 30-day can	cellation clause? Site	only- lease expires 4/30/2013. 60 day cancellat	ion clause
	Are suitable alternate qu N/A Management Initiat	arters available for an inde ed Study	ependent Post Office? If so, where?	
	List potential CPO sites.			
	N/A - CPO not being sor			
3	Are there any postage me	eter customers or permit rr	nailers? Yes 🖊 No	
	If yes, please identify the None	em by name and address.	1977A	
	Which career and noncar PMR/OIC possible reass	eer employees will be affor	ected and what accommodations will be made f	or them?
	How is mail received and d box be retained? Will a loc	lispatched at the office and ked pouch be utilized?	d at what times? How will this be affected by di	iscontinuance? Will a collection
	Mail is received in the AM	via Star Route Driver at 7	7:25 Mail is dispatched in the PM via Star Rout	e Driver at 4:15
	How many Post Office be	oxes are installed?	140	
	How many Post Office be	oxes are used?	85	
	What are the window ser	vice hours?	08:00 - 12:00 13:00 - 16:15 M-F	
			08:00 - 09:15 S	
	What are the lobby hours	?	6:00am - 9:00pm M-F	
			6:00am - 9:00pm S	
	Have there been recent or		lism reported to the postmaster/OIC? Explain.	
	THAT CHEST OF THE TECCHE CO	ises of mail thert or vanda	itsut reported to the postmaster/OfC/ Explain.	

Post Office Survey Sheet(continued)

Docket: 1366304 - 51345

Page Nbr: 15 Page Nbr: 2

11.		List potential CBU/parcel lockers sites and distances from present Post Office site. <u>City property</u>							
12.	Are the handica No	there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical dicaps, etc.) How can these people be accommodated?							
13.	Rural delivery/HCR delivery.								
	a.	What is current evaluation?	K42						
	ъ.	Will this change result in the route being overburdened?	Yes 🖊 No						
		If so, what accommodations will be made to adjust the route?	possible adjustment						
	C.	How many boxes and miles will be added to the route?	85, box 0.50 Miles						
	d.	What would be the additional annual expense if the route is increased?	13132						
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0						
	f.	At what time of the day does the carrier begin delivery to the community?	9:00 AM						
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 📝 No						
		If so, how?	0						
14.		Post Office box fees at the facility that will provide alternative service different from the nued? If so, how (Cost)? More Same Less	se at the office to be						

Dodder 194904-3/345 Item Nhr: 16 Page Nhr: 1

Community Survey Sheet

Post Office Name	HARRIS	ZIP+4	51345-7728
Congressional District	IA-05	Date	06/29/2011
Incorporated?		Yes No	
Local government provi	ded by:	Mayor and council	
Police protection provid	ed by:	Osceola County Sheriff	
Fire protection provided	by:	Harris Fire Department	
School location:		Harris Lake Park - Lake	Park
What population growth91 Facilities Planning	is expected? (Please docume Website	nt your source)	
What residential, comm None, Officer in Charge	ercial, or business growth is es of Harris Post Office	xpected? (Please document your source)	
Are there any special co Is the Post Office facility	special historical events relate mmunity events to consider? a state or national historic la estate office when verification	ndmark (see ASM 515.23)7	
	economic make-up of the com self-employeed residents	munity (e.g., retirees, commuters, self-emple	oyed, farmers)?
Which nonpostal service	nity meeting location, voting t	fice (e.g., public bulletin board, blace, government form distribution center, itizens and handicapped)?	

Highway Contract Route Cost Analysis Form

				vay Contract Route ost for Alternative S	ervice	
Office I	Name:	HARRIS				
Office 2	Zip+4:	51345 -7728	District:	HAWKEYE PFC		
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional e added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasi	ng/Contracting			0.00
		Total additiona	l compensatio	on (HCR hourly rate	x total time added to the route)	0.00

Rural Route Cost Analysis Form

Docket 1366304 - 51345

Item Nbr: 17 Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: HARRIS Office Zip+4: 51345 -7728 District. HAWKEYE PFC Enter the number of additional boxes to be added to the rural route 85 2 Enter the number of additional miles to be added to the route 0.50 Enter the volume factor 3.04 Total (additional boxes x volume factor) 258.40 Enter the number of additional boxes 3. to be added to the rural route 85 Centralized boxes 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min 0.00 Regular Non-L route boxes 85.00 x 2.00 Min 170.00 Total additional box allowance 170.00 Enter the number of additional daily miles to be added to 4. x 12 Mileage the rural route 0.50 Standard 6.00 Total additional minutes per week (miles carried to two decimal places) 434.40 5. Total additional annual minutes (additional minutes per week year) 434.40 x 52 Weeks 22,588.80 Total additional annual hours (additional annual minutes/ 60 minutes per hour) 22,588.80 / 60 Minutes 376.48 Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 34.88 Total Annual Cost (additional annual hours x rural cost per hour) 13,131.62 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 13,131.62

Fact S	CONSOLIDATION PROPOSAL Sheet	ę.	Prepared
2. Post Office Name HARRIS	3. State and ZIP + 4 Code		06/28/01
4. District, Customer Service 5. Area, Customer Service	IA, 51345-7728 6. County	17. Congres	sional District
HAWKEYE PFG WESTERN I. Reason for Proposal to Discontinue 3. PO Emergency Susc	Osceols	IA-06	
Reason for Proposal to Discontinue Study for discontinuence is based on declining No Suspension volumes, declining erridoad, revenue, and the ability of the Postal Service to provide effective and regular service by an alternata maans.	send(Pleason and Date)	Proposed Permana	ent Alternate Service
11. Staffing		2. Hours of Service	
	a. Time M-F	1 Sat	1 Total
PM PM Vacancy Reason & Date: retired Occupied 83/25/2010	08:00 - 12:00 13:00 + 16:15	08 CO - 09:15	Window Hours Per Week
b. OIC Career Non-Career	A Labby Time M-F 6:00em - 9:00pm	Sat 6:00am - 9:00pm	37.50
c. Current PM POSITION Level (150) Downgraded from EAS-11	1	Ŀ	
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1			
13. Number of Customers Served	14.	Daily Volume (Pieces	1
a. General Delivery 0	Types of Mail	Received 1	Dispatched
b. P.O. Box 86	e. First-Class	542	124
c. City Delivery 0	b. Newspaper	277	6
d. Rural Delivery 97	c. Parcel	15 1	3
s. Highway Contract Route Box.	d. Other	0 1	1
. Total 182	a. Yotal	834	
p. No. Receiving Duplicate Service 0		634	134
Average No. Daily Transactions 17.80	f. No. of Postage Meters		0
inances a FY	g. No. of Permits	1	0
0008	Receipts	I B. EAS Step 1	Lc. PM Eringe Benefit
2009 2010 40 Postal Owned Leased (Figures), Expiration I	\$ 24,946 \$ 25,031 \$ 21,516 Fa. Quarters	is. EAS Step 1 PM Basic Salary (no Cola) \$ 33168 Annual Les	c. PM Fringe Benefil (33.6% of b.) \$11,111
Postal Owned Postal Owned Yes No Control in: Business Home Other St. Explain: St.	\$ 24,945 \$ 25,031 \$ 21,516 6s. Quarters Late; exceptors Evicted? Yes No (if Suitable alternate quarters evaliable 19. Administrative/Emanating Name OCHEYEDAN Vándow Service Hours: M-F16	PM Basic Salary (no Cols) \$ 33168 Annual Les Yes, must vacate by) Office (Proposed): EAS Level 13 330-1100 12:30-800	(33.5% of b.) \$11,111 ase \$ 1600
Postal Owned Postal Owned Yes No Costed in: Business Home Other St. Explain:	\$ 24,945 \$ 25,031 \$ 21,516 6a. Quarters Law outpotts Evicted? Yes M No (if Suitable alternate quarters available 19. Administrative/Emphaning Name OCHEYEDAN Window Service Hours: M-F16 Lobby Hours: M-F7 PO Bases Available: 127	PN Basic Salary (no Cols) \$ 33168 Annual Let Yes, must vacate by	(33.5% of b.) \$11,111 ase \$ 1500 No Miles Away <u>6.0</u> AT 08.30 09:30
Postal Owned Postal Owned Postal Owned Yes No Control in: Business Home Other Business Home Other Business Home Other Business Home Other Business Home Mother Business Home Home Home Home Business Home Home Home Business Home Home Business Home Home Business H	\$ 24,946 \$ 25,001 \$ 21,516 6a. Quarters Late; exceptors Evicted? Yes Y No (if Suitable alternate quarters available 19. Administrative/Emanating Name OCHEYEDAN Window Service Hours: M-F16 Lobby Hours: M-F77 PO Bases Available: 127 56 20. Nearest Post Office (if diff Name OCHEYEDAN Window Service Hours: M-F76 Lobby Hours: M-F76 Unidow Service Hours: M-F76 Lobby Hours: M-F76	PN Basic Salary (no Cols) \$ 33168 Annual Let Yes, must vacate by Office (Proposed): EAS 13 13 14 15 15 15 16 17 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18 18	811,111 ase \$ 1500 No Miles Away <u>6.0</u> AT 08:30 09:30
Postal Owned Po	\$ 24,945 \$ 25,031 \$ 21,516 6s. Quarters Lake events Evicted? Yes No [if Suitable alternate quarters evaluable 19. Administrative/Emanating Name OCHEYEDAN Vándow Service Hours: M-F7 PO Boses Available: 127 56 20. Nearest Post Office (if off Name OCHEYEDAN Name OCHEYEDAN Vándow Service Hours: M-F7 Lobby Hours: M-F7 PO Boses Available: 127	PN Basic Salary (no Cols) \$ 33168 Annual Let Yes, must vacate by Office (Proposed): EAS 13 13 14 15 15 15 16 17 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18 18	(33.5% of b.) \$11,111 ase \$ 1500 No Miles Away 5.0 AT 08:30 09:30 AT 7:00-16:00
Postal Owned Po	\$ 24,946 \$ 25,001 \$ 21,516 6a. Quarters Late; exceptors Evicted? Yes Y No (if Suitable alternate quarters available 19. Administrative/Emanating Name OCHEYEDAN Window Service Hours: M-F16 Lobby Hours: M-F77 PO Bases Available: 127 56 20. Nearest Post Office (if diff Name OCHEYEDAN Window Service Hours: M-F76 Lobby Hours: M-F76 Unidow Service Hours: M-F76 Lobby Hours: M-F76	PN Basic Salary (no Cols) \$ 33168 Annual Let Yes, must vacate by Office (Proposed): EAS 13 13 14 15 15 15 16 17 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18 18	(33.5% of b.) \$11,111 ase \$ 1600 No Miles Away 6.0 AT 08.30 09.30 AT 7.00-16.00 Miles Away 6.0 AT 08.30 09:30

Title:

Tele No:



A. Office	e							
Name: Area: Congres EAS Gra	HARRIS WESTER sional Distri	iN let:	IA-05		District: County:	State: IA HAWKEYE PFC Osceola Finance Number:		Code: 51345
Post Offi		~	Classified Station			Classified Branch	18393	CPO
his form	n is a place i	holde	r for number 19. And the verifi	ication of new	service ty	pe is complete.		
Prepared	by:	Karen	Lenane			Da	te:	06/29/201

(319) 399-5502

Fax No:

HAWKEYE PFC Post Office Review Coordinator

(319) 399-2902



04/12/11

OIC/POSTMASTER

SUBJECT: HARRIS Post Office

Enclosed are questionnaires addressed to customers of the HARRIS Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/28/11 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures



04/11/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the HARRIS Post Office retired on 03/26/2010. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the OCHEYEDAN PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OCHEYEDAN PO, located 6.0 miles away. Hours of service at this office are 08:30-11:00 12:30- 16:00, Monday through Friday, and 08:30 09:30 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/28/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Harris Community building on 04/28/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



2

Docket: 1366304 - 51345

Item Nbr. 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
0.	Pick up general delivery mail				
f.	Buying money orders				П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Ot	ner Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	□ NO		
е.	Other	YES	□ NO		
	If yes, please explain:	182.24	35-26		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ NO		
	If yes, please explain:				

			Better		Just as Good		No Opinion	☐ Worse
	If yes,	plea	se explain:					
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?							
		Shopping						
		Personal needs						
		Banking						
		Employment						
		Social needs						
5.	Do you currently use local businesses in the community?							
			Yes No					
	If yes,	would	Yes No	use them	if the Post Office is disc	ontinued?		
		اشا	ies [] No					
lame	:							
Name	2000							

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKETNO	1366 304-51345
ITEM NO	21
PAGE	4



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



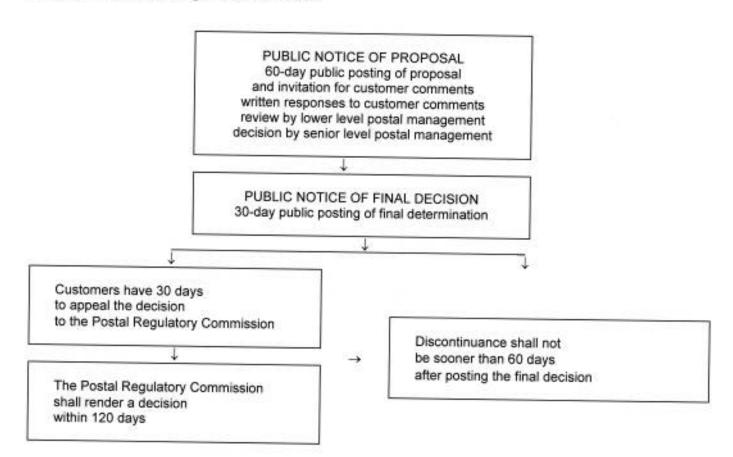
DOCKETNO	1366304-5134
ITEM NO	21
PAGE	/

SUMMARY OF POST OFFICE CHANGE REGULATIONS

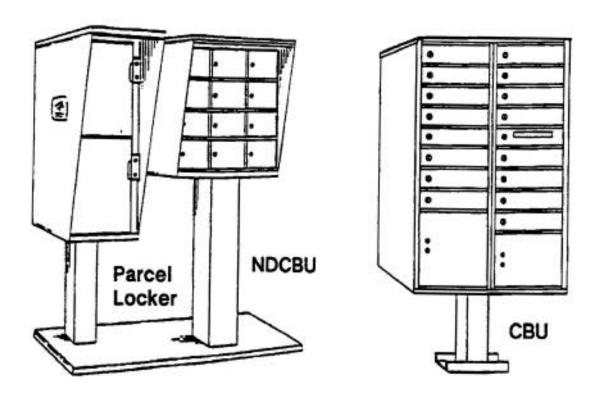
Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

- 1. Held at the Post Office until they return, or
- 2. Delivered to a specified friend or neighbor, or
- 3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.



DAVID LORCH 2176 100TH AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr: 22

Page Nbt. 1 (L

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

		Daily	Weekly	Monthly	Never
Pos	tal Services		ø,	П	П
a.	Buying Stamps	_/		_	
ь.	Mailing Letters			Π.	
C.	Mailing Parcels			B	
d.	Pick up Post Office box mail				Y
e.	Pick up general delivery mail			W	
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		W		
h.	Sending Express Mail			D	
L	Buying stamp-collecting material				W
	ner Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	☑ NO		
N	npostal Services				
a	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	No		
	If yes, please explain:				
254	Walter worlde haddelin housed	YES	□ NO		
d	Using public bulletin board	50 <u></u>	-/		
e	Other	YES	I-A NO		
	If yes, please explain:				
2. [o you pass another Post Office during business hours while traveling to or from			r personal	needs?
		YES	NO.	,	
	If yes, please explain:	-			

	Better	Just as Good		No Opinion	☐ Worse
If yes,	, please explain:				
For wh		do you leave your community? (Che	ck all that appl	y.) Where do you g	o to obtain these
	Shopping				
	Personal needs				
	Banking 5	heldon			
	Employment	rise interi			
П	Social needs				
	2				
If yes,	Yes No	to use them if the Post Office is dis-	continued?		
0500400	Yes No would you continue	to use them if the Post Office is dis-	continued?		
If yes,	Yes No would you continue Yes No David L	to use them if the Post Office is dis	continued?	Ta.	

DOCKET NO. ITEM NO. FAGE



BILLIE G SELBY 6904 220TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345

Hem Nbr: 22 Page Nbr: 200

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			1	
b.	Mailing Letters		1		
G.	Mailing Parcels				V
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				\square
f.	Buying money orders				\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				\boxtimes
Į.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊡ №		
е.	Other	YES	□ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES.	☐ NO		
	If yes, please explain:				

DOCKET NO.	1366304-51345
ITEM NO.	22
FAGE	-2 Vo
delivery service -	- proceed to question 4.

	Better		Just as Good		No Opinion	Worse
If yes,	please explain:					
-						
For wh		io you leave y	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	Shopping					
Ø	Personal needs					
	Banking					
	Employment					
Ø	Social needs					
If yes,	Yes Mowould you continue to Yes No	o use them it	f the Post Office is disc	continued?		
If yes,	would you continue t	o use them it	f the Post Office is disc	continued?		
200 7 (300)	would you continue t	o use them it	the Post Office is disc	continued?		
ne: Iress:	would you continue to Yes No No Billis	9 Se	chy.	continued?		
ne:	would you continue to Yes No No Billis	2 2 0 2 3 5 - 6	chy.	continued?		
ne: Iress:	would you continue to Yes No No Billis	y Su 220 135-6	chy.	continued?		
ne: Iress: aphone: e: ase add ar	would you continue to Yes No No Billie No Agril	y de 220 135-6	chy.		nis form. Thank you	for taking the time to
ne: Iress: aphone: e: ase add ar	would you continue to Yes No No Billis No Agra 4	3 5 - 6 16, 20	thy 12	d attach it to th		
ne: lress: aphone: e: ase add ar	Would you continue to Yes No No Billie No	220 135-6 16, 20 its on a sepa	thy It	d attach it to th	n gali	t of Forms
ne: lress: ephone: e: ase add ar plete this	Yes No Rillie 6904 712- Agul ny additional comment questionnaire. She live address	220 135-6 16, 20 its on a sepa on a	thy 300 11 rate piece of paper an James, but	d attach it to the	u oja lo	t of Forms
ne: Iress: ephone: e: ase add ar iplete this	Yes No Rillie 6904 712- Ogul ny additional comment questionnaire. She live address	220 135-6 16, 20 its on a sepa on a sepa series d	thy It	d attach it to the	n oja lo chool din	t of towns



RAY TRYON

PO BOX 127 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Hem Nbr: **2.2** Page Nbr: 3 &

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			M	
b.	Mailing Letters			M	
C.	Mailing Parcels				W
d.	Pick up Post Office box mail	No.			
е.	Pick up general delivery mail				17
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				T
h.	Sending Express Mail				B
i.	Buying stamp-collecting material				W
Oth	er Postal Services				1007
a,	Entering permit mailings	YES	M NO		
b,	Resetting/using postage meter	YES	NO 🏹		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO KE		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:	2			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	NO		
	If yes, please explain:		- 5		

	☐ Better	Just as Good		No Opinion	Worse
If yes,	please explain:				
For wh		to you leave your community? (Che	eck all that app	ly.) Where do you g	o to obtain these
	Shopping	. 6			
	Personal needs				
	Banking				
Ø	Employment				
Ŋ/	Social needs				
Do you	u currently use local	businesses in the community?			
	Yes No		W 955		
If yes,	would you continue	to use them if the Post Office is dis-	continued?		
	≱⊒r res [_ No				
R	ay Tryor	X	79		
ss: /	PO BOX	127			
33. 1	10-71	7017			

DOCKET NO. ITEM NO. PAGE



STEVEN HESEBECK PO BOX 164 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1366304 - 51345 Item Nbr. 22 Page Nbr. 4 0-

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters		150	\Box	
C.	Mailing Parcels			y	
d.	Pick up Post Office box mail	V			
е.	Pick up general delivery mail				
f.	Buying money orders				V
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			P	
h.	Sending Express Mail				D
i.	Buying stamp-collecting material				D'
Ot	her Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
No	onpostal Services	2020-0000000			
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	• YES	₩ NO	ä	
e.	Other	☐ YES	☑ NO	Ĕ	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from	work, or shop	pping, or fo	r personal	needs?
	# # # T. #TTT " [#시] TTT	YES)	
	If yes, please explain:				

		Better	Just as Good	No Opinion	☐ Worse
If ye	s, ple	ease explain:			
	which		do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
Y	/	Shopping Spir	it Lake, Ia		
		Personal needs			
		Banking			
		Employment			
		Social needs			
If ye	s, wo	Yes No	to use them if the Post Office is disc	continued?	
ess:	P.	O. Box	164		
	-	TEV TOTAL	9-2443 11		

DOCKET NO. ITEM NO. PAGE



BRIAN AND LAURIE BRUEGGEMAN 6942 130TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. You were concerned about maintaining 9:00 am delivery. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Hem Nbr. 22 Page Nbr. 56~

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ø		
b.	Mailing Letters	\square			
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail		囟		
в.	Pick up general delivery mail		应		
f.	Buying money orders				凶
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail		\square		
i.	Buying stamp-collecting material				区
	ner Postal Services				
a.	Entering permit mailings	YES	NO 🗓		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services		50		
a.	Picking up government forms (such as tax forms)	YES.	NO IX		
b.	Using for school bus stop	YES	№ МО		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Ŋ NO		
	If yes, please explain:	-			
d,	Using public bulletin board	YES	⊠ NO	ğ	
e.	Other	YES	□ NO	Ë	
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from v	work, or shop	ping, or fo	r personal	needs?
	you pass another 7 out office and another pass and pass a	X YES			
	If yes, please explain;		DA.		0200
	I often go by the	005T (ottic	4 1	h_

If yes, please explain: Get main Get ma		Better Jus	t as Good	No Opinion	₩ Worse	
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping	If yes	, please explain: I g	et mynail	poin the	morning - 9	00
Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Brian & Laurie Brueggeman G942 130th Street Harris, lowa 51345-7500 BBAG SALES 6942 130th St. Harris, lowa 51345-7500	_	would like	this to b	e maintain	ed.	=
Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Brian & Laurie Brueggeman 6942 130th Street Harris, Iowa 51345-7500 Banking Banking Social needs Bould of the Post Office is discontinued? Banking Bould of the Post Office is discontinued? Banking Banking Bould of the Post Office is discontinued? When the Post Office is discontinued? Banking Banking Banking Bould of the Post Office is discontinued? Banking Ba	for w	hich of the following do you leave you	r community? (Check al	I that apply.) Where do you	go to obtain these	
Banking Employment Self employed Social needs Social needs Social needs Social needs	夕	Shopping				
Employment Selfemplaged	R	Personal needs				-
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Brian & Laurie Brueggeman 6942 130th Street Harris, lowa 51345-7500 BB AG SALES 6942 130th St. Harris, lowa 51345-7500	Ø	Banking				-
Social needs Do you currently use local businesses in the community? Yes		Employment Se/4	empla	sod.		-
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Brian & Laurie Brueggeman BB AG SALES Harris, Towa 51345-7500 Harris, Towa 51345-7500 Harris, Towa 51345-7500 Harris, Towa 51345-7500			,	,		
Brian & Laurie Brueggernan 6942 130th Street Harris, Iowa 51345-7500 BB AG SALES 6942 130th St. Harris, Iowa 51345-7500	5. Do yo	☐ Yes ☐ No	1/20	ued?		
Harris, Iowa 51345-7500 Harris, Iowa 51345-7500	If yes	Yes No				
Harris, lowe 51345-7500				7		_,
	Name:	Brian & Laurie Bruegge 6942 130th Stree	rt	BBAG	SALES	

DOCKET NO.

ITEM NO. FAGE 1366304-51345



TOMMIE BANNOR 112 PROPER ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr: 22

Page Nor. QO.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	
a.	Buying Stamps				\boxtimes
ь.	Mailing Letters			\boxtimes	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail		\boxtimes		
e.	Pick up general delivery mail		区		
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				
Ot	her Postal Services				
a.	Entering permit mailings	YES	ои 🖾		
b.	Resetting/using postage meter	YES	M NO		
No	onpostal Services	25259	20200000		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.		YES	NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:	ş 			
d.	Using public bulletin board	YES	⊠ NO		
	107.7	YES	X NO	ĕ	
e.	Other		9.0		
	If yes, please explain:	<u> </u>			
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or fo	r personal	needs?
		☐ YES	X NO		
	If yes, please explain:				

DOCKET NO. ITEM NO. FAGE

1366304-51345

	Better	Just as Good	☐ No Opinion	Worse
If yes,	, please explain:			X8
_				
For wi	hich of the following	do you leave your community? (C	Check all that apply.) Where do you	go to obtain these
	Shopping			
X	Personal needs			
\boxtimes	Banking			
	Employment			
×	Social needs			
If yes,	Yes No would you continue Yes No	to use them if the Post Office is d	fiscontinued?	
s: //	2 PROPE	ER ST HAK	Ris	
one:				



SHERRY SNIDEKER 6723 HWY 9 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about misdelivered mail. You had some conerns regarding misdelivery. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. You have also stated that the Postal employee at the Sibley Post Office was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. They concern will be conveyed.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1356304 - 51345 Item Nbr: **32** Page Nbr: 7 C

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services		Daily	Weekly	Monthly	Never
1.	Buying Stamps					X
٥.	Mailing Letters	from our		-		
A-	Mailing Parcels	mailbox				Ø
1.	Pick up Post Office box mail					K
1.	Pick up general delivery mail					X
	Buying money orders					
).	Obtaining special services, including Certified Mail, Re- Mail, Delivery Confirmation, or Signature Confirmation	gistered Mail, Insured				太
٦.	Sending Express Mail					K
î	Buying stamp-collecting material					凶
Oth	er Postal Services					0000000
а,	Entering permit mailings		YES	M NO		
ò.	Resetting/using postage meter		YES	NO X		
No	npostal Services			\$0000 II		11/1.
а.	Picking up government forms (such as tax forms)		YES	M NO	they a	idn't ha
0.	Using for school bus stop		YES			
ā.,	Assisting senior citizens, persons with disabilities, etc.		YES	□ №		
	If yes, please explain;					
Í,	Using public bulletin board		YES	Х №		
e.	Other		YES	₩ NO		
	If yes, please explain:			ASC 10		
Do	you pass another Post Office during business hours whi	le traveling to or from w	ork or shop	ping or for	personal n	eeds?
50	you pass and let it out online during business more with	as caroning 15 to 11 to 11	1-	□ NO		1000000
	If yes, please explain:		(1000)	277		
	I actually will mail of items I mail from Harris	and In live	there to	N. 100 1	25 50	110001

DOCKET NO.	1366304-51345
ITEM NO.	22
PAGE	75

		Just as Good	No Opinion	Worse
	If yes, please explain:			
	For which of the following diservices?	o you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	Shopping	Spirit lake 1	Worthington Min	
	Personal needs	"	J .	
	Banking	Lake Park		
	Employment	Spirit Lake		
	Social needs	Spirit Lake	1 worthough	
	Do you currently use local b	susinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No			
	Yes No			
me:	Showy	Spideker		
	Showy.	Spediker		
	Showy.	Spediker Lung 9		
dres	Showy.	Spediker Lung 9		
dres	Shurry 55: 6723 b	Spidiker Lung 9		
me: dres	Showy. 6 123 b	Spideker Lung 9		
eph ee:	Sharry ss: Le 123 b none: 4/14/11	Spedicker Lung 9 s on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to
eph ee:	Sharry ss: Le 123 b none: 4/14/11	Spediker Lury 9 s on a separate piece of paper and froming mail from	attach it to this form. Thank you from Ned at Sib	for taking the time to
eph e:	Shorous ss: La 123 b none: 4/14/11 and any additional comment ete this questionnaire. I	roming mail for	om Ned at Sib	Ly USDA ne
eph es:	Shorry ss: Lo 133 to none: 4/14/11 add any additional comment ate this questionnaire. If the Aute of the	roming mail for	on Ned at Sib	lug USDA nei Sibley were
eph e:	Shorry ss: 6723 to none: 4/14/11 add any additional comment ate this questionnaire. In the here or a the postal wa	roming mail for was returned to over accused me	on Ned at Sib tim. I called	Ly USDA ne. Sibley were
espitales assembles	Shorry ss: 6723 to none: 4/14/11 add any additional comment ate this questionnaire. If the here or a the postal wa she Story with	roming mail for was returned to when accused me to his bose of for	on Ned at Sib tim. I called 16 lying then	Ly USDA new Sibley were changing the
espitales assembles	Shorry ss: 6723 to none: 4/14/11 add any additional comment ate this questionnaire. If the here or a the postal wa she Story with	roming mail for was returned to when accused me to his bose of for	on Ned at Sib tim. I called 16 lying then	Ly USDA new Sibley were changing the
aseenple	Shoring ss: 6723 to none: 4/14/11 add any additional comment ste this questionnaire. In the here or a the postal wa she Story with P bill foron	roming mail for was returned to over accused me	on Ned ad Sib him. I called 6 lying then led a complaint	Ly USDA new Sibley were changing the nobody call



DUANE VANDERVEEN 1761 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



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Docket: 1366304 - 51345

Hem Nor. 22 Page Nor. 314

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		回		
b.	Mailing Letters		W		
C.	Mailing Parcels			回	
d.	Pick up Post Office box mail				
€.	Pick up general delivery mail			W	
f.	Buying money orders				D.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			回	
h.	Sending Express Mail				U
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	U NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	□/NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	回 NO		-
Θ.	Other	YES	NO		
	If yes, please explain:	_			-
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal n	eeds?
		YES	Y NO		
	If yes, please explain:				
	1000000				

If yes,	please explain:		No Opinion	Worse
For whi service	ich of the following do y	ou leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
4	Shopping 5P	init Lake - Sibl	ey	
4			nplayed	
1			oley	
. Do you		nesses in the community?	•	
	Yes WNo			
		se them if the Post Office is disc	ontinued?	
	Yes No			
ame:	Quare V	ander Veen		
ddress:	1761 Whi	ne Wuenune		
elephone:	712-349-2	313		

DOCKET NO. ITEM NO. FAGE



GEORGE BOPPERT

PO BOX 66 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345

Item Nbr. 22 Page Nbr. 96.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\square		
c.	Mailing Parcels				TW
d.	Pick up Post Office box mail	×			
е.	Pick up general delivery mail	区			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	🗓 ио		
ь,	Resetting/using postage meter	☐ YES	NO 🔯		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	Ŋ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	№ мо		
	If yes, please explain:	-			
d,	Using public bulletin board	X YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	_			10
Do	you pass another Post Office during business hours while traveling to or from w			personal n	eeds?
		YES	⋈ NO		
	If yes, please explain:		072		-

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
Fory	which of the following do	you leave your community? (Che	ack all that apply) Where do yo	ou go to obtain these
serv	ices?			
M	/	rit LAKE		
V	Personal needs	larris + Spirit LA	Ke	
V	Banking Col	ovedan		
FV	Employment G-E-1	ting parts		
Ø	Social needs HA	31	1 1 01/0	
IVI	Ocean reces UE	ris And Spin	FLANE	
Do y	ou currently use local bu	usinesses in the community?		
35-2007	Yes No			
If ye	/	use them if the Post Office is disc	continued?	
	Yes No			
me: 🕒	eorge Bi	ppert		
0	3 11 2	11 Main et 1/4	***	
iress:	20x 66,5	11 Main St HA	mis	
nous.	· · · · · · · · · · · · · · · · · · ·			

DOCKET NO. ITEM NO. PAGE

96



ANITA SCHIPHOFF

2201 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345

Page Nbr. 100-

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
3.	Buying Stamps			Ø	
ь.	Mailing Letters		M		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail				M
е.	Pick up general delivery mail				□ So
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				M
ī.	Buying stamp-collecting material				X
Ot	her Postal Services		\		
a,	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	Йио		
No	onpostal Services		. /		
а.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.		YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	☐ YES	NO NO		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from	work, or sho	pping, or fo	r personal	needs?
	3.500 (10.00 (10	X YES	F		Charles of the
	If yes, please explain:	I'm	n Melvi	n, IA	at leas

		Better		lust as Good	X No Op	inion [Worse
lf y	es, plea	se explain:					
4. For	which o	of the followin	g do you leave y	our community? (Ch	neck all that apply.) Wh	ere do you go to obtain	these
Þ	2	hopping	Lakes	area			
		ersonal needs	· Lakes	hia and	Spencer, FA		
Z Z Z	į B	anking Si		nd Lakes O			
X] E	mployment	Self an	d Melvinis	CA .		
ÌΣ	į s	ocial needs	Lakes 1	Trea			
		Yes 1		the community?	scontinued?		
100000	LI NA		o chipho	200	Varine PFC	=Mu < 500'S [nail comes to me
Name:	111					9	Mad Carres to
Address:	220	01 W	nite A	re, Ho	arris, IA	51345	
	7110	700	-11001				
Telephone:	11.	5-122	-4301				

DOCKET NO. ITEM NO. PAGE

100



A MILLER

PO BOX 184 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345

Page Nbr. 16

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Postal Services		Daily	Weekly	Monthly	Never
а.	Buying Stamps				×
b.	Mailing Letters				Ø
C.	Mailing Parcels				M
d.	Pick up Post Office box mail		×		
e,	Pick up general delivery mail				M
f.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				Ø
ĵ.	Buying stamp-collecting material				K
Oth	er Postal Services				- 5
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO 🔯		
No	npostal Services		100		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO 🎉		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:		GA-CK		_
d.	Using public bulletin board	YES	№ мо		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	□ NO		
	If yes, please explain:				

					FAGE	11/6				
If you pr	eviously/currently rece	eived Post O	delivery, there will be n ffice box service or gen ce will compare to your	eral delivery s	ervice, complete t	e — proceed to question 4. this section. How do you				
	Better		Just as Good		No Opinion	Worse				
If yes	s, please explain:									
4. For w	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?									
图	Shopping									
×	Personal needs									
这	Banking									
X	Employment									
X	Social needs									
ddress:	- /	POY	1/89							
elephone:	1/1	11	-10	-	201	/ 				
)ate:		7	-/-							
omplete this	questionnaire.	Cle 1T!	SE Th	e G ASĪt ANOĪ	POST 2 OF THER	of for taking the time to Office MONPY PO, BOX				
TU	rn 17 /	n		lhar	ho_					

DOCKET NO.

ITEM NO.

1366304-51345



SUNRISE FARMS INC 2060 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1386304 - 51345 Item Nbr. 22 Page Nbr. 120-

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			\square	
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail				D
e.	Pick up general delivery mail				Ϋ́
f.	Buying money orders			Į¥.	
g.	Obtaining special services, including Certifled Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			口	
h.	Sending Express Mail			\square	
i.	Buying stamp-collecting material				D
Ot	ner Postal Services				
a.	Entering permit mailings	YES	NO.		
b.	Resetting/using postage meter	YES	₩ ио		
No	npostal Services		5265		
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO	6:	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Ŋ NO)	
	If yes, please explain:	53			
d	Using public bulletin board	☐ YES	i □ NC)	
*	Coning Particular Control of Cont	☐ YES	. □ NO)	
e	Other		7		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from	work, or sho	pping, or fo	or personal O	needs
			74		
	If yes, please explain:	-			

DOCKET NO.	1366
ITEM NO.	22
FAGE	121

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously/currently received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? 5. V Yes No If yes, would you continue to use them if the Post Office is discontinued? Telephone: Date:



PHYLLIS VELLEMA 309 OSCEOLA AVE E HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about why the postmaster position was not filled. You stated that the government should be creating
jobs and not eliminating them. The Postal Service is not supported by tax dollars and relies on the revenue generated from the
products and services they provide. The organization also is required to perform like a business. Due to the reduction of
workload, the Postal Service has been aggressively trying to reduce the workforce to meet the workload. Creating more positions
in this scenario would be fiscally irresponsible.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345 Item Nor. **32** Page Nor. 134

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			Ø	
b.	Mailing Letters	Ø			
C,	Mailing Parcels			M	
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail			Ø	
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material			\boxtimes	
Oth	ner Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	NO X		
No	npostal Services		-		
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	NO IN		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	-			
d,	Using public bulletin board	X YES	□ NO		7
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	NO NO		
	If yes, please explain:				

	Better	Just as Goo	d 🗌	No Opinion	☐ Worse
If yes,	please explain:				
For wh		do you leave your commu	nity? (Check all that app	ly.) Where do you g	o to obtain these
M	Shopping				
X	Personal needs				
M	Banking				
	Employment				
	Social needs				
If yes,	Yes No	to use them if the Post Of			
s: 3	09 Osceo	la Ave 5.	Harris		

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

see attach.

Sirs,

During these times of high unemployment, the govt should be creating jobs, or at least keeping the ones that are already there. Not taking them away and hurting a small town.

Please keep this post office open

Thank you.

Phyllis Vellena Phyllis Sellena



CHERYL DAKE 6918 HWY 9 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345

Hem Nor. 22 Page Nor. 14 0

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			D	
b.	Mailing Letters			19	
C.	Mailing Parcels				B
d.	Pick up Post Office box mail				B
e.	Pick up general delivery mail				H
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				Ø
Ot	her Postal Services				
a.	Entering permit mailings	YES	NO M		
b.	Resetting/using postage meter	YES	I NO		
No	onpostal Services		,		
а.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO.		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:	, ;		_	_
d.	Using public bulletin board	YES	NO NO		
е.	Other	YES	₩ NO		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds?
		YES			
	If yes, please explain:	often	1000 6	Harri	a la
	I wat in surrey some do at sure	ofter	WOLL	rucus	0 100
	closed by time I get there.				

	Better	Just as Good	No Opinion	Worse
If yes, please	e explain:			
For which of services?	the following do yo	u leave your community? (Che	ck all that apply.) Where do you	go to obtain these
☑ Sho	opping Spin	A Saki Lour	Worthersten n	(n
Per Per	rsonal needs S	bley Opera O	chanda la	
☐ Bar	nking wath	egter, Mr	9	
☑ Em	ployment Sul	len I ona		
Soc	cial needs	31		
If yes, would	Yes No	esses in the community? them if the Post Office is disc	continued?	
ne: Chery	Dake			
tress: 1091	8 Hoy	9 Harris	DAWA 51345	5

DOCKET NO. ITEM NO. FAGE



LORI HACKNEY

PO BOX 133 **HARRIS, IA 51345**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket 1366304 - 51345

Hem Nbr. 22 Page Nbr. | 54

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail	A			
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	į.	Buying stamp-collecting material				Ø
	Oth	ner Postal Services				
	8.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	M.NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:				-
	d.	Using public bulletin board	YES	□ NO		
	θ.	Other	YES	□ №		
		If yes, please explain:	-			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	₩ NO		
		If yes, please explain:		177		
		300 (500)				3

DOCKET NO. ITEM NO. PAGE

1366304-51345

	☐ Better	Just as Good	No Opinion	Worse Worse
If yes,	please explain:			
For wi	hich of the following des?	to you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
\boxtimes	Shopping			
1	Personal needs			
\boxtimes	Banking			
	Employment			
[X]	Social needs			
55.000	Yes 🗌 No	ousinesses in the community?	ontinued?	
ess:	PO BU	×133		
shone:				



EUGENE FENSKE 2104 WILSON AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date, If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Postal Service Customer Questionnaire

Pos	ital Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		×		
b.	Mailing Letters	M			
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail				×
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø,
h.	Sending Express Mail				D.
i.	Buying stamp-collecting material				D
Oth	er Postal Services				
a.	Entering permit mailings	YES	ZVio-		
b,	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	Mo		
b.	Using for school bus stop	YES	ŽΝο.		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ø\$N0		
e.	Other	YES	□ №		
	If yes, please explain:	200			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eeds?
		YES	M NO		
	If yes, please explain:	- 10-5-	1004		

		Better	ال [ist as Good		No Opinion	X	Worse
If y	es, ple	ase explain:						
0								
For	which	of the following do	you leave yo	ur community? (Che	ck all that app	ly.) Where do you g	o to obtain t	hese
		Shopping 5	ornces	- DA 5	oir A	Lake D	A	
	j F	Personal needs		-			-	
	j E	Banking Ha	rthey	TIA	15			
	j 6	Contractor of the Contractor		S JA H	11/1/2	12		
Г	į .	Social needs	41.1.	3 24 11	ar in	274		
	-							
Do	you cu	mently use local bu	sinesses in th	ne community?				
		Yes 📈 No						
If ye	es, wou		use them if th	e Post Office is disc	ontinued?			
		Yes 🔼 No						
180	E		\ <i>t</i>					
10:		ugene t			7.0	2		
	2	104 101	son	Are 1	turns	S SA C	5134	5
ress:				25 Vol. 4		The state of the s	C	_

DOCKET NO. ITEM NO. FAGE



LOUELLA ENGELSON PO BOX 124 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345

Item Nbr. 22 Page Nbr. 114

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		Ø		
b.	Mailing Letters	Z			
C.	Mailing Parcels				
d.	Pick up Post Office box mail	1			
e.	Pick up general delivery mail				Ø
f,	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			图	
h.	Sending Express Mail				Ø
ī.	Buying stamp-collecting material				Ø
Oti	ner Postal Services				
a.	Entering permit mailings	YES	NO 🔁		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	☐ YES	☑ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	<u> </u>			-
d.	Using public bulletin board	☐ YES	Ø NO		
e.	Other	YES	☑ NO		
	If yes, please explain:	_	180 (_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	NO NO		
	If yes, please explain:		00000		
		-			

	Better	Just a	s Good	國	lo Opinion	□ w	orse
If ye	s, please explain:						
2							
For v	which of the following do ices?	you leave your co	mmunity? (Che	ck all that apply.) Where do you g	o to obtain thes	e
Ø	Shopping	ioci+	Lake	TA			
Ø	Personal needs	0. 4	lake	TA			
Ø	Banking S	1111	a K e	74			
Ø	Employment 6	Home		71.			
Ø		6 out	-	wh			
Do y	ou currently use local bu	sinesses in the co	mmunity?				
	Yes No						
If yes	s, would you continue to	use them if the Po	st Office is disc	ontinued?			
	Yes No						
L	og EIIA	Enge	Ison	17			
ss: 1)	ll w hawt	on Aux	Ro	Box 16	24 Ha	erris	1151
hone:	712 7/2	-034					

DOCKET NO. ITEM NO. PAGE



JEFF SMITH

305 MAIN ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345 Item Nbr: **22** Page Nbr: 186-

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps		×		
b.	Mailing Letters		X		
c.	Mailing Parcels		A		
d.	Pick up Post Office box mail			X	
e,	Pick up general delivery maii			×	
f.	Buying money orders				M
g.	Obtaining special services, including Certifled Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			ÌΧ	
h.	Sending Express Mail			台`	X
i.	Buying stamp-collecting material				X
Ott	ner Postal Services				
а.	Entering permit mailings	YES	MNO		
b.	Resetting/using postage meter	YES	DX NO		
No	npostal Services		, ,		
a.	Picking up government forms (such as tax forms)	YES	румо		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	D/No		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	NO		
	If yes, please explain:				
	9				

DOCKET NO.	1366304
ITEM NO.	22
FAGE	150

1.	Better		Just as Good		No Opinion	☐ Worse
yes, pl	lease explain:					
or whice		lo you leave	your community? (Che	ck all that app	oly.) Where do you g	o to obtain these
	Shopping					
Π,	Personal needs					
X	Banking					
□ `	Employment					
	Social needs					
o you o	currently use local	businesses	in the community?			
f ves. w	Yes No	to use them	if the Post Office is disc	continued?		
Ì	Yes No					
1						
	Joff Si	n. 7h	500			.,
			a ct Ha	cr3 7	TA 513	45
	205	Mail	1 2/ //4	-	/	,



EDWARD BUHRMAN

PO BOX 14 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Item Nbr: 22 Page Nbr: (4,5,

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				
b.	Mailing Letters		1		
C.	Mailing Parcels				
d,	Pick up Post Office box mail	4			
0.	Pick up general delivery mail	1			
f,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	4			
h.	Sending Express Mail		瘤		
i.	Buying stamp-collecting material			4	
Oth	ner Postal Services			08.7-393	
à.	Entering permit mailings	YES	р мо		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain: Easy to get To				_
d.	Using public bulletin board	YES	□ NO		
е.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO NO		
	If yes, please explain:				

	Better	Just a	s Good	☐ No	Opinion.	Worse
If yes	, please explain:	Hove To	pay For	service		
For w	hich of the following ses?	do you leave your o	ommunity? (Ch	eck all that apply.) \	Where do you go to	obtain these
廊	Shopping	SpiriT La	ite l	-oke park	s. Ale	V
亦		port Loke			5.161	22
嫩	Banking S 07	TLake 1	2 02	ochovo	dn	Silber
	Employment					
(2)	Social needs /	akr park	round	Lake	ochev	dan
Davis	u nurrantlu una lana	I businesses in the s				
Бо уо	u currently use loca Yes 🔲 No		ommunity?			
If yes,	would you continue		ost Office is dis	continued?		
	Yes N	,				
Ed	lward 1	Buhrm	an			
ss:	313 500	ekson st.	P.	Box 14	Harris	s IA
	(7/2) =	344-22	20			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. FAGE

196



WAYNE BOYER PO BOX 182 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2.

Docket: 1366304 - 51345

Item Nbr. 22 Page Nbr. 20a.

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		Ø		
c.	Mailing Parcels			⋈	
d.	Pick up Post Office box mail	N			
8.	Pick up general delivery mail	M			
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	₩ мо		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	₩ YES	□ NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	₩ ио		
	If yes, please explain:				_
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				

	Better	Just a:	s Good	M	No Opinion		Worse
If yes,	, please explain:						
For wh	hich of the following des?	lo you leave your co	ommunity? (Chec	k all that app	ly.) Where do you g	o to obtain th	nese
M	Shopping	SPIRIT	19 ke				
	Personal needs	-					
国	Banking						
	Employment	NA					
K	Social needs	_					
		2/16/					
Do you	u currently use local b	ousinesses in the co	ommunity?				
W	Yes No						
ii yes,	would you continue t ☐ Yes ☐ No	o use them if the Po	ost Office is disci	ontinued?			
	⊠ ies∏ wo						
i;	WAYNE	BOYER					
8	4.4		5			_	_
ss;	IIL Jack	sin St	N F	Bex 1	82 H	areis I	A
	713-330-	W 195					

DOCKET NO. ITEM NO. PAGE

206



KEITH AND DEE KLAASSEN 318 MAIN ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1365304 - 51345 Hem Nbr: **3.2** Page Nbr: 2\6.

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
ь.	Mailing Letters	M			
C.	Mailing Parcels			A	
d.	Pick up Post Office box mail				M
Θ.	Pick up general delivery mail				M
f.	Buying money orders				K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				1PK
E	Buying stamp-collecting material				K
Ot	her Postal Services		2.000		
a.	Entering permit mailings	YES	MNO		
b.	Resetting/using postage meter	YES	ALNO		
No	onpostal Services		E.T.		
a,	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	Ø №	8	
e.	Other	YES	□ №		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs?
		YES	NO ID		
	If yes, please explain:		di.		

	☐ Better	Just as Good	□ N	lo Opinion	Worse
If yes,	please explain:				
For wh		do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
D	Shopping				
ja:	Personal needs				
夕	Banking				
Ý	Employment				
D	Social needs				
ves i	Yes No	businesses in the community? to use them if the Post Office is disc	continued?		
ne: K	10 D+10	NOGKINIX OD			
ne:	JORAHI 1818	see Klaassen Luin St			
- 10	11816 3181	149 241	04		

DOCKET NO. ITEM NO. PAGE



RAYMOND AND LYLA AKHERMAN 1117 WALNUT ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hams Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



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2

Docket: 1366304 - 51345

Hem Nbr. 22 Page Nbr. 22a

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps by the rold			\boxtimes	
b.	Mailing Letters	\boxtimes			
c,	Mailing Parcels			×	
d.	Pick up Post Office box mail				
ө.	Pick up general delivery mail				
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
8.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	⊠ ио		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	🖄 ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ №	9	
e.	Other	YES	ĭ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
	A the second second second residence in the second	YES	- Accordance		
	If yes, please explain:				

DOCKET NO.	1366304-51345
TEM NO.	22
AGE	226
	500

[Better	Just as Good	No Opinion	Worse
If yes, p	olease explain:			
3 				
For whices		to you leave your community? (Che	ck all that apply.) Where do you ç	go to obtain these
\boxtimes	Shopping	Spirit Lake	Warthena	ton
	Personal needs	Spirit &	Pale	
	Banking	Sully - Ra	le Park	
	Employment			
	Social needs	not assist near	I in strains	for Coffee at
38076	and m	ate my letter.	ete.	0
Do you	currently use local	businesses in the community?		
	Yes No			
If yes, w	vould you continue	to use them if the Post Office is disc	ontinued?	
1	Yes No			
. 10	Paymon	1. Lyla a	hlermen	
159:	1117	Walnut are	Harry 20	un 51345
hone:	7/2.	349-2315		
	,			
	44 1 4			



JUDY HARMON 6980 120TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Bax 9998



2.

Docket 1366304 - 61346 Item Nbr: **33** Page Nbr: **33**&

Postal Service Customer Questionnaire

Postal Services		Daily	Weekly	Monthly	Never
i,	Buying Stamps				\boxtimes
١.	Mailing Letters			Ø	
	Mailing Parcels			\boxtimes	
	Pick up Post Office box mail				\square
	Pick up general delivery mail				X
	Buying money orders				X
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
,	Sending Express Mail				X
	Buying stamp-collecting material				X
)th	er Postal Services				
	Entering permit mailings	YES	⊠ NO		
	Resetting/using postage meter	YES	₩ NO		
lo	npostal Services				
	Picking up government forms (such as tax forms)	YES	NO IX		
).	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	_			
1.	Using public bulletin board	YES	⊠ ио		
e.	Other	YES	X NO		
	If yes, please explain:		3000		
Do	you pass another Post Office during business hours while traveling to or from w	vark, or shop	ping, or for	personal n	eeds?
	If yes, please explain:	We g	o th	we Lo	cke

DOCKET NO.	1366304
ITEM NO.	22
FAGE	236

	Better	Just as Good		No Opinion	☐ Worse
If yes,	please explain:				
_					
For wi		to you leave your community? (Ch	neck all that apply	.) Where do you g	o to obtain these
Ø	Shopping				
区	Personal needs				
×	Banking				
	Employment				
	Social needs				
	AND TO STANLE TO THE SECOND LESS				
Do yo	u currently use local l	businesses in the community?			
If ves		to use them if the Post Office is di	scontinued?		
11 4	☐ Yes ☐ No				
e: (Judy Har	mon	_ 10		
9. V	//	1h 01			
ess: /6	980 12	oth St.			



CONNIE HAVENSTEIN PO BOX 114 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Hem Nbr: 22

Hem Nbr. 22 Page Nbr. 246

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	図			
е.	Pick up general delivery mail	区			
ť,	Buying money orders				K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				B
Ot	her Postal Services				
a.	Entering permit mailings	YES	₽мо		
b.	Resetting/using postage meter	YES	NO 🖂		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
b.	Using for school bus stop	YES	₩ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	№ №		
e.	Other	☐ YES	⊠ NO		
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	X NO		
	If yes, please explain:				

DOCKET NO.	
ITEM NO.	
DAGE	

1366304-51345

	Better	Just as Goo	d 🗆	No Opinion	Worse Worse
If ye	s, please explain:				
	which of the following	do you leave your commu	nity? (Check all that app	ly.) Where do you go	to obtain these
	Shopping				
	Personal needs				
凶	Banking	LAKE PA	KIA		
	Employment				
	Social needs				
. Do y	ou currently use local				
If ye:	s, would you continue Yes No	11.	ustein		
	s, would you continue	11.	ustein Ha	erris da	51345
ame:	s, would you continue	11.	LA	sris da	51345



BETTY BERENDS 2244 YEW AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345 Item Nbr. **3.2** Page Nbr. 256-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	\boxtimes			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ī.	Buying stamp-collecting material				
Oth	ner Postal Services				
а.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	□ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	□ №		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
	puking up eitters + buying stamps				
d.	Using public bulletin board	YES	☐ NO		
е.	Other	YES	_ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	NO K		
	If yes, please explain:				
		(A)			

	☐ Better	Just as Good	No Opinion	Worse
lf y	es, please explain:	Wag		
_				
	r which of the following do rvices?	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
×	Shopping /da	otly- Worthington mo	. Harris Spirais	wother low
D	Personal needs	, , , , , , , , , , , , , , , , , , ,	9 1	
ĮΣ	Banking	Pringhar		
\boxtimes	Employment /	Jartley, Ochunda	W. Melun " May	City
D	Social needs	rost towns		
	Yes No			
10.0		ave		
550	2044 Wew			
me: \dress:		0		
iress:		-6277		
dress: ephono te: ase ac	0: 712-735 april 14-20	-6277	nd attach it to this form, Thank you	o for taking the time to

DOCKET NO.

ITEM NO. PAGE 1366304-51345



DIXIE MCKENNA PO BOX 132 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the mailbox installation and maintenance. You were concerned about who would provide snow removal for the cluster box units. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The Postal Service will contract someone to remove the snow.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nor: **2.2** Page Nbr: **2.6**

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	\boxtimes			
b.	Mailing Letters	Ø			
c.	Mailing Parcels		×		
d.	Pick up Post Office box mail	M			
Θ.	Pick up general delivery mail				×
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				X
į.	Buying stamp-collecting material			Ø	
Ot	her Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	М №		
No	npostal Services	0000	1200		
а.	Picking up government forms (such as tax forms)	YES	≥ NO		
b.	Using for school bus stop	YES	⊠ №		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⋈ NO		
	If yes, please explain:				
ď.	Using public bulletin board	⊠ YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or fo	r personal	needs?
		YES	M NO		
	If yes, please explain:				

	Better	Just as Good	□ No	Opinion	☐ Worse
	If yes, please explain: I would			would provi	de Snow
	removal for the cl	uster box uni	15	*	
	For which of the following do you leave services?	e your community? (Che	ck all that apply.)	Where do you go to	obtain these
	Shopping Thu	v mv groce	ries in A	arris	
	Personal needs	1 1 3	THE THE WIND NO	ACCOUNTS OF THE PARTY OF THE PA	
	Banking My have	King is done	by mai	1	
		ik in Harris	1		
	Social needs				
	Do you currently use local businesses	in the community?			
	Yes No If yes, would you continue to use them	if the Post Office is disc	ontinued?		
	Yes No	in and i dot diffice to disc	rollor to the set		
	(## 5/57/1 -1 ,0000				
	ne Dixie McKenny				
ame	a.l. A.A	e P.G. Box	132		
ame	ress: 123 Railroad Av	· I.O. DCA	.,		

DOCKET NO. ITEM NO. FAGE



DAN BREUKER 7030 130TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345

Hem Nbr. 22 Page Nbr. 270-

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		M		
b.	Mailing Letters		Ø		
C.	Mailing Parcels			M	
d,	Pick up Post Office box mail				\boxtimes
е.	Pick up general delivery mail			\boxtimes	
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			\boxtimes	
1.	Buying stamp-collecting material				\square
Ot	her Postal Services				
a.	Entering permit mailings	YES	№ Щ		
b.	Resetting/using postage meter	☐ YES	⊠ ио		
No	onpostal Services		165		
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	☑ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ №		- 1:1
	If yes, please explain:	Getti	ng mo	(tor	0 (d e
d.	Using public bulletin board	☑ YES	□ NO		
e	Other	YES	□ NO		
	If yes, please explain:	<u> </u>			
. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	oping, or fo	r personal	needs?
		YES			
	If yes, please explain:				

	ш.	lust as Good		No Opinion	Worse
ease explain:					
h of the following do y	ou leave y	our community? (Ch	eck all that app	ily.) Where do you g	o to obtain these
Shopping					
Personal needs	e2-11-17-3				
Banking					
Employment					
Social needs					
	innana la	the community?			
	inesses in	the continuinty r	3		
	use them it	the Post Office is d	iscontinued?		
Yes No					
an B	eyt	(er	R		
030 13	0 +h	st t	tarris	I.a.	51345
	Shopping Personal needs Banking Employment Social needs Surrently use local bus Yes No ould you continue to use	Shopping Personal needs Banking Employment Social needs Lurrently use local businesses in ould you continue to use them it is a first of the continue to the continue to use them it is a first of the continue to use the	Shopping Personal needs Banking Employment Social needs currently use local businesses in the community? Yes No ould you continue to use them if the Post Office is desired to the post of the community. An Bray Key	Shopping Personal needs Banking Employment Social needs currently use local businesses in the community? Yes No ould you continue to use them if the Post Office is discontinued? Yes No An Brey Key	Shopping Personal needs Banking Employment Social needs currently use local businesses in the community? Yes \[\] No ould you continue to use them if the Post Office is discontinued? Yes \[\] No

DOCKET NO. ITEM NO. PAGE



DAN HIBMA

HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1366304 - 51345

Item Nbr. **23** Page Nbr. 286-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps			4	- 🗆
	b.	Mailing Letters				13-
	c.	Mailing Parcels			9	
	d.	Pick up Post Office box mail				4
	e.	Pick up general delivery mail				9
	f.	Buying money orders				19-
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				4
	l.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	4-NO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services		175		
	a.	Picking up government forms (such as tax forms)	YES	□-NO		
	b.	Using for school bus stop	YES	4 NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	U-NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NÖ		
	e,	Other	YES	1 NO		
		If yes, please explain:	200-0	14.5-		
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain:				
		OTHER TOWAS				

		☐ Better	Just as Good		No Opinion	☐ Worse
	If yes,	please explain:				
	For wh		ing do you leave your community? (Cl	neck all that app	ly.) Where do you g	o to obtain these
		Shopping				
		Personal nee	ds			
	9	Banking				
	B'	Employment				
	U	Social needs				
	Do you	u currently use to	ocal businesses in the community?			
		Yes 🗆	No			
	If yes,	would you conti	nue to use them if the Post Office is d	scontinued?		
		Yes 📗	No			
		DAN H	TBMA			
me:						

DOCKET NO. ITEM NO. FAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:

From a efficient standpoint you should have shut this years
ago.



DON AND MARLENE LORING PO BOX 165 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the mailbox installation and maintenance. You were concerned that delivery to cluster box units would be more costly than keeping the present system. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. Rural delivery to Cluster Box Units would be more cost efficient than maintaining a Post Office.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr. 22 Page Nbr. 296

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	M			
c.	Mailing Parcels		\square		
đ.	Pick up Post Office box mail	V			
6.	Pick up general delivery mail	Y			
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail			N	
1.	Buying stamp-collecting material				Ø
Ot	her Postal Services		_/		
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services	1	. 54 		
a.	Picking up government forms (such as tax forms)	YES YES	□ NO		
ь.	Using for school bus stop	☐ YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d	Using public bulletin board	YES	☑ NO		
e.	Other	YES	□ №		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	pping, or fo	r personal	needs?
		YES	₩ NC)	
	If yes, please explain:				

DOCKET NO. 1366 ITEM NO. 22

13663	04-51345
22	
291	0

	☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse	
If yes,	please explain: e now pick up our mail by 8:45AM - Cost to put up new b	_X6
	ill be more costly than Keeping our present system.	200
For wh	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these	
Service	shopping Spirit Lake or Worthington, MN	_
	Personal needs	
Ø	Banking Sibley or Arnolds Park	
	Employment	
	Social needs	
5. Do yo	ou currently use local businesses in the community? Yes No	
If yes.	would you continue to use them if the Post Office is discontinued?	
(3)550	☑ Yes □ No	
Name:	Don and Marlene Loring	
Address: 3	320 Leora St P.O. Box 165 Harris, It 5/34	5
Telephone:	712-330-3623 OR 712-330-5165	
	4-18-11	



KENT VICKERY

PO BOX 55 OCHEYEDAN, IA 51354

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr: 22

Page Nbr. 304

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\bowtie	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				Ø
f.	Buying money orders			×	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material		X		
Ot	her Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	NO 🂢		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	X NO		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs?
		YES	☐ NO		

	Ţ,	Better	☐ Ji	ust as Good	No Opinion		Worse
	If yes, pl	ease explain:			5073	A.121	
4.	For whice services	h of the following do yo	ou leave yo	ur community? (Che	ck all that apply.) Where d	o you go to obtain	these
	区	Shopping					
	B	Personal needs					
	\overline{A}	Banking					
	S	Employment					
	Ø	Social needs					
5. Name:	6	vurrently use local busing Yes □ No ould you continue to us □ Yes □ No which V c 'c Ce	se them if t	he Post Office is disc			
	Pr	BOX 55	,	Ochey	edan Io	ua S	1554
Addres	SS: 1 0						

DOCKET NO. ITEM NO. PAGE



DANIEL BETZ PO BOX 172 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Nem Nbr: 22

Hem Nbr. 22 Page Nbr. 3 ←

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\overline{\mathbb{X}}$	
b.	Mailing Letters		M		
G.	Mailing Parcels			×	
d.	Pick up Post Office box mail	\boxtimes			
Θ.	Pick up general delivery mail				\boxtimes
	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
n.	Sending Express Mail				図
	Buying stamp-collecting material				区
Oth	er Postal Services				
э.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	postal Services				
3.	Picking up government forms (such as tax forms)	YES	⊠ NO		
D.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	⊠ NO		
er,	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				

DOCKET NO. 1366304 ITEM NO. 22

		Better		Just as Good	\boxtimes	No Opinion		Worse
	If yes,	please explain:						
ı.	For wh	ich of the following	do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain t	hese
	\boxtimes	Shopping						
	图	Personal needs						
	\boxtimes	Banking						
	\square	Employment						
		Social needs						
		currently use local Yes Mo would you continue Yes Mo	to use them i	the community?	ontinued?			
ame;		PANIEUSE	>		N			
ddress	i:	10 BOX 17	2					
elepho	ne:	0 112.349	-2412					
elepho	ne:	5 112-541	-2712					



JOHN KLATT JR 6733 160TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345 Item Nbr: **32** Page Nbr: 326

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				
b.	Mailing Letters		Ø		
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail			V	
e.	Pick up general delivery mail	V			
f.	Buying money orders			\Box	V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			⊡ [′]	
h.	Sending Express Mail				U
i.	Buying stamp-collecting material				
Ot	her Postal Services		2		
a.	Entering permit mailings	YES	√ NO		
ь.	Resetting/using postage meter	YES	1 NO		
No	onpostal Services		00-00 / 00		
a.	Picking up government forms (such as tax forms)	YES	□/NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	₩ NO		
	If yes, please explain:		7		
d,	Using public bulletin board	YES	D NO		
e	Other	YES	□ №		
100	If yes, please explain:	8 -			-
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs?
	화 회		☑ NO		
	If yes, please explain:				

	☐ Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
Forw	which of the following di	o you leave your community? (Che	ck all that apply.) Where do you s	go to obtain these
	Shopping (A	loathing for - Spin	. Y Lake	
	Personal needs	1,000	11	
	Banking	Melvin Ia		
	Employment			
	Social needs			
	Yes No	o use them if the Post Office is disco	ontinued?	
ne: (To 44 14.	Klatt VR.		

DOCKET NO. ITEM NO. PAGE



MARY WALTMAN

1661 WILSON AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hams Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Item Nbr: **23** Page Nbr: 33 &-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail			\square	
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				M
į.	Buying stamp-collecting material				B
Oth	er Postal Services				
a.	Entering permit mailings	YES	M MO		
b.	Resetting/using postage meter	YES	M NO		
Nor	postal Services				
a,	Picking up government forms (such as tax forms)	YES	М МО		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ ио		
	If yes, please explain:				_
d,	Using public bulletin board	YES	M NO		
е.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	NO 🔀		
	If yes, please explain:				

	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
For wh		rou leave your community? (Che	ck all that apply.) Where do	you go to obtain these
X	Shopping \	Oothing ton	Shirt	Spences
Ø	Personal needs		T u	1-11
	Banking			
Ø	Employment <	Soult 20%	15.00	
	Social needs	7		
Do you	Yes No	sinesses in the community?	continued?	
	Yes No	tman		

DOCKET NO. ITEM NO. FAGE

336



ANGELA EPTING 2017 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1386304 - 51345 Hern Nbr: **32** Page Nbr: 34 &-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				9
b.	Mailing Letters				, U
C.	Mailing Parcels			9	
d.	Pick up Post Office box mail				9
e.	Pick up general delivery mail				
f,	Buying money orders				9
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				9
i.	Buying stamp-collecting material				0
Oth	er Postal Services				
a.	Entering permit mailings	YES	D NO		
b,	Resetting/using postage meter	YES	1 NO		
No	npostal Services			ė.	
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:				-
d.	Using public bulletin board	YES	□ NO		-
е.	Other	YES	1 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		☐ YES	□ NO		
	If yes, please explain:	(****			

DOCKET NO.	1366304-51
ITEM NO.	22
PAGE	346

		Better		Just as Good		No Opinion	☐ Worse	Э
1	f yes, ple	ase explain:						
4. F	or which ervices?	of the following do y	ou leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these	
1		Shopping						
	Ø :	Personal needs						
1	9	Banking						
		Employment						
1	9 5	Social needs						
5. D	o vou cu	rrently use local bus	nesses i	n the community?				
1213 112				in the continuity i				
If	yes, wou		se them	if the Post Office is disc	ontinued?			
	1-	Yes No						
Name;		Ange	10	Entil	16			
Address:		2017	u	White ?	Tue.	Hav	vis, IA	5/34
Telephor	ne:	813-	997	- 5823				



MICHELLE BIRDSALL 1825 YEW AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Hem Nbr: **22** Page Nbr: 354

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

08	tal Services	Daily	Weekly	Monthly	Never
la.	Buying Stamps				TH'
	Mailing Letters				W
	Mailing Parcels			W	
	Pick up Post Office box mail				W
S	Pick up general delivery mail				W
	Buying money orders				1
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ě	Sending Express Mail				
	Buying stamp-collecting material				
th	er Postal Services				
	Entering permit mailings	YES	NO		
1.	Resetting/using postage meter	YES	W NO		
lo	npostal Services				
	Picking up government forms (such as tax forms)	YES	NO.		
	Using for school bus stop	YES	W NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
S	Using public builetin board	YES	₩0		
	Other	YES	□ NO		
	If yes, please explain:				
o	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		T YES	F NO		

		Better	☐ Just a	Good	TI No O	pinion	☐ Worse
1	f yes, p	olease explain:			122	enomina -	
-							
	For whi		do you leave your co	mmunity? (Check a	ill that apply.) W	here do you go to	obtain these
8	Service:	Shopping	spin+ (ake H	arris-	Gasoline	
1	Y	Personal needs	Spirit				
2	9	Banking	Spirit				
	U/	Employment	22.0	itas are	i a		
	w	Social needs	Sibley	Spirit	Lake	Ochege	dan
,	Do you	currently use local	businesses in the c	ommunity?			
				norgy for	gas for	rcars	
1				ost Office is disconti	13.700		
		Yes No					

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

712 - 330 - 7333

4-14-11

Telephone:

Date:



RUSSELL MEIER

PO BOX 155 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345

Item Nbr. 22 Page Nbr. 36 6

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters		V		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	\square			
	е.	Pick up general delivery mail	T			
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail			S	
	ī.	Buying stamp-collecting material				\mathbf{Y}
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO I		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	M NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ ′NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		-
	0.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	M.NO		
		If yes, please explain:	9 1	14000		

3. If	you previous	slycurrently receive	d carrier delivery, there will be d Post Office box service or g Box service will compare to yo	e no change to your delivery service eneral delivery service, complete thi our carrentservice?	— proceed to question 4. s section. How do you
		Better	Just as Good	No Opinion	☐ Worse
	If yes, plea	ase explain:		2500/fe/	
	11	will be th	some on some	ener and man	reent wather
4.	For which services?	of the following do	you leave your community? (C	heck all that apply.) Where do you g	o to obtain these
	☑ s	hopping	Spit Lake		
	□ P	ersonal needs			
	∀ 8	anking	Round Lake.	pen	
		mployment			
	□ s	ocial needs			
5.	Do you cur	8 <u>1117</u>	sinesses in the community?	20	
	If yes, wou	ld you continue to	use them if the Post Office is d	iscontinued?	
	K	Yes No			
Name	E	Russe	et Meier	1.0	
Addre	195:	P.O.Be	x 155 /	facus Da	
Telep	hone:	712- 3	149-2425		
Date:	h	piel 15	5 - 2611		

DOCKET NO. ITEM NO. FAGE



STAN CLUBS 118 PROPER ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345

Page Nbr. 37c.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

ost	tal Services	Daily	Weekly	Monthly	Never
a_	Buying Stamps				
b.	Mailing Letters	M			
c,	Mailing Parcels		×		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	⊠			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
h.	Sending Express Mail		1		
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
в.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	⋈ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
b.	Using for school bus stop	YES	⊠ №		
C.	Assisting senior citizens, persons with disabilities, etc.	✓ YES		10	C .
	If yes, please explain:	PICK	VF MAY	1 hoc	+REIND
d.	Using public bulletin board	YES	□ NO		
e.	Other	☐ YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from v	vork, or shop	oping, or fo	personal	needs?
		YES	NO ⊠		
	If yes, please explain:				

1	hink carr	ier route deliver	y or PO Box se	rvice will compare to you	r currintservice?	lete this section. How do you
		Better	L	Just as Good	No Opinion	I AAOLSE
	If yes	, please explain				
4.	For w		wing do you lea	ve your community? (Ch	eck all that apply.) Where d	o you go to obtain these
	\square	Shopping				
		Personal ne	eds			
	\square	Banking				-
		Employmen	t			
		Social need	8			
5.	Dow	ou currently use	local businesse	es in the community?		
J.	DO J.	Yes 🗆			(6)	
	If yes	-	tinue to use the	m if the Post Office is dis	scontinued?	
		☐ Yes ⊠	No			
Nan	ne:	57	IN CC	85	jā .	
Add	ress:	113	PROP	ER 5T.		
Tele	phone:	7/2	- 349	- 2400		
Date	90	4 -	17-20	И		

DOCKET NO. ITEM NO. FAGE



HARVEY AND MARSHA MCCLAIN 6959 120TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. You have stated that you enjoy the service at the Harris Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



1

Docket 1365304 - 51345 Item Nbr. 22

Page Nbr. 38 Ca

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps buythem by the 1005			囡	
b.	Mailing Letters	M			
C.	Mailing Parcels			M	
ď.	Pick up Post Office box mail				
е,	Pick up general delivery mail		Ø.		П
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				泫
0	ther Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	⋈ NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ø №		
ь.		YES	™ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d	Using public bulletin board	YES	□ №		
е	Other	YES	☐ NO		
	If yes, please explain:	-			
2. D	to you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or fo	r personal	needs?
		YES	NO NO		
	If yes, please explain:	_	(2)		

DOCKET NO. ITEM NO. FAGE

1366304-51345 22 386

	Better		Just as Good		No Opinion	XI	Worse
If yes,	please explain:						
			***************************************	Sheek all that app	sky) Minnen de veur	no to obtain t	hosa
service		to you leave	your community? (C	леск ан гласар;	ny.) vallete do you s	go to obtain t	11000
M	Shopping						
M	Personal needs						
Ø	Banking						
Ø	Employment						
1X	Social needs						
	W		1 WA 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
Do yo	u currently use local		in the community?				
	Yes No						
			TH. D. LOW	Shoundinusd?			
If yes,	would you continue	to use them	If the Post Office is o	alscondinueu r			
If yes,	Would you continue Yes No		if the Post Office is o	alscontinued r			
If yes,			if the Post Office is o	ascontinued?			
-1/2			h mecal	(in)			
-1/2			la McCla	ú		C130	/5-
ne: 4/a			la McCla St.	ú	ris Ia.	<i>513</i> 4	(5-
ne: Ya			la McCla St.	ú	ris, Sa.	5139	(5-
ne: Ya			In the Post Office is to St. 390	ú	ris Is.	513q	(5-
ne: Ja Iress: (d			In the Post Office is to St. 390	ú	ris Ia.	S134	(5-
ne: Aa Iress: O ephone:	Yes \ No	Narsh 0 11 19-2	St. 390 parate piece of paper	Har			
ne: Aa Iress: O ephone:	Yes No	Narsk O II 19-2 ents on a sep	St. 390 parate piece of paper	Har Har			
ne: Aa Iress: O ephone:	Yes No	Narsh 0 II 9-2 ents on a sep	St. 390 parate piece of paper	Har Har			
ne: Aa Iress: O ephone:	Yes No	Narsh 0 II 9-2 ents on a sep	St. 390 parate piece of paper	Har Har			
ress: (sephone:	Yes No No No Yes Yes No	Narsh 0 II 19-2 ents on a sep Lthe	St. 390 Derate piece of paper Vecause	Har Har			
ress: (dephone: dephone: depho	Yes No No No Yes Yes No	Narsh 0 11 19-2 ents on a sep Lether	St. 390 parate piece of paper Large Steeres	Har Har			
ress: (sephone: sephone: sepho	Yes \ No 4 very \ Y 959 /2 1/2-34 My additional comme questionnaire. Leel that	Parsh 19-2 ents on a sep ite	St. 390 Darate piece of paper Lecause Stere Lifficula	Har Har			
ne: Ha Iress: 6 ephone: e: ase add an applete this extress All the this	Yes No No No Yes Yes No	Parsh 19-2 ents on a sep ite	St. 390 Darate piece of paper Lecause Stere Lifficula	Har Har			



DANIELLE SHADLE 221 LEORA ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr: **3.2** Page Nbr: ³41 d.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels				M
d.	Pick up Post Office box mail	X			
θ.	Pick up general delivery mail	×			
f,	Buying money orders		×		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				Á
Ot	her Postal Services				10.00
в.	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	YES	₹,vo		
No	onpostal Services		222		
а.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
	If yes, please explain:				
đ,	Using public bulletin board	YES	□ NO		
е.	Other	YES	☐ NO	1	
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from t	work, or shop	pping, or fo	r personal	needs?
		YES	MINO	,	
	If yes, please explain:				

`	Better	☐ Just	as Good		No Opinion	☐ Worse
If yes,	please explain:					
For wh	nich of the following	do you leave your	community? (Ch	eck all that app	ly.) Where do you g	o to obtain these
X	Shopping					
	Personal needs					
	Banking					
X	Employment					
	Social needs					
(5)	Yes No.	to use them if the		scontinued?		
D	sanielle	Shad	lle			
ss: 2	21 Lea	ra st	Hor	ris	IA S	134.5

DOCKET NO. ITEM NO. FAGE



SCOTT ROBERTSON 116 PROPER ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345

Page Nbr. 40a

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels		\boxtimes		
đ.	Pick up Post Office box mail	\boxtimes			
ė.	Pick up general delivery mail	\boxtimes	2		
f.	Buying money orders		\boxtimes		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			\square	
i.	Buying stamp-collecting material				Ø
Ot	her Postal Services				
a.	Entering permit mailings	YES	Ø NO		
ь.	Resetting/using postage meter	YES	⊠ NO		
No	inpostal Services		- 59		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	Ø NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ №		
e.	Other	YES	⊠ NO		
	If yes, please explain:			_	
2. D	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds?
			⊠ NO		
	If yes, please explain:				

	Better	Just as Good		No Opinion	Worse
If yes	, please explain:				70047
For w	hich of the following d	lo you leave your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
M	Shopping	Spirit Lake.	Lake	Park	
	Personal needs	,			
\boxtimes	Banking	Lake Park			
	Employment				
M	Social needs	Spirit Lake			
0.000.10-0	✓ Yes ☐ No	ousinesses in the community? o use them if the Post Office is disc	continued?		
	cott Robert 16 Prope	190.000	14		
\$8: /	16 Prope	i St			

DOCKET NO. FEM NO. FAGE



LANA PETERSON 6690 140TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Item Nbr: **22** Page Nbr: 41 &

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels			R	
d,	Pick up Post Office box mail				
e.	Pick up general delivery mail		\square		
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			where	N N
Ĺ.	Buying stamp-collecting material			Where or	
Oth	er Postal Services		2		
a. :	Entering permit mailings	YES	□ No		
b.	Resetting/using postage meter	∑ /YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
ь.	Using for school bus stop	YE\$	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	™ NO		
е.	Other	YES	₩ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal n	eeds?
		YES	No No		
	If yes, please explain:	*	A-20000000		

DOCKET NO.	1366304-51345
TEM NO.	22
PAGE	416

☐ Better	Just as Good	No Opinion	Worse
yes, please explain:			
or which of the following	do you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
ervices?	,00 ,00 10010 ,001		
Shopping S	and lake, Worthin	gion	
Personal needs	Subley I In	2	
Banking R	and lake Mn		
Employment	Worthington Why	· Lake Park	
Social needs	Sport Alex)	
//			
	al businesses in the community?		
	lo		
	e to use them if the Post Office is dis	continued /	
Yes 1	No.		
lana	Peterson	<u> </u>	
1010901	Hoth St, Ha	rris Ta E	51345
uu			



DONNA AND JON SWEET PO BOX 26 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about the loss of the Communities' identity. You were concerned that a discontinuance of the Harris
Post Office would "kill" the community. A community's identity derives from the interest and vitality of its residents and their use
of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP
Code in addresses.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



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2.

Docket: 1386304 - 51345 Item Nbr: **32** Page Nbr: **42**&

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels	1	X		
d,	Pick up Post Office box mail	XXXX			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			岗	
h.	Sending Express Mail			Á	
ī.	Buying stamp-collecting material				X
Oth	er Postal Services				
a,	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO K		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	NO		
	If yes, please explain:		//		

eviously rier rou	ocurrently receive	ved Post Office box Box service will o	service or gener ompare to your &	al delivery s	our delivery service - ervice, complete this rice? No Opinion	s section. How do
. pleas	e explain:			X	The separate	0
	V-1-1-02-70 4					
						and the second residence of
hich of	the following do	you leave your cor	nmunity? (Check	all that app	iy.) Where do you go	o to optain these
hich of ces?	the following do	you leave your cor	nmunity? (Check	all that app	ly.) Where do you go	o to obtain these
ces?	the following do	you leave your cor	nmunity? (Check	all that app	ry.) Where do you go	o to obtain these
bes?		you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Sho		you leave your cor	nmunity? (Check	all that app	ry.) vvnere ao you go	o to obtain these
Sho	opping sonal needs	you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Sho	opping sonal needs nking	you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Sho	opping sonal needs	you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Sho	sonal needs nking ployment	you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Sho	opping sonal needs nking	you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Sho	sonal needs nking ployment	you leave your cor	nmunity? (Check	all that app	ry.) vvnere do you go	o to obtain these
Show Per Barres Em Soo	sonal needs nking ployment			all that app	ry.) vvnere do you go	o to obtain these
Show Show Show Currents Show Show Show Show Show Show Show Show	sonal needs nking ployment	you leave your con		all that app	ry.) vvnere do you go	o to obtain triese

Better Just as Good If yes, please explain: For which of the following do you leave your community? (Check all that a 4. services? Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? Y Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes Name Address: Telephone Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Close the Postoffice. I might even move cause you all are slowly killing this small and wonderful town. 4



SHARON DUIS

PO BOX 93 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket 1365304 - 51345 Item Nbr. **32** Page Nbr. 436

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

o. M c. M d. P e. B c. B d. S o. B	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material r Postal Services		00000000		व् व् व् व् व व व
i. M ii. P ii. B ii. B ii. S ii. S	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material		1000001	00000	
d. P	Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material			0001	
B. P. B. C. N. N. S. B. B.	Pick up general delivery mail Buying money orders Distaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material			0001	
. B g. C n. S . B	Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material]		0 0
g. C N n. S	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material				U
n. S	Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material		\equiv		
n. S	Sending Express Mail Buying stamp-collecting material				
Other	r Postal Services			T-month	IJ /
а. Е	Entering permit mailings	YES	IJ√NO		
b. F	Resetting/using postage meter	YES	₩ NO		
Nonp	ostal Services				
a. (Picking up government forms (such as tax forms)	YES	Ū√NO		
b. L	Using for school bus stop	YES	Ū NO		
c. A	Assisting senior citizens, persons with disabilities, etc.	YES	<u></u>		
I	If yes, please explain:				
d. t	Using public bulletin board	YES	□ NO		-
e. (Other	YES	J-190		
1	If yes, please explain:				_
Do yo	ou pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	☐ NO		

10.000000000000000000000000000000000000	Just as Good		No Opinion	☐ Worse
If yes, please explain:				
For which of the follow	ring do you leave your community? (Che	ock all that appl	y.) Where do you go	o to obtain these
services? Shopping	worthunger.	William		
Personal nee				
Banking	Saley Ja			
Employment Employment	500 10			
Social needs	1			
DEPARTMENT OF THE PROPERTY.	ocal businesses in the community? No nue to use them if the Post Office is disc	continued?		
Yes	No ron Truis			
If yes, would you conti	ron Duis	ia St		

DOCKET NO. FEM NO. FAGE



DENNIS SCHWARTING PO BOX 56 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Hem Nbr: 32 Page Nbr: 44 &...

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M		
ь.	Mailing Letters		M		
c,	Mailing Parcels				M
ď.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material			M	
Ot	her Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	NO F		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	Ŋ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	(NO)	
	If yes, please explain:				
d.	Using public bulletin board	À YES	□ NO	(i	
e.	Other	YES	I NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from the	work, or shop	ping, or for	personal	needs?
			A NO		
	If yes, please explain:				

22
446
proceed to question 4, section. How do you
Worse

		Better	Just a	s Good		No Opinion	Worse
If ye	s, plea	ase explain:					
	which	of the following do	you leave your c	ommunity? (Che	ck all that app	ly.) Where do you g	o to obtain these
	S	Shopping					
M	P	Personal needs	poctor -	Westherig	t. MN	2 Spirit L	ere It
À	E	Banking (ake Park	TE			
	E	Employment					
	5	Social needs					
Do	you cu	rrently use local bu	sinesses in the o	community?			
	X	Yes No					
If ye	es, wo	uld you continue to	use them if the F	Post Office is disc	continued?		
		Yes Yo					
me: Z	E	1413 5	chwart	ing			
	115	- Leure S	T P	0-56			
dress:				7			



ABRIEL DEAN PO BOX 45 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr: **22** Page Nbr: 45 6~

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

08	tal Services	Daily	Weekly	Monthly	Never
Э.	Buying Stamps		M		
b.	Mailing Letters)XÍ		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail			M	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				×
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	□ №		
е.	Other	☐ YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from v	vork, or shopp	oing, or for	personal n	eeds?
	TO THE TANKS AND THE POLICE OF THE PART OF	X YES	□ NO		
	no through take Park & the	1	0		alm

	Better		☐ Just as	Good	X	No Opinio	n	□ v	Vorse
If yes,	please expla	in:							
For wh		lowing do you	leave your co	mmunity? (0	Check all that ap	ply.) Where	do you go to	obtain the	se
Ø	Shopping	Spirit	Lake	05	lakes	are	a in	gen	eral
×	Personal r	needs Coll	ege -	Spir	it la			9	
M	Banking	Lake	10			- 7120-1			
	Employme	ent							
×	Social nee	ods farv	nily t	frie	nds ir	lak	ies a	rea Laki	4 P
Do you		e local busine:	sses in the co	mmunity?					
If yes,	Yes [them if the Po	st Office is	discontinued?				
0.0	Yes [
Al	oriel	Dea	n		o				
0	II N	Leora	St.		PO	Box	45	Har	ris,
d									

DOCKET NO. ITEM NO. PAGE

456



DERRY AND MARY ANN ADOLF

6867 230TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



)

2.

Docket: 1366304 - 51345 Item Nbr. **22**

Page Nbr. 46 &

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail	\boxtimes			
t.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			\boxtimes	
ī,	Buying stamp-collecting material				X
Ott	ner Postal Services				
a.	Entering permit mailings	YES	NO 🔀		
b.	Resetting/using postage meter	YES	🛛 ио		
No	npostal Services		100		
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	⊠ мо		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	🛛 ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ мо		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal r	needs?
		YES			
	If yes, please explain:	_			

DOCKET NO. ITEM NO. PAGE

1366304-51345 22 4166

	☐ Better	Just as Good		No Opinion	Worse			
If yes	, please explain:							
Forw	hich of the following d	o you leave your community? (Che	ck all that appl	v.) Where do you a	o to obtain these			
servic	es?	- , ,- , . ,						
\boxtimes	Shopping							
\boxtimes	Personal needs							
\boxtimes	Banking							
	Employment Self- employed farmer							
\boxtimes	Social needs	1 /						
If yes	Yes No would you continue to Yes No	to use them if the Post Office is disc	continued?					
	1	Hy Ann Adolf Harris, IA	51245	-7501-				
dress: (c	1019	- C - C - C - C - C - C - C - C - C - C	J/3.78	7006				
lephone:	712-735-	6760						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1



ELIZABETH LEONARD 6996 220TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345 Item Nbr. **22** Page Nbr. **41** &.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			回	
	b.	Mailing Letters				
	C.	Mailing Parcels			W	
	d.	Pick up Post Office box mail				Ø
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Q/	
	h.	Sending Express Mail			☐ /	
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	NO F		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services		5000		
	a,	Picking up government forms (such as tax forms)	YES	NO P		
	b.	Using for school bus stop	YES	NO		
	Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	No		
	e.	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
			YES	1 NO		
		If yes, please explain:	alres			

				CKET NO. EM NO. GE	1366304-5134 22 476
you previou	usly/currently receiv	red carrier delivery, there will be no red Post Office box service or gene Box service will compare to your	eral delivery service, o	ery service – complete this	- proceed to question 4 section. How do you
	Better	Just as Good	☐ No Opi	inion	☐ Worse
If yes, ple	ase explain:				
Forwhish	of the fellowing de	van January van een meerste 2 (Che	ole all that much ()After		to obtain these
services?		you leave your community? (Che	ck all that apply.) Whe	ere do you go	to obtain these
services?		you leave your community? (Che	ck all that apply.) Whe	ere do you go	to obtain these
services?	Shopping	you leave your community? (Che	ck all that apply.) Whe	ere do you go	to obtain these
services?	Shopping Personal needs	you leave your community? (Che	ck all that apply.) Whe	ere do you go	to obtain these

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Name:

Address:

Telephone

complete this questionnaire.

I enjoy the Harris P.O., It is easily accessible, to convenient for me to use. I would be depressed if it closed.

thank you, Elizabeth forward



JERRY AND LARENE HESEBECK PO BOX 112 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345 Item Nbr. 22 Page Nbr. 486-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	凶			
e,	Pick up general delivery mail				这
t.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services				
а.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services		100		
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:	-			- 8
d,	Using public bulletin board	YES	⊠ №	6	
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	⊠ NO		
	If yes, please explain:				

DOCKET NO. ITEM NO. FAGE 1366304-51345

	Better	☐ Just as Good		No Opinion	
If yes	, please explain:				
For wi		do you leave your communit	y? (Check all that ap)	ply.) Where do you g	o to obtain these
区	Shopping 5	it Lake IA	,		
X	Personal needs	Spirit Lake	-Milfor	& IA.	
应	Banking \	ake Park = AS	Mil Mil	Ford IA.	
卤	Employment \	ake Park I	A.		
	Social needs		•		
	34				
Do yo	ou currently use local	businesses in the communi	ty?		
If yes	_	to use them if the Post Office	e is discontinued?		
	☐ Yes 🏻 No				
j	erry &	La Rene Ho	esebeck		
s: /-	O. Box	112 Har	ris, IA	314 Le	ora St-
	ogowa - ngwere	- 2452			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



RAYE TRUCKING

PO BOX 12 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1366304 - 51345

Hem Nbr: 22 Page Nbr: 4 €

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps		M		
ь.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail	×			
8,	Pick up general delivery mail				汝
f.	Buying money orders		[X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		×		
h.	Sending Express Mail				×□
1.	Buying stamp-collecting material				X
Ot	her Postal Services				
a.	Entering permit mailings	YES	₩ мо		
b.	Resetting/using postage meter	YES	₩ ио		
No	npostal Services		tri Services servi		
а.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M.NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	Ď, NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or fo	r personal i	needs?
		The second secon	⋈ NO		
	If yes, please explain:				

	Better	Just as Good	No Opinion	☐ Worse
If yes, please	e explain:			
-				
For which of services?	the following do yo	ou leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
She She	opping Wo	orthington	MN	
Per	rsonal needs	J		
☐ Ba	nking ON	re bancing		
[∑] Em	ployment —	all over tr	ucking	
☐ So	cial needs		J	
0000000 000000000000000000000000000000				
100 mar 100 ma		nesses in the community?		
,	Yes No	se them if the Post Office is dis	continued?	
ii yes, would	Yes No	og grant ir the Cost of the St		
-	restantina e de la constantina della constantina	40 97		
me: R	aye 11	ucking	70	
dress;	PO BO	x12 Ho	rris	
	ALLA			
ephone:	NIA			

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



WILLIAM P AND SHAWN LOUISE TAUNTON 1215 WILSON AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
 and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
 provided as needed.
- You expressed a concern about package delivery and pickup. You expressed concern regarding services. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345 Item Nbr. 22

Page Nbr. 504

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e,	Pick up general delivery mail				Ø
f,	Buying money orders				, W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			I∑/	
h.	Sending Express Mail			D/	
i.	Buying stamp-collecting material			V	
Oth	ner Postal Services		925		
a,	Entering permit mailings	YES	☑ NO		
b,	Resetting/using postage meter	YES	W NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	NO KI		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	NO VO		
e.	Other	YES	NO VIO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	□ NO		

			FAGE	50%
3. If	you previously currently rece	rived carrier delivery, there will be n rived Post Office box service or gen O Box service will compare to your	eral delivery service, complete thi	— proceed to quests section. How do
	☐ Better	Just as Good	No Opinion	☐ Wors
	If yes, please explain:			
4.	services?	to you leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
		Ase. Harris IA	uniton 51345	
Telep	phone: 870 807 /	947		
Date:	4-18-11			
72400				
comp	lete this questionnaire.	nts on a separate piece of paper an		
comp	Jesus Arus offici	and the Horris 1	0.0. holds my mail	. Sometin
I g Co	leave town offer all me if I ha		P.O. holds my mail large for them to a They also bring	, Sometin Seliver aa

1366304-51345

22

DOCKET NO. ITEM NO.

FAGE



AL BRUEGGEMAN 1153 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 61345 Item Nbr: **32** Page Nbr: **5** \ &

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			VZ	
b.	Mailing Letters				
C.	Mailing Parcels		M		
d.	Pick up Post Office box mail		M		
е.	Pick up general delivery mail	Ø			
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
а.	Entering permit mailings	YES	Ŋ NO		
b.	Resetting/using postage meter	YES	Ø NO		
No	npostal Services		200000		
a,	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	Ŭ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №	ý	
е,	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds?
		YES	M NO		
	If yes, please explain:				

	Better	Just as Good		No Opinion	☐ Worse
If yes,	please explain:				
For wi		you leave your community? (Che	eck all that appl	ly.) Where do you g	o to obtain these
Ø	Shopping	W white W	v 4-	Hans o) <u>a</u> -
	Personal needs	Wash m	on Spi	of sole do	
	Banking	7	who Por	n to.	
	Employment		2.	2).	
	Social needs	U	o well to	Mr. or 2	Point Lots
			0		1
Do yo	u currently use local bo	usinesses in the community?	Sisen	Ilmo 4	Elmator
	_	use them if the Post Office is dis	continued?)	E.
If yes,		. 101 -	use the	Dronge	un as m
If yes,	Yes No	De legente	10.00		
If yes,		use them if the Post Office is dis			

DOCKET NO. ITEM NO. PAGE

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



JIM JEROUSEK PO BOX 92 **HARRIS, IA 51345**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1368304 - 51345 Item Nbr: **32** Page Nbr: 52 o-

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		M		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail		X		
t.	Buying money orders				図
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\square
h.	Sending Express Mail				X
1.	Buying stamp-collecting material				\boxtimes
Ot	her Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services		10		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	☐ YES	□ №		
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
		YES	⊠ NO		
	If yes, please explain:				

DOCKET NO.	1366304-51345		
TEM NO.	22		
AGE	236		

	Better	PO Box service will compare to you Just as Good	No Opinion	Worse				
If yes,	please explain:							
-								
For wh		do you leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these				
	Shopping							
Ø	Personal needs							
	Banking							
\boxtimes	Employment							
\square	Social needs							
1020		Livelacement in the community?						
Do yo	X Yes No	businesses in the community?	9.					
If yes.	T-market	to use them if the Post Office is d	iscontinued?					
1.000	Yes N							
	, ,	a'						
me:	Tim Jer	0458K						
dress: 7	a3 Law	ton Aur. Po Bo	x 92					
dicos.	0							
	7/2:330-49							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



LOUISE HANSMANN 1445 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1386304 - 51345 Item Nbr. **23** Page Nbr. 536~

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			[X]	
b.	Mailing Letters		X		
c.	Mailing Parcels				
d.	Pick up Post Office box mail				\square
e.	Pick up general delivery mail				
t.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			N.	
h.	Sending Express Mail				囡
i.	Buying stamp-collecting material				風
Ot	ner Postal Services				
a.	Entering permit mailings	YES	NO 🔄		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO.		
b.	Using for school bus stop	YES	[∑k,NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	A NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	☐ YES	₩ NO		
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from v		_		needs?
		YES	₩ NO		
	If yes, please explain:		1		

DOCKET NO. 1366304-51345
ITEM NO. 22
FAGE 530

3 If you pre	viously/currently rece	ived carrier delivery, triefe will be ived Post Office box service or ge O Box service will compare to yo	no change to your delivery service eneral delivery service, complete to ur current service?	his section. How do you
	☐ Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
1				
4. For w	hich of the following o	to you leave your community? (Cl	heck all that apply.) Where do you	go to obtain these
恆	Shopping			
Ξ,	Personal needs			
P	Banking			
	Employment			
英	Social needs			
5. Do vo	ou currently use local	businesses in the community?		
	₹ Yes No			
If yes	, would you continue	to use them if the Post Office is d	liscontinued?	
	Yes No			
Name:	Louis	E Hansmann		
Address:	445 - 6	white Ane	HAPRIS,	ZA 51345
Telephone:	7/2-3	349 2010		
Date:	4-2	8-11		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



VIC MCKENNEN PO BOX 111 **HARRIS, IA 51345**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2.

Docket: 1366304 - 51345 Hem Nbr: **32** Page Nbr: 546

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			区	
b.	Mailing Letters		K		
C.	Mailing Parcels			K	
d,	Pick up Post Office box mail	图			
e.	Pick up general delivery mail				120
f.	Buying money orders				A
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			E	
h,	Sending Express Mail			图	
ī.	Buying stamp-collecting material				扭
Oth	ner Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	₽ №		
b,	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₹ NO		
	If yes, please explain:				_
d,	Using public bulletin board	☐ YES	⊠ мо		
e.	Other	YES	NO ₪		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	₩ NO		
	If yes, please explain:		500,79-0		

	1	Better		Just as Good		No Opinion	西	Worse	
	If yes, p	lease explain:							
	For whice services	ch of the following o	lo you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain t	hese	
		Shopping							
		Personal needs							
	図	Banking							
Employment Employment									
		Social needs							
	If yes, w	Yes No	o use them i	f the Post Office is disc	ontinued?				
ame:		i = Mck 0. Box 111	e un=						
dres									

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



LISA ABOAMERA PO BOX 41 **HARRIS, IA 51345**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1366304 - 51345 Item Nbr: **32** Page Nbr: 556

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	Ø			
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	K			
e.	Pick up general delivery mail				
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				A
L	Buying stamp-collecting material				X
Ot	ner Postal Services		1		
a.	Entering permit mailings	YES	X NO		
Ь.	Resetting/using postage meter	YES	□ NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	D NO		
b.	Using for school bus stop	☐ YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	D/No		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	□ NO		
e.	Other	YES	NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	work, or shop	ping, or fo	r personal	needs?
		YES			
	If yes, please explain:		- Carrier		

	Better	Just as Good		No Opinion	Worse
If yes, please	e explain:				
For which of services?	the following do you l	leave your community	/? (Check all that app	ly.) Where do you	go to obtain these
Ď Sh	opping				
DK Per	rsonal needs				
Bai	nking				
Em	ployment				
_ s ₀	cial needs Don't	t have a	Social	life	
\Rightarrow	eptly use local busine Yes No I you continue to use Yes No				
1 NB	e Abo	amera) i		
ress: 130	x 41				

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JEFF LORING

١

PO BOX 102 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Item Nbr. 22

Page Nbr: 566

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		A		
b.	Mailing Letters		İ≱		
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail			DX:	
t.	Buying money orders				N/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D
h.	Sending Express Mail				\supset
i.	Buying stamp-collecting material				N
Oth	ner Postal Services				
а.	Entering permit mailings	YES	D≱ио		
b.	Resetting/using postage meter	YES	D≥ио		
No	npostal Services		0.0		
а.	Picking up government forms (such as tax forms)	YES	→ NO		
b.	Using for school bus stop	YES	D NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d,	Using public bulletin board	₩ YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain: city minutes are posted there	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	DE NO		
	If yes, please explain:				

	Better	Just as Good		No Opinion	Worse
If yes,	please explain:				
For wh	ich of the following do	you leave your community? (C	heck all that app	ly.) Where do you g	o to obtain these
service		pint Sake or We	thistor,	Spencer	
D	Personal needs	same as above			
124	Banking 0	cheyeden or Sos	he Park	~	
M	Employment	Hanis			
É	Social needs	Sake Park			
Do you		usinesses in the community?			
If year	Yes No	use them if the Post Office is d	iscoptioned?		
ii yes,	Would you continue to √ Yes No	o use them in the Post Office is a	iscombinaeu r		
	1 4 05	4			
e 9	Jeff Long	- Mayor	74		
-	Po Box 1	102 Hanis	2 5	1345	
88:					

DOCKET NO.

ITEM NO. FAGE 1366304-51345

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



WILFRED BOSMA 6656 HWY 9 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Bax 9998



Docket: 1366304 - 51345 Item Nbr. 22

Page Nbr. 570-

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			T.	
b.	Mailing Letters			Ø	
c.	Mailing Parcels			19	
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				V
f.	Buying money orders				/ E
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			U	
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				
Ot	her Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services		-		
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	IJ NO		
	If yes, please explain:				_
D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs
	1,53 %	YES YES			

DOCKET NO.	136
ITEM NO.	-
FAGE	

1366	304-51345
22	
57	h

	_	Better	Just as Good		No Opinion	☐ Worse			
<u>If</u>	yes, pl	lease explain:							
-									
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
[3	Shopping							
I	Personal needs								
[Banking								
[Employment							
I	9	Social needs							
	yes, w	Yes No	use them if the Post Office is a	discontinued?					
dress:	Webs	66 56 H	wy9 -3304						
ephon									

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



ERVIN L HIBMA 1139 WILSON AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. You were concerned about delivery times. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345 Item Nbr. **22** Page Nbr. 580-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\square		
b.	Mailing Letters		\square		
C,	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	\boxtimes			
0,	Pick up general delivery mail	\square			
f.	Buying money orders			\square	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			\square	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
ь.	Resetting/using postage meter	YES	NO 🖂		
Nor	npostal Services		100		
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	⊠ NO		
	If yes, please explain:	9000			-
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	⋈ NO		
	If yes, please explain:	7927	20000		

DOCKET NO. ITEM NO. PAGE

1366304-51345 22 986

If yes, p	-		Just as Good		No Opinion	Worse Worse
	olease explain:	Bearing.	mail late	in the	dry not	21 hands
-					**	-
For whit		g do you leave	your community? (Ch	eck all that app	ly.) Where do you g	o to obtain these
\square	Shopping	Out	of town			
	Personal need	s				
	Banking	arund	Lake Mis	uð.		
\Box	Employment					
\boxtimes	Social needs					
	Yes 🗌		if the Post Office is dis			
En	www 2 2	Filma				
	99 Wilso	D AVE	Harris,I	2 5/3	345	
38: //						
	7/2-349-	2385				
none:	7/2-349-	2385				
none:		2388				
e add any	7/2-349- /4-// additional comm		arate piece of paper a	nd attach it to th	is form, Thank you	for taking the time to
one:	7/2-349- /4-11	nents on a sepa		-		for taking the time to
one:	7/2-349- /4-// additional comm	nents on a sepa	would	- prifer	,	for taking the time to
e add any	7/2-349- /4-// additional comm	nents on a sepa	would	- prifer	,	for taking the time to
e add any	7/2-349- /4-// additional comm	nents on a sepa 	would	prefer Saties	day.	for taking the time to
e add any	7/2-349- /4-// additional comm	nents on a sepa	would	prifer Saties Herri	day. Es	for taking the time to
e add any	7/2-349- /4-// additional comm	nents on a sepa	would winating ice at keep u	prefer Saties Hærri wekste	day. S	for taking the time to
e add any	7/2-349- /4-// additional comm	Will and	mould winating rice at keep w	prifer Satier Herri wekse nto we	day. S	for taking the time to
none:	7/2-349- /4-// additional comm	Will and	would	prifer Satier Herri wekse nto we	day. S	for taking the time to



JOE AND MARIAN HIBMA 1595 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date, If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1365304 - 51345 Hem Nbr: **32** Page Nbr: 544

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters				
C.	Mailing Parcels			ø	
d.	Pick up Post Office box mail				Ø'
е.	Pick up general delivery mail	1		囡	
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			囡	
h.	Sending Express Mail			回	
4.	Buying stamp-collecting material			Ø	
Ott	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
ь.	Resetting/using postage meter	YES	NO I		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	I NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	W NO		
е.	Other	YES	□ NO		
	If yes, please explain:	107.52 2 1	4000		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	NO NO		
	If yes, please explain:	1000	01010		

	Better	Just as Good	No Opinion	☐ Worse
If yes, p	olease explain:		****	
For whi		you leave your community? (C	heck all that apply.) Where do you g	o to obtain these
	Shopping L	Oate Minn	or Spirit h	eb Ja
	Personal needs	1	V	
	Banking	Ocheyed	en .	
	Employment	self-engel	ryed	
	Social needs	Spirit	Lake Ic	
If yes, v	☑ Yes ☐ No	usinesses in the community? OCLESSESSIVE use them if the Post Office is		
:	Jac 7 9	Marian Hes	Lua	
55: /	1595	white au	e Harris I	~
	-11n -	49-2189	8.6	

1366304-51345

22

546

DOCKET NO. ITEM NO.

FAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



KENNETH HAACK 6708 120TH ST HARRIS, IA 51345

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2,

Docket 1366304 - 51345 Item Nbr. 22

Item Nbr. 22 Page Nbr. 1004

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			₩.	
b.	Mailing Letters		\square		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail				X
e,	Pick up general delivery mail				X
f.	Buying money orders				120
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
ī.	Buying stamp-collecting material				E
Ott	er Postal Services				
а.	Entering permit mailings	YES	NO I		
b.	Resetting/using postage meter	YES	№ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ ио		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO 🔝		
	If yes, please explain:				
d.	Using public bulletin board	YES	MO K		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	D NO		
	If yes, please explain:				
					_

	Better	Just as Good		No Opinion	Worse
If yes	, please explain:				
For w		you leave your community? (Che			
(X)	Shopping	Spirit Take dar +	Worth	hington Mi	2
X	Personal needs	" "		u	
团	Banking _	Ochegodan, to	-		
	Employment	-			
X	Social needs	Ochenelan - ch	und	Sillen -	Drector
10000	Yes No	sinesses in the community? use them if the Post Office is disc	continued?		
idress:	6708 1	2014 St.	Harris,	Ja 51	1345

DOCKET NO. ITEM NO. FAGE

600

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



KAREN BOSMA

1588 WHITE AVE HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date, If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2,

Docket: 1365304 - 51345 Item Nbr: 22 Page Nbr: 6 4

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			炣.	
b.	Mailing Letters		风		
C.	Mailing Parcels		Ø		
d.	Pick up Post Office box mail				M
е.	Pick up general delivery mail				Ø
f.	Buying money orders				D.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	D NO		
b.	Resetting/using postage meter	YES	D NO		
Nor	postal Services		Х :		
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	₩ YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	D NO		
	If yes, please explain:		1		

	Better	Just as Good	☐ No Opinion	Worse
If yes	, please explain:			
For w	hich of the following do	o you leave your community? (Check all that apply.) Where do you g	o to obtain these
囟	Shopping S	sirit Lake , l	dorthinatin	
M	Personal needs	1	5	100000 1000-0-1-0000
X	Banking [G	Harrork, Oc	heyedon	
\boxtimes	Employment	who Park	3	
\boxtimes	Social needs \	Vanes-		
	u currently use local bu	usinesses in the community?		
. /	Yes No	but much les	25.	
ne: V	gaven bos	Simol		

DOCKET NO. ITEM NO. FAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



JEREMY ROHLF PO BOX 181 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

The type of rural delivery has yet to be determined.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2.

Docket 1366304 - 51345 Item Nbr. **22** Page Nbr. **62**A

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters				\boxtimes
C.	Mailing Parcels				×
d,	Pick up Post Office box mail	×			
Θ.	Pick up general delivery mail				\bowtie
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				\square
i.	Buying stamp-collecting material				×
Oth	ner Postal Services				280
а.	Entering permit mailings	YES	🗷 ио		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
3,	Picking up government forms (such as tax forms)	YES	NO X		
0.	Using for school bus stop	YES	M NO		
a.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain;				
d.	Using public bulletin board	YES	NO NO		
В.	Other	YES	X NO		
	If yes, please explain:	_			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		X YES	☐ NO		
	If yes, please explain:	Si	bley I	وساه	
		V104/V	in since	- lise	EAFlou

	M Better		Just as (nutservio	No Opinion		Worse
	please explain:		1 PO B	6× . 5	Share	01000		Center	Worse
For w	hich of the followes?	ving do you lear	ve your com	munity? (C	heck all	that apply) Where do you	go to obtain t	hese
X	Shopping								
×	Personal nee	eds							
X	Banking								
M	Employment								
I ∑ L	Social needs								
100040	u currently use li	No		2000	liscontinu	ued?			
	X Yes	No Rohk							
me:					22535				

DOCKET NO. ITEM NO. FAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

4-14-11

Date:



BRAD HELLINGA

6654 160TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Item Nbr. **3.2** Page Nbr. டுந்த

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			A	
b.	Mailing Letters			×	
C.	Mailing Parcels			D	
d.	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail				M
f.	Buying money orders				N.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			B	
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				EX
Ott	er Postal Services				
a.	Entering permit mailings	YES	ON K		
b.	Resetting/using postage meter	YES	NO X		
No	npostal Services		100000		
а.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	D-NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	~ ⊠ .No		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	/NO		
	If yes, please explain:	-	INCOS 5		

	Better	Just as Good		No Opinion	Worse
If yes,	please explain:				
For wh		do you leave your community? (Che	ck all that appl	y.) Where do you g	o to obtain these
D	Shopping				
Ø	Personal needs				
TO-	Banking				
×	Employment				
4	Social needs				
	Yes □ N	e to use them if the Post Office is disc	continued?		
	1 1 1 m	(linea-			
ame: B	rad He	The .			
ame: B	rad He 1654 11	eoth St			

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CARRIE ELBUYTERI 402 LEORA ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Item Nbr: 22

Page Nbr. W.L.

Postal Service Customer Questionnaire

Pot	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
Θ.	Pick up general delivery mail	0			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				1
Ott	er Postal Services				
а.	Entering permit mailings	YES	☑ NO		
b,	Resetting/using postage meter	YES	✓ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	✓ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		100-0		
d.	Using public bulletin board	YES	☑ NO		
θ.	Other	YES	✓ NO		
	If yes, please explain:	1710			- 29
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shope	oing, or for	personal n	eeds?
100		YES	□ NO		
	If yes, please explain:	1	7721001100		
	I pass the post office when shop	ping 3	ometiv	10)	

	Better	Just as Good	No Opinion	Worse
If yes,	please explain:	×1		
For wh		you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
囟	Shopping W	orthington, MV	Spirtlele	
Ø	Personal needs	Spiritlake		
Ø	Banking Rouge			
\boxtimes	and the second second	Schevdon		
	Social needs			
01393250	Yes 🗆 No	usinesses in the community?	continued?	
me: C	arrie Ell	V 36211		
ne: C	02 Leora	Street Harris	JH	

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



BEVERLY NELSON PO BOX 24 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

The type of rural delivery has yet to be determined.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1366304 - 51345 Item Nbr: 22 Page Nbr: 654

Postal Service Customer Questionnaire

	Pos	ital Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps		M		
	b.	Mailing Letters		D	図	
	c.	Mailing Parcels				Ø
	d.	Pick up Post Office box mail	图			
	е.	Pick up general delivery mail				图
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				区
	h.	Sending Express Mail				内
	11	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	⊠ ио		
	b.	Resetting/using postage meter	YES	⊠(ио		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	₩ ио		
	b.	Using for school bus stop	YES	I∏ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ ио		
		If yes, please explain:				_
	d.	Using public bulletin board	YES	ОИ 📶		=== Q
	θ.	Other	YES	J_NO		
		If yes, please explain:				_
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop		personal n	eeds?
			YES	NO		
		If yes, please explain:				
			Maria Cara			

DOCKET NO.	1366304-51345
ITEM NO.	22
PAGE	Losh

If you previously/currently received carrier delivery, there will be no change to your delivery service - proceed to question 4. 3. If you previously currently received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service? X No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Worthington Spint Eakly Personal needs worthington Spirt Laky Banking Employment Social needs Worthington Spirt Laky 5. Do you currently use local businesses in the community? Yes No Sometimes If yes, would you continue to use them if the Post Office is discontinued? maybe Yes No Beverly Nelson Name: Box 24 Harris Ia 51345 349-2139 Telephone: Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

would halvy mail Box Infront of my House



VERNON KEAFE

PO BOX 83 HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ř.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1366304 - 51345 Hem Nbr. **22** Page Nbr. **66** &

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				
b.	Mailing Letters	\square			
c.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	凶		\boxtimes	
f,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				囚
Ot	her Postal Services				
а.	Entering permit mailings	YES	√ NO		
b.	Resetting/using postage meter	YES	₽ №		
No	npostal Services		3259		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
е.	Other	YES	□ NO		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from w	rork, or shop	ping, or for	personal r	needs?
			⊠ NO		
	If yes, please explain:				

OCKET	NO.
EM NO.	
AGE.	

1366304-51345 22 66h

	Better		Just as Good		No Opinion	☐ Worse
If yes	s, please explain:					
-						
For v	which of the following ces?	do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
区	Shopping					
,Q	Personal needs			seetimi es		
\boxtimes	Banking					
	Employment					
	Social needs					
W 00000	Yes No No No Yes No No Yes No No Yes No N	to use them i	the community? The Post Office is disc	continued?		
ame: Ve	1		50 C4 0.000			
ame: U2 ddress:B	0/ 88 p	9 N-17	na, n			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



GLEN A RECHER

6834 230TH ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1366304 - 51345 Hem Nbr: **32** Page Nbr: **61**&

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				N.
b.	Mailing Letters				Ø
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				图
е.	Pick up general delivery mail				X
f.	Buying money orders				Z.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				区
h.	Sending Express Mail				X
į.	Buying stamp-collecting material				Z.
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO ⊠		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	☑ NO		
e,	Other	YES	IX NO		
	If yes, please explain:	7			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		X YES	□ NO		
	If yes, please explain:	2			

	Bett	er		Just as Good		No Opinion	☐ Wors
If yes,	please ex	plain:					
For wh	ich of the	following do yo	u leave	your community? (C	heck all that app	ly.) Where do you g	o to obtain these
区	Shoppi	ng					
区	Person	al needs					
×	Bankin	g					
X	Employment						
X	Social	needs					
Do you	currently	use local busin	nesses	n the community?			
	1	No No			¥8		
If yes,	30	continue to us	e them	if the Post Office is d	iscontinued?		
			0	Λ			
- (-	5/0	$n \not\vdash$	Ke	th st	11		7
: 6	283	4 2	30	51	Ha	rris, 7	a 51.

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I quess we don't have approblem with a sing the Harris post office, however I would like to suggest that rural delivery coincide with the school districts we travel no more frequently to Deheyed an than we do to Harris.

Thanks Glen A. Rechan



DONALD D HANSON 115 PROPER ST HARRIS, IA 51345

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Harris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Harris Post Office should be pursued, a formal proposal will be posted in the Ocheyedan Post Office and Harris Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1366304 - 51345 Item Nbr. **2.2** Page Nbr. USA

Postal Service Customer Questionnaire

Pot	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			X	
b.	Mailing Letters			N.	
C.	Mailing Parcels				M
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				×
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	™ NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	∕Ø NO		
е.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		X YES	☐ NO		
	If yes, please explain:				

DOCKET NO.
ITEM NO.
PAGE

1366304-51345

	Better	Just as Good		No Opinion	☐ Worse
If yes,	please explain:				
For wh		you leave your community? (C	heck all that app	oly.) Where do you g	o to obtain these
风	Shopping				
M	Personal needs				
×	Banking				
1	Employment				
-	Social needs				
	Yes 🗆 No	usinesses in the community?	liscontinued?		
). D	Yes No	Hanson			
	5 Prop	er St.			
s: //					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

TEMNO. FACE 1346304.51345



Memo to the record 6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Sara Lindauer

Post Office Review Investigator



Docket: 1366304 - 51345 Item Nbr. 22 Page Nbr. 69 &

Postal Service Customer Questionnaire

		10. 1	Daily	Weekly	Monthly	Never
-0.0		al Services				
a.		Buying Stamps	П	П	TV	
b.	3.0	Mailing Letters	_	=		-
C.		Mailing Parcels		Ш		17L
d		Pick up Post Office box mail				V
е		Pick up general delivery mail				$\Box v$
f.		Buying money orders				IJ∕
g		Obtaining special services, including Certified Mail, Registered Mail, Insured				₩.
	200	Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail				₩,
i h			П			₩/
- 1		Buying stamp-collecting material	07000	3870) 10 4 -0		3.5
(Oth	er Postal Services	☐ YES	NO NO		
ु	à.	Entering permit mailings	30200000	-/-		
1	b.	Resetting/using postage meter	YES	ZNO		
	Nor	postal Services		-/		
	a.	Picking up government forms (such as tax forms)	YES	NO.		
			☐ YES	NO.		
	b.	Using for school bus stop	_	-/		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO	2	
		If yes, please explain:				
		Using public bulletin board	☐ YES	ZNO	ó	
	d.	Osing public dulieur board	□ ve	- E 16	<	
	е.	Other	YES	Thu		
		If yes, please explain:	-			
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or sho	pping, or fo	or personal	needs?
			A YES	S NO	0	
		If yes, please explain: Och a radala DO				
		If yes, please explain: Ocheyedan P.O.				

			Better	O Box service will compare to your Just as Good		No Opinion	Worse
	If yes,	plea	se explain:				
	For wi	hich o	of the following of	to you leave your community? (Che	ck all that app	ily.) Where do you g	o to obtain these
			hopping				
	V	P	ersonal needs				
	V	В	anking				
	Y	E	mployment				
	M	s	ocial needs				
	111403005	ili.		to all a community?			
	Do yo	ou cu	/ -	businesses in the community?	1		
	If yes	, wo		to use them if the Post Office is dis	continued?		
		∇	Yes No	E			
m	e:						
dr	ess:						
_							

DOCKET NO. ITEM NO. FAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record 6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Sara Lindauer

Post Office Review Investigator



Docket: 1386304 - 51345

Item Nbr. 22 Page Nbr. 700

Postal Service Customer Questionnaire

D	tal Services	Daily	Weekly	Monthly	Never
Pos a.	Buying Stamps				U
	Mailing Letters		Ø		
b.	1990 (1992 - 1993)	П	П	П	TH
G	Mailing Parcels				TH
d.	Pick up Post Office box mail				Sitches
e.	Pick up general delivery mail		Ш		Tr.
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B
h.	Sending Express Mail				U
l.	Buying stamp-collecting material				W
Ot	ner Postal Services	P <u>1400</u> (1300)			
а.	Entering permit mailings	YES	[]/No		
Ь.	Resetting/using postage meter	YES	NO		
No	npostal Services		-/		
a.	Picking up government forms (such as tax forms)	YES	1 NO		
Ь.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
8.	Other	YES	1 NO		
	If yes, please explain:	-			
D	o you pass another Post Office during business hours while traveling to or from v	work, or sho	pping, or fo	r personal	needs?
D	If yes, please explain: Wark in different fore We live in the Count	YES YES	s □ NC)	

	Better		Just as Good		No Opinion	Worse
If yes, I	please explain:					
For wh		to you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
Ø	Shopping					
V	Personal needs					
Ø	Banking					
W	Employment					
W	Social needs					
Do you	u currently use local	businesses	in the community?			
	Yes No			8		
If yes,			if the Post Office is dis	continued?		
	Yes V No) ·				
				عالعي		
s:						

DOCKET NO. FEM NO. FAGE

700

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

	1366304-51345
EMNG.	32
	71



Memo to the record 6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Sara Lindauer

Post Office Review Investigator



Docket 1366304 - 51345 Item Nbr. **22** Page Nbr. 7 | 4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the HARRIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
b.	Mailing Letters		M		
C.	Mailing Parcels			R	
d.	Pick up Post Office box mail				M
е.	Pick up general delivery mail			İΜ	
f,	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø-	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				1
a.	Entering permit mailings	YES	Ž NO		
b.	Resetting/using postage meter	YES	DV NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	D/100		
b,	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:				
d,	Using public bulletin board	YES	D/NO		
e.	Other	YES	1 NO		
	If yes, please explain:	_			
Do	you pass another Post Office during business hours while traveling to or from w			personal r	needs?
	If yes, please explain: Round Lake	YES			

	Г	Better	D Box service will compare to your Just as Good	☐ No Opinion	П.,
	If was rel	ease explain:	vos. as coo.c	☐ No Opinion	☐ Worse
	ii yes, pi	сазе ехрант.			
4.	For which	h of the following do	you leave your community? (Chec	k all that apply.) Where do you g	go to obtain these
	Ø	Shopping Wg	m + Spirit Lake.	+ Herros	
	W	Personal needs			
	W/	Banking	Dothination MN		
	U	Employment \	urkson mal		
	Ø	Social needs	and late, MN + Och	eyedan, Towa	
5.	Do you co	urrently use local bo	sinesses in the community?	¥ , , , ,	
	K	Yes No			
	If yes, wo	uld you continue to	use them if the Post Office is disco	ntinued?	
	1/	⊈ Yes ☐ No			
Name	9:			U.	
Addre	988;				
Telep	hone:				
Date:					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. FAGE

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery oustomers of the HARRIS Post Office on 04/11/2011. Additionally, during the survey period, questionnaires were available at the HARRIS Post Office to walk-in retail oustomers.

1. Number of Questionnaires

Total Questionnaires distributed	190
Favorable to proposal	6
Unfavorable to proposal	23
Expressing no opinion	41
Total questionnaires received	70

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

No Concern

Response:

Concern (No Opinion):

Customers expressed concern regarding the mode of delivery.

Response:

The type of rural delivery has yet to be determined.

Concern (No Opinion):

Customers expressed concern regarding the mode of delivery.

Response:

The type of rural delivery has yet to be determined.

Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern (No Opinion):

Customers stated that the government should be creating jobs, not eliminating them.

Response:

You stated that the government should be creating jobs and not eliminating them. The Postal Service is not supported by tax dollars and relies on the revenue generated from the products and services they provide. The organization also is required to perform like a business. Due to the reduction of workload, the Postal Service has been aggressively trying to reduce the workforce to meet the workload. Creating more positions in this scenario would be fiscally irresponsible.

6. Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response:

You were concerned about delivery times. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

_ Concern (No Opinion):

No Concern

Response:

8. Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response:

You expressed concern regarding services. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

9

Concern (UnFavorable):

Customers expressed concern about misdelivered mail.

Response

You had some conerns regarding misdelivery. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and apprecise when customers report this to us since it provides an opportunity to take corrective action. You have also stated that the Postal employee at the Sibley Post Office was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. They concern will be conveyed.

Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance.

Response:

You were concerned about who would provide snow removal for the cluster box units. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The Postal Service will contract someone to remove the snow.

Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance.

Response:

You were concerned that delivery to cluster box units would be more costly than keeping the present system. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. Rural delivery to Cluster Box Units would be more cost efficient than maintaining a Post Office.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

agente en la paramenta de promes eperano pomogo men promo oriona ar mente especiale mente.

Response

You have stated that you enjoy the service at the Harris Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern (UnFavorable):

Customers were concerned about later delivery of mail.

Response:

You were concerned about maintaining 9:00 am delivery. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who access to their mail earlier and throughout the day.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

You were concerned that a discontinuance of the Hamis Post Office would "kill" the community. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Postal Service Respresentive (Names and Tit Sara Lindauer - Post Office Review Investigat	iles);		Date:	04/28/2011
Kent Gochenour - Manager Post Office Opera	itions		Time	6:00 pm
Total Number of Customers Present:	12	Steer Hards Community	22	
This document may become a part of the office		Place: Harris Community bu	ailding	

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Arlyn Perller	P.O. Pox 45456	51354	712-758-3140
Robin Bawmaan	00	51354	712-461-1050
Emy Muffert	90 Perx 74	51345	712-349-2300
Inita Subject	2201 White Ave	51345	712-735-4301
Don Breens	PO Box 34	51349	7,2-348-23
BLEN DOURIES	Pad Box 37	51345	712-291-02
Money Wheelten	P.U. BOXB3	51395	50%-360599
Lean for Killyry	114 OSCF 0/14 PUE	51345	712-349-8115
reste Phillips	117 W Orrola Aus	51345	712-349-8115
le akkerman	1117Walnut are	51345	712. 349. 2315
Caymond Oppm	1114 walnut an	51341	7.2 349 2315
eith Kladson	318 MATH Street	51345	712 349-2404
Josh Puhrnan	PoBox: 13	3 B Jackyson N	
Envisor Hilomor	1139 Wilson Ave	5/845	712-349-2355
arkneGruning	.6358-18045H	51354	712-330-7880

Postal Service Respresentive (Names and Sara Lindauer - Post Office Review Investig Kent Gochenour - Manager Post Office Ope	Ξ		Date: 04/28/2011 Time 6:00 pm	
Total Number of Customers Present:	0	— Plac	e: _Harris Community buildi	ine
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Name	Mailing Address (optional)	Zip Code	Phone Number
Rosanne Robertson	PO. Bex 95	51345	712-349-2128
Maril Men	P.O. Box 155	51345	712-349-2425
Knuel Meier	P.O Box 155	51345	712-349-2425
Manufelfuls		51345	
Kelli L Matta	POBOY 33	57345	5073605990
Patrea Klast	67 33 160 4	51345	712 349 248
John Kletz	17 //	11	112-349-242
Jon Rays	6777-140th	51345	7/2 349 -239
Le Ann Rango	A. 11	/1 /.	100
Carry attelle Shie	108 Jackson	51345	712-349-8000
Dycese Mons	com 1445 apito	51345	712 349-2110
Int tuto	6857 Huy9	51345	712-349-2300
Connofferendo	80 B4 114	51345	7/2-349-23
am/ James	POBOX47	51345	3492422
an Liamer	ABBOX47	51345	3492422
huly Boles	A Bx 52	51345	330-3632
Joele MCClass		51345	2/2 389 2411
ben Junto	6857 Huyg	51345	712-349-2300
of Form	BOX 127	51345	7/2-3306420

Postal Service Respresentive (Names and Sara Lindauer - Post Office Review Investig			Date:	04/28/2011	
Kent Gochenour - Manager Post Office Ope				Time	6:00 pm
Total Number of Customers Present:	0	Place:	Harris Community building	1	
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rnis document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Jeff Loring	80 Bx102	51345	349-9102
Jacki albu	2. P.O BOX 97	5/345	3-19-2125
Don Loring	P.O. Boy 165	51345	7/2-330-3623
em perouck	P.O. Box 92	51345	712-330-4169
Wayne Brunit		151345	7/2-349-2103
Jenny Kraf	Pa Box 83		
Can Chelon	POBOX 76	51345	712349-2400
Manhewell		51245	
Dan Grote	ASHTON IA	5/232	712-724-6580
Bubbbba		57354	
Zakeni Hesel	up POBery 112	51354	712-3492452
Warne Bay	POBOX 182	513 45	712 330-2507
ll Brugge	- 1153 white Ave	51745.	717-330-7377
Vie McKem	- P.O. Box 111	51345	712-260-2410
Day Cup	UP VOFOF &	51345	712-349-235
WHY LY	PORXY	5138	712-349-235
narsha M.C.	h. 16959 120ths	5/345	712349-23
Vorus M. a.		t, ti	11 17
Theon Brown	C PO Box 104	51345	507-329-2312

Postal Service Respresentive (Names and 1	Titles):			Date:	04/28/201
Sara Lindauer - Post Office Review Investig	ator			Time	6:00 pn
Kent Gochenour - Manager Post Office Ope	erations			10,000	
Total Number of Customers Present:	0	Place:	Harris Community building		
<u> </u>			No. of the control of		

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Marlene Loring	PO BOX 165	51345	712-330-5165
Lisa Ahramora	PO Box 41	51345	712-330-788
hmu Vickery	PO BOX 12	51345	712330-3619
Dixie McKenna	PD BUX 132	51345	712-330-0017
Maria Jansen	90 BOX 10Z	51345	712349 9102
Jonah Benson	1641 White Are	51345	605-929-5887
Belly Borender	2244 yew ave	51345	135-6277
Rose Right	Box 83	51345	712-349-2103
Ruth Arm Smith	PO 153	51345	712-349-1210
Cerol Biggs	Po 43	51345	712-330-1518
Chow Loop	2176 100th Our.	5/345	7/2-735-6800
Dan Kenl	2176 (cit Auc	51345	712-735 -6800
BRIAN MIND	303 E. 3 57 -	51232	712-724-6326
byce Jensen	PO BOX 11	51345	330-2(3)
Jarry Herebert	PO BOX 112	51345	712-349-2452
Amenda Nota	Jeh. Harkin		7(2-232-135
Koxne Luga		51317	717-330-0763
hyllis Vellena	3090 sceola AvcE	51345	712-349-2435
arol Johannes	U7 W hauton	51345	712 349-8278

Delbyt: 1364 304. 51345 Page Nbr: I

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable): 1.

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. All mail will be postmarked and sent to the plant.

Concern (UnFavorable):

2 Customers questioned as to if the rural carrier could handle the extra workload.

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee

Concern (UnFavorable):

Customers questioned as to why the Postal Service is considering the closing of large facilities, such as finance stations 3. in larger communities, when they are turning a profit.

Response:

The Postal Service is seeking means to perform services in a more efficient manner. The Postal Service is searching for ways to redirect retail and delivery traffic to achieve more efficiency.

Concern (UnFavorable):

Customers asked how much the Postal Service would save by switching to 5 day delivery.

The Postal Service proposes that switching to 5 day delivery could potentially save the Postal Service \$3 billion a year.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates \$32,347 annual savings.

Concern (UnFavorable):

Customers wanted to know why a nearby postmaster wasn't required to fill the position in Harris.

Response:

The Postal Service cannot force a postmaster to go to another post office on a permanent basis at this time. There is also a hiring freeze on any promotions or laterals.

Concern (UnFavorable):

Customers wondered if there would also be a savings since the star route truck wouldn't be required to stop at the Harris Post Office.

Response:

The Star Route stop in Harris would be eliminated. Therefore, there would be a costs savings.

Concern (UnFavorable):

Customers were concerned about the Officer in Charge's employment.

The OIC is an employee from another office and will return to her office in the event of a discontinuance. A new clerk contract is under consideration which will allow more options for PMRs to apply for Postal Employment with limited benefits.

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Option 1566504 - 51305 Hem Nor: 25 Page Nor: 2

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

... Concern (UnFavorable):

Customers wondered if it was possible for 1 postmaster to overlook several Post Offices to save money.

Response:

The Post Office is considering several different options at this time including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means.

Concern (UnFavorable):

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

... Concern (UnFavorable):

Customers questioned as to why the Postal Service was spending money on this study and the purchasing of CBUs.

Response:

The Postal Service is forced to change the way business is performed. As a result, studies are necessary to make changes within the laws and regulations. The Postal Service views these studies as investments for the future.

... Concern (UnFavorable):

Customers inquired about cluster box unit installation and maintenance.

Response

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

Nonpostal Concerns

Docket: 1366304-51345 Item Nbr: 26 Page Nbr: 1 UNITED STATES POSTAL SERVICE

Memo to the record

6/28/2011

Re: Community Meeting Letter

The community meeting notification letter was combined with the questionnaire letter as in item number 21. As a result, there is no sole community letter to include in this record.

Sara Lindauer

Post Office Review Investigator

CSDC COORDINATOR HAWKEYE DISTRICT

DOCKETNO	1366304.51345	
ITEM NO	27	
PAGE		



May 3, 2011

City of Harris PO Box 135 Harris IA 51345-0135

Dear Citizens and Customers:

Please consider this acknowledgement of receipt of the petition dated April 20, 2011 requesting the Postal Service maintain the Harris, Iowa Post Office. A Postal Service facility is not maintained when it is determined that effective and regular service can be provided by a more cost-effective alternate service; such as rural delivery service.

Retail services provided at the Post Office are available from the carrier.

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Special services such as Certified Mail, Registered Mail, Express Mail services, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the Customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

Verification with local law enforcement officials reveals no reports of mail theft or vandalism in the area since May 2009. Customers may place a lock

CSDC COORDINATOR HAWKEYE DISTRICT

DOCKETNO	1366304-51345	
NO	27	
PAGE	2	

on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs provide the security of individually locked mail compartments.

A Community Post Office, which the petition refers to as a contract mail station, is not the proposed alternate service. All employees whether career, non-career or contracted are supervised to ensure high standards of service.

Thank you for expressing your concerns regarding the Harris, Iowa Post Office. The petition will become part of the Official Record.

Sincerely,

Karen S Lenane

CSDC Coordinator

DOCKET NO 1364364-51349
TEM NO 27
PAGE 3



April 29, 2011

City of Harris PO Box 135 Harris IA 51345-0135

Dear Citizens and Customers,

Please consider this acknowledgment of receipt, the Petition dated April 20, 2011, requesting the Postal Service maintain the Harris, Iowa Post Office.

The petition will become a part of the Official Record.

Thank you!

Sincerely,

Karen S. Lenane CSDC Coordinator

KSL/jy

1) sanchty of mid 2) accountable mad 3) Money orders 4) theft

APR 27 2711

USPS HANDE OF DISTRICT

DOCKET NO ITEM NO PAGE 1366 304 - 51345

GAIL DUBA DISTRICT MANAGER, CUSTOMER SERVICE A

2011 APR 22 PM 1: 19

CUSTOMER SERVICE AND SALES UNITED STATES POSTAL SERVICE

We, the citizens and customers of the Harris IA.Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status-a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the Harris IA Post Office:

SR MPOO
POOMS
OPS SUPPORT
HUMAN RESOURCES
FINANCE
MARKETING
DIVERSITY SPECIALIST
INFORMATION SYSTEMS
DES MOINES PM
CEDAR RAPIDS PM
PLANT MANAGER
EMERGENCY PREP
BECURITY SPEC

		DOCKET NO 1364-364-51345 ITEM NO 21
Name	Mailing Address	Date
amy Muffah ALi Muffah	P.O. BOX 74 P.O. BOX 74	4-8-2011
Bill Bergman	1370 Wilson	4-8-2011
Dervis Duitsman	Round Lake, mn.	4-8-11
Dean Ramsy	1335 100 Ave Lakel	lark 4-8-11 48-4
Carrie Elbuytan	P.O. Box 13 P.O. Box 13	4-118
moramed Elbertini	P.O. Box 92	4-8-11
Haren Quinstro	6857 Huy 9	4-9-11
Cindy Hibma	6960 16015 SI POBOX84	4-9-11
Chris Kind Pan Klamer DAN Klamer	P080×47	4-9-11
Amanda Diehl	DOBOX 57	4-9-11
Lana Peterson	I LOS MOTOST	4-9-11
Jeff Peterson	6090 140 mst 6090 140 mst	4-9-11
By Lausch	1157 Valuit Auz	4-10-11
If Hwales	6723 HWY 9	4-11-11
Thors Indon Carol Biggs	107 Mainst	4-12-11
Kuth Smith	101 Lawton	4/12/11
Sail 1888	1318 Wilson	4/12/11

DOCKETNO 1366304-51345 ITEM NO 27 PAGE 6

Name	Mailing Address	Data
Shelly Boles	13 (8 mulac	<u>Date</u> 4 - 6 - 1/
Dave brais	2033 YEW AUC	4-7-11
Ston Clube	118 PROPER ST	4-7-11
Dennis Schwartung	115 Leone 51	4-7-11
	115 Leave ST	4-7-11
Garnie Haustein	POBoy 114	4-7-11
Patricio Klatt	6733 160 194	4-7-11
Georp Boy	Box 66	4-7-11
Eugh Bulun	Box 14	4-7-11
Rebecca Buluar Caral Johannes		4711
arce Johannes	Box 84 117 Lawton	4-7-11
Matt bhannes	BOX 84 117 Whawton	4-7-11
Dang A toubes	Doy 38	4-7-11
Dange	Box 65	4-7-11
Brad Boble Verson Kraff	Box 93	4-7-11
ROS& Kraft	Box 93	4-7-11
Son Cut	Box 44	, d-1-11
Son Crist	Box 44	4-7-11
Ally Fryanca	Box 55	4-7-11
Rang Hos	1335 Vine Ave	4-7-11
Rosanne Robertson	P.O. Bay 95	4-7-11
Scott Robertson	P.O BW 95	4-7-11

4/8/11

4/8/11

Cecy bons

4-7-11 5 cott Hemmingson BO. 71 Laura Vellema P6 Box 185 4/7/11 Neal Vellema POPOX 185 4/7/11 Robert Joens 2065 Wilson AIR 41811 Jodi Kelly 4/8/1 ic ii /1 Emily Joens 4/8/11 Jackson Ave Nick Joens P.O. Box 123 4/8/11 Donny Eisenbacher P.O. Box 123 4/8/11 Jessia Smith P.O Bur 183 4/8/11 Norther Forters Box 38 4/8/11 Forbes Meat Justin Fila Jo BOX 55 4/8/11 Sonnie Ghuir 20 Box 163 4/8/11 Sioa abamera 7.0. Box 41 Master aboamera 7.0.Bux 41 Slan C Oction P.O. BOX 37 4/8/11 P.O.BOX 51 4/8/11

Name	Mailing Address	Date
If Smit	305 main Hours	4-6-11
J. of N. Katif.	6733 160 th St Warris	4-6-11
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Lay to Van Hunnich	406 Oscerla Harris Fac	4-6-11
Keith KIAASSEN	318 WATH Ste	
Dan Breuker	HARRESS Jour	4-8-11
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Drey Simstra Highway 9 Williest Simustra 666 Friderick ave	4-7-11
Dreg Sevena 1618 White ave.	4-7-11
Theena Barrow 100 PO Box 104	4-7-11
Josh Bryngelson PO Box 104	4-7-11
Mike Bosma 1588 White A	4-7-11
Josh Buhrman Po box 14	
Mars helves 108 LECEA	4-7-11
2. 115/1	4-7-11
Camille Anader FORMINZ	4-7-11
Jason Orris 221 Leora	4-7-11
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DI Chit PO BOX 134	4/7/11
Tour Smudillula Po Box 76	4/7/11
7 21 September 10 30481	4-7-11
Katina orris P.O.BOX35	4-7-11
James orris P.O. Box 35	4-7-11

4-19-11

Name	Mailing Address	Date
Donna Sweet	7.0. Box 26	4-13-11
Jon Sweet	P.O. Box 26	4-13-11
Daniel Bof Tim Hibman	Po dox 172	4-14-11
DOUG STANLY	903 LANCESIDE AVE LANCE PARK, IA	4-14-11
JULIE STAHLY	903 LAKESIDE AVE LAKE PARK, FA	4-14-11
Quare Boz	POBEX 172	4-14-11
Johannal Cri		4-12-11
for thiter	Box 64	4-16-11
Milled	BOX 154	4-15-11
hy By	Box 66	4-18-11
Lathy Matthew	POBOX 33	4-18-11
gary/name	1 A I A I F	4-18-11
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DOCKETNO	1366304-51345
ITEMNO	23
PAGE	



May 27, 2011

The Honorable Charles E. Grassley United States Senator 120 Federal Courthouse Building 320 6th Street Sioux City, IA 51101-1244

Dear Senator Grassley:

This responds to your April 22 letter on behalf of City of Harris Mayor Jeff Loring and the residents of Harris, regarding the Post Office in that community.

Thank you for sharing your constituents' concerns about the Harris Post Office. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Hawkeye District officials confirm that the Harris Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

DOCKET NO 136304.51345
TEM NO 28
PAGE 2

Page 2

Please be assured that any decision to discontinue operations at the Harris Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

Thank you for writing. If I can be of assistance in the future, please let me know.

Sincerely,

(signed)

Sheila T. Meyers Manager, Government Relations Sec. 1 Miller Brown Brook B West - No. 11, 800 Joseph 1988 2005 22 8 27 84 the and the state of the state

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April 22, 2011

Ms. Marie Therese Dominguez Vice President, Governmental Relations J.S. Postal Service 475 L'Enfant Plaza SW, Room 10804 Washington, DC 20260-3500

Dear Ms. Dominguez:

I have enclosed copies of the letters which I received from residents of Harris, Iowa regarding the current USPS study about the possible discontinuance of the Harris Post Office.

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

I would appreciate your assistance in this matter by adding these letters to the Harris file and considering them in your final review. Please send a reply to my Sioux City office, Attn: Jacob Bossman, 120 Federal Courthouse Building, 320 6th Street, Sioux City, Iowa 51101.

Your assistance is appreciated.

Sincerely,

Charles E. Grassley United States Senator

CEG/5b Enclosure

Committee Assignments:

AGRICULTURE BUDGET FINANCE

CO-CHAIRMAN. INTERNATIONAL NARCOTICS CONTROL CAUCUS

DOCKET NO 1366304.51345

THE CITY OF HARRIS

Harris, Iowa 51345

Senator Charles Grassley 320 6th St, Room 120 Sioux City IA 51101

Dear Senator Grassley:

The US Postal Service has served notice to the customers of the Harris Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization Act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. The Postal Services' proposed action will not serve the best interests of our postal customers.

The Postal Service has made a decision to close our post office and provide us with rural delivery. We do not feel we will be getting the maximum service the Postal Reorganization Act calls for with this type of service. Inconvenience in purchasing stamps and money orders, and in sending accountable mail, such as a certified letter, are among the problems we foresee. The same holds true for receipt of accountable mail.

Invariably, we will be left with a pick-up notice that will require a six mile trip to the neighboring town for pickup. We also have concerns regarding the sanctity of the mail with non-career carriers and the loss of identity for our community.

We appreciate your consideration of our position and encourage you or a representative to attend a public meeting the Postal Service has scheduled for our community on April 28, 2011 at 6:00 pm at the Harris Community building. We appreciate any support you can give us in our fight to retain our post office in the same status as now exists – a U.S. post office operated by a postmaster and career postal employees.

Thank you.

Sincerely,

Jeff Loring, Mayor City of Harris

harriscity@iowatelecom.net

712-330-4613

Also enclosed is a copy of the signed petition sent to the USPS district manager by the people of Harris.

DOCKETNO	1366304-5	1345
NO	28	
PAGE	- 5	4-20-2011

GAIL DUBA DISTRICT MANAGER, CUSTOMER SERVICE AND SALES UNITED STATES POSTAL SERVICE

We, the citizens and customers of the Harris IA.Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status-a United States postoffice operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Customers of the Harris IA Post Office:

DOCKET NO INO PAGE

THE CITY OF HARRIS PO Box 135

Harris, Iowa 51345

TO: 12022246020

Senator Charles Grassley 320 6th St 120 Federal Building Sioux City IA 51101

Dear Senator Grassley,

Enclosed is a copy of a request sent to the USPS district manager in Des Moines requesting a financial statement on the Harris, Iowa post office. The USPS has set up a town meeting on April 28, 2011 to discuss the possible closure or consolidation of the Harris post office. As we obtain more information we will forward it onto to you as well and we request your assistance in keeping our post office open.

City of Harris PO Box 135 Harris LA 51345

harriscity@iowatelecom.net

04/07/2011 9:18AM

THE CITY OF HARRIS PO Box 135

Harris, Iowa 51345

DOCKETNO 13 66304-51345 TTEM NO 28

April 6, 2011

USPS Hawkeye District Manager PO Box 189800 Des Moines IA 50318-9800

RE: Harris post office

Please have the USPS representative bring the financial statement by line item showing what the USPS projects to save with proper references which we will have the ability to review for statement validity to the Harris town meeting on April 28, 2011. Please send a written response to PO Box 135, Harris IA 51345 for this request.

Sincerely.

Jeff Loring, Mayor City of Harris PO Box 135 Harris IA 51345

harriscity@lowatelecom.net

cc: USPS Western Area Vice President, Governor Terry Branstad, Senator Torn Harkin, Senator Charles Grassley, Representative Steve King, State Senator David Johnson, State Representative Royd Chambers

04/07/2011 9:18AM

7

DOCKETNO _____ TTERNO ____ PAGE ____

1366304.51345

THE CITY OF HARRIS PO Box 135

Harris, Iowa 51345

April 6, 2011

USPS Hawkeye District Manager PO Box 189800 Des Moines IA 50318-9800

RE: Harris post office

Please have the USPS representative bring the financial statement by line item showing what the USPS projects to save with proper references which we will have the ability to review for statement validity to the Harris town meeting on April 28, 2011. Please send a written response to PO Box 135, Harris IA 51345 for this request.

Sincerely

Jeff Loring, Mayor City of Harris PO Box 135

Harris IA 51345 harriscity@lowatelecom.net

cc: USPS Western Area Vice President, Governor Terry Branstad, Senator Tom Harkin, Senator Charles Grassley, Representative Steve King, State Senator David Johnson, State Representative Royd Chambers Name

Greg Sounstra Highway 9 4-71-11 666 Friderick Our 4-7-11 Willest Generalia 4-7-11 Dreg Sevena 1613 White ave. Sheema Barrow 104 PO Box 104 4-7-11 4-7-11 PO Box 104 Josh Bryngelson Mika Bosm 1588 White A 4-7-11 to pox 14 Josh Duhrman 4-2-11 Maro Relies 108 LEGEA 4-7-11 Donald D Henson 115 Proper 4-7-11 Camillemade POBOXI4Z 4-7-11 221 Leon Jason Orris 4-7-11 P.O. Box 58 4-7-11 Ongle SIE 1141 110+4 4-7-11 Keny 4/7/11 Vave Vareftunick P.O.62 4/7/11 Del Chit PO BOX 134 4/7/11 Po Box 76 · Toceso Smithellula 4-7-11 PO 30481 Bi soute 4-7-11 POBOX35 Katina orris 4-7-11 Jamos mriz PM RAX35

Laura Vellema Neal Vellema Robert Joens Jodi Kelly Emily Joens NICK Joins Donny Eisenburber Jessia Smith Norther Forlans Forbes Meut fusher Fila Donnie Ghin Sioa aboamera Master aboamera Dlan C Jelies Ca.. 1 mm

Scott Hemmingson BO. 7.1 4-7-11 PO Box 185 4/7/11 POPOX 185 4/7/11 2065 Wilson Are 41811 .. 11 4/8/1 Jackson Ave 4/8/11 P.O. Box 123 4/8/11 P.O. Box 123 4/8/11 P.O Dur 183 4/8/11 Bux 38 4/8/11 Po Box 55 · 20 Box 163 70 Box 41 P.O. Bux 41

P.O. BOX 37 4/81

P.O.BOX 51

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Name	Mailing Address	1/-8-201/
Q Duffer	P.O. BOX 74	4-8-2011
amy Muffah ALi Muffah	FO BOX 74	4-8-2011
Bill Bergman	1370 Wilson	4-8-2011
R'I'S	20456 3407 LAU	4-8-11
Derrie Duitsman	Round Lake, mn	11 1011
Dean Ramsy	1335 DO Are Lake	48-4
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Carrie Elbuytan	V ==0	4-118
Makramod Elbertini	P.O. BOXB	7/
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for feromer	1.0. Der	4-9-11
Haren Spinstra	6857 Huy 9	
9/20075	6960 160KS	4-9-11
Cindy Hibma	6960 150LL SI POBOX 84	
Chris Kind	2080×47	4-9-11
Pan Kaamer	B0×47	4-9-11
DAN KRAMER	POBOX 57	4-9-11
Amanda Diehl	The state of the s	4-9-11
Lani Peterson	6690 140 mst	4-9-11
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Name	Mailing Address	Date
Donna Sueet	+ 7.0.Box OC starts	4-13-11
Jon Sweet	D.O. BOX 26	41.3-11
Daniel Bof Tim Hibrary	1721 Yew Av.	4-14-11
DOUL STAN	thy 903 LAKESIDE AVE LINKE PARK, IA	4-14-4
JULIE STAN	LAKE PARK, FA	4-14-11
Johannal	TO ALAND MATERIAL STATES	4-14-11 4-12-11
Len Unter	Box 64	4-16-11
Mille Byg	J Box 66	4-15-11
Kathi Mal	thus POBOX 3	4-18-11 4-18-11
Phyllis Vell	Ina 309 Osceola Ave E 309 Osceola Ave E	4-18-11
I Pail Vel	- 1215 WILSON AVE	4-18-11

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
~	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
WA	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
NA	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
NA	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
WA	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
NA	Was Post Office used as meeting place?
NA	Was Post Office a shelter for a bus stop?
NA	Did the Post Office have a public bulletin board?
NA	Were government forms available at the Post Office?
NA	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
NA	What is the historical value of the office?
L-	Is an address change necessary?
_	Will the community identity be preserved?
-	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Oochert: 1364304-51345

Item Nbr: 29 Page Nbr: 2 Section IV **Economic Savings** A statement of annual savings includes a breakdown as follows: Postmaster salary (EAS-//_, Minimum, no COLA) Fringe benefits 33.5% Rental costs, excluding utilities Total annual costs Less estimated cost of replacement service Total annual savings A one-time expense of \$ 32, 747 will be/was incurred for installation of CBUs and parcel lockers. Is postmaster salary based on the minimum salary without COLA? Does postmaster salary reflect the current office evaluation? Section V Other Factors The Postal Service has identified no other factors for consideration (if appropriate). List other factors as appropriate. Other factors when replacement service is a CPO. Section VI Summary The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount. Section VII Notices Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: Sura Rein

Reviewed and Certified By:

District PO Review Coordinator

Date

Date



06/29/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the HARRIS Post Office Docket No. 1366304

This is to advise you that on 07/11/2011, I will post for public comment a proposal to close the HARRIS Post Office in Osceola, Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager HAWKEYE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/29/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

HARRIS Proposal

Docket No. 1366304 - 51345

Please post the enclosed proposal to close the HARRIS Post Office in the lobby. The proposal must be posted in a prominent place from 07/11/2011 through close of business on 09/11/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms Official Record Dock 1: 1366 304-51345 Item Nbr. 32 Page Nbr. 1

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Harris Post Office:

The Postal Service is considering the close of the Harris Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Harris Post Office and Ocheyedan Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO	1366304 . 51343
ITEM NO	33
PAGE	

Date of Posting: 07/11/2011

Posting Round Date:

Date of Removal: 09/11/2011

Removal Round Date:

PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366304 - 51345

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Harris, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ocheyedan Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on March 26, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Harris Post Office, an EAS-11 level, provides service from 08:00 - 12:00 13:00 - 16:15 Monday - Friday, 08:00 - 09:15 Saturday and lobby hours of 6:00am - 9:00pm on Monday - Friday and 6:00am - 9:00pm on Saturday to 85 post office box or general delivery customers and 97 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,946 (65 revenue units) in FY 2008; \$25,831 (67 revenue units) in FY 2009; and \$21,516 (56 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Harris Community building to answer questions and provide information to customers. 72 customer(s) attended the meeting.

On April 11, 2011, 190 questionnaires were distributed to delivery customers of the Harris Post Office. Questionnaires were also available over the counter for retail customers at the Harris Post Office. 70 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 23 unfavorable, and 41 expressed no opinion.

One congressional inquiry was received on April 22, 2011.

A petition supporting the retention of the Harris Post Office was received on April 20, 2011, with 127 signatures. If this proposal is implemented, delivery and retail services will be provided by the Ocheyedan Post Office, an EAS-13 level office. Window service hours at the Ocheyedan Post Office are from 08:30-11:00 12:30- 16:00, Monday through Friday, and 08:30 09:30 on Saturday. There are 127 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. Concern:

Customer expressed a concern about package delivery and pickup.

Response:

The customer expressed concern regarding services. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Concern:

Customers expressed concern about misdelivered mail.

Response:

The customer had some conerns regarding misdelivery. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. You have also stated that the Postal employee at the Sibley Post Office was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. They concern will be conveyed.

- W. do of delicent

Response:

Concern:

Response:

Concern:

Response:

Customers inquired about mailbox installation and maintenance. Concern: The customer were concerned that delivery to cluster box units would be Response: more costly than keeping the present system. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. Rural delivery to Cluster Box Units would be more cost efficient than maintaining a Post Office. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. The customer have stated that you enjoy the service at the Harris Post Response: Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers stated that the government should be creating jobs, not Concern: eliminating them. The customer stated that the government should be creating jobs and not Response: eliminating them. The Postal Service is not supported by tax dollars and relies on the revenue generated from the products and services they provide. The organization also is required to perform like a business. Due to the reduction of workload, the Postal Service has been aggressively trying to reduce the workforce to meet the workload. Creating more positions in this scenario would be fiscally irresponsible. Customers were concerned about later delivery of mail. Concern: The customer were concerned about delivery times. The top priority of Response: the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier

The type of rural delivery has yet to be determined.

The type of rural delivery has yet to be determined.

Customers expressed concern regarding the mode of delivery.

Customers inquired about mailbox installation and maintenance.

Postal Service will contract someone to remove the snow.

The customer were concerned about who would provide snow removal

for the cluster box units. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The

11. Concern: Response: 12. Concern: Response: Concern: Response: 14. Concern: Response: Concern: 15

16. Concern:

Response:

Response:

17. Concern:

Response:

18. Concern:

Customers were concerned about later delivery of mail.

The customer were concerned about maintaining 9:00 am delivery. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers asked how much the Postal Service would save by switching to 5 day delivery.

The Postal Service proposes that switching to 5 day delivery could potentially save the Postal Service \$3 billion a year.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. All mail will be postmarked and sent to the plant.

Customers inquired about cluster box unit installation and maintenance,

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

Customers questioned as to if the rural carrier could handle the extra workload.

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Customers questioned as to why the Postal Service is considering the closing of large facilities, such as finance stations in larger communities, when they are turning a profit.

The Postal Service is seeking means to perform services in a more Response: efficient manner. The Postal Service is searching for ways to redirect retail and delivery traffic to achieve more efficiency. Customers questioned as to why the Postal Service was spending 19. Concern: money on this study and the purchasing of CBUs. The Postal Service is forced to change the way business is performed. Response: As a result, studies are necessary to make changes within the laws and regulations. The Postal Service views these studies as investments for the future. Customers questioned the economic savings of the proposed 20. Concern: discontinuance Carrier service is more cost-effective than maintaining a postal facility Response: and postmaster position. The Postal Service estimates \$32,347 annual savings. Customers wanted to know why a nearby postmaster wasn't required to 21. Concern: fill the position in Harris. The Postal Service cannot force a postmaster to go to another post office Response: on a permanent basis at this time. There is also a hiring freeze on any promotions or laterals. Customers were concerned about obtaining accountable mail and large 22. Concern: parcels If you live less than one-half mile from the line of travel, the carrier will Response: attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part Customers were concerned about the Officer in Charge's employment. 23. Concern: The OIC is an employee from another office and will return to her office Response: in the event of a discontinuance. A new clerk contract is under consideration which will allow more options for PMRs to apply for Postal Employment with limited benefits. Customers wondered if it was possible for 1 postmaster to overlook Concern: several Post Offices to save money. The Post Office is considering several different options at this time Response: including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means. Customers wondered if there would also be a savings since the star route 25 Concern: truck wouldn't be required to stop at the Harris Post Office. The Star Route stop in Harris would be eliminated. Therefore, there Response: would be a costs savings.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
- office. Stamps by Mail order forms are provided for customer convenience.

 Customers opting for carrier service will have 24-hour access to their mail.
- Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
- parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
 carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Harris is an incorporated community located in Osceola County. The community is administered politically by Mayor and council. Police protection is provided by the Osceola County Sheriff. Fire protection is provided by the Harris Fire Department. The community is comprised of retirees, commuters, and self-employeed residents, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Harris United Methodist Church, Harris Economic Devoplement, CEA BB Sales, Brueggeman Farms, Expressions, Dugout Creek Design, Southpaws, Test of Time, Five Star Catering, Clain Link Express, Sunrise Farms, RL Construction, NNK Partnership, Outback, KIN Pork Inc., DJ Lorch, LTD May City, Fire Dept, Harmon Oil, Hibma Family Farms, M&R Construction, Klaassen Trucking, Bosma Trucking, HET Club Store, Pampered Chef Ellen Bosma, Clipper Windpower, Westview Dairy, VanderVeen Calf Ranch, Vellema Dairy, Karen Wtt Daycare, DD Boots Dairy, Portable Welding, Recher Partnership, Reisburg Contruction, Walhoef Farms, MCM Fabrication, Stony Creek Pork, 3B Electric, Peterson Construction, DC Construction, Handy Man Servcie, Bull Dog Powerwash, DJ72 Inc, Ricks Greenhouse, Ravling Construction, Birdsall View Gardens, Raye Trucking, United Methodist Church, Jessica Smith AVON, Roberston Mechanical, Stan Clubs Ebay, Harris Fire Dept, Forbes MeatGrocery, City of Harris HLP School, Heath Auto. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Harris Post Office will be available at the Ocheyedan Post Office. Government forms normally provided by the Post Office will also be available at the Ocheyedan Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer were concerned that a discontinuance of the Harris Post Office would "kill" the community. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 26, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 32,747 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 1.600
Total Annual Costs	\$ 45,879
Less Annual Cost of Replacement Service	- \$ 13.132
Total Annual Savings	\$ 32,747

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Harris, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ocheyedan Post Office, located six miles away.

The postmaster retired on March 26, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected, Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Harris Post Office provided delivery and retail service to 85 PO Box or general delivery customers and 97 delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$32,747 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Harris Post Office and Ocheyedan Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Hart South

07/11/2011

Date

Docket: 1	364304.	51345
Item Nbr: 34		
Page Nhr. 1		

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HARRIS Post Office.

1 Out O	ince.	
1.	Effect on Your Postal Services. Des	scribe any favorable or unfavorable effects you he regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please you believe the proposal would have	describe any favorable or unfavorable effects that on your community.
3.	Other Comments. Please provide an Postal Service should consider in dec	y other views or information that you believe the iding whether to adopt the proposal.
	of Postal Customer	Signature of Postal Customer
City, St	ate, and ZIP Code	Date



09/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/11/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE

Post Office Review Coordinator

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

1366304-51345 11366304-51345

Date of Posting: 07/11/2011

Posting Round Date: JUL 1 2011

Date of Removal: 09/11/2011



PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366304 - 51345

1366304.51345 1366304.51345

Date of Posting: 07/11/2011

Posting Round Date:

Date of Removal: 09/11/2011

Removal Round Date:

SEP 1 2 2011

PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366304 - 51345

Docket: 1366304 - 51345 Item Nbr: 32 Page Nbr: 1

Date of Posting: 07/11/2011

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Date of Removal: 09/11/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Harris Post Office:

The Postal Service is considering the close of the Harris Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Harris Post Office and Ocheyedan Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

JUL 1 I ZOII



Date of Posting: 07/11/2011



1366304-51345

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Date of Removal: 09/11/2011



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Harris Post Office:

The Postal Service is considering the close of the Harris Post Office for reasons stated in the accompanying proposal.

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Copies of the proposal and optional comment forms are available upon request at the Harris Post Office and Ocheyedan Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/16/2011

Postal Customers of the Harris Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Harris Post Office, which was posted 07/11/2011 through 09/11/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Harris Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

KENT GOCHENOUR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998



09/16/2011

LYLE HEARN 525 AMY AVE HARRIS, IA 56167

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Harris Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



TNO. 1366304-513

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HARRIS Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

4eS

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Morc Unappoyent

Other Comments. Please provide any other views or information that you believe the

Closing Post OFFICES

HOCK

Signature of Postal Customer

Postal Service should consider in deciding whether to adopt the proposal.

Mailing Address

3.

City, State, and ZIP Code

0

Date



09/16/2011

HEATH AUTO SALE 525 AMY AVE ROUND LAKE, MN 56167

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Harris Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Optional Comment Form

1366304-57345 - 38

Following are comments I wish to make concerning the proposed discontinuance of the HARRIS Post Office.

 Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Horris	Deserves	POST
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Name of Postal Customer	Signature of Pos	tal Customer
Mailing Address	· ·	Party Hamper to 1
City, State, and ZIP Code	56/67	7-23.11 Date



A. Office								
Name: HARR				District	State: IA HAWKEYE PFC	;	Zip Code:	51345
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his form is a pla	ace holder for nu	umber 39. There was not a	prematur	e appeal i	eceived.			
Prepared by:	Karen Len					Date:		09/16/201
Title:	HAWKEYE	PFC Post Office Review (Coordinate	or				Capaci
Tele No:	(319) 399-	2902				Fax No:	20	(319)

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	2
Favorable comments	a.
Unfavorable comments	2
No opinon expressed	0
Total comments returned	2

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable). No Concern

Response

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable): Customers were concerned about loss of employment in the community.

Response:

The postmeeter position is vacant and there is no guarantee that any replacement postmeeter would be from the community.

-	TNO	1366304.51345
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Date of Posting: 07/11/2011

Posting Round Date:

Date of Removal: 09/11/2011

Removal Round Date:

PROPOSAL TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE (REVISED)

DOCKET NUMBER 1366304 - 51345

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Harris, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ocheyedan Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on March 26, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an

The Harris Post Office, an EAS-11 level, provides service from 08:00 - 12:00 13:00 - 16:15 Monday - Friday , 08:00 - 09:15 Saturday and lobby hours of 6:00am - 9:00pm on Monday - Friday and 6:00am - 9:00pm on Saturday to 85 post office box or general delivery customers and 97 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,946 (65 revenue units) in FY 2008; \$25,831 (67 revenue units) in FY 2009; and \$21,516 (56 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Harris Community building to answer questions and provide information to customers. 72 customer(s) attended the meeting.

On April 11, 2011, 190 questionnaires were distributed to delivery customers of the Harris Post Office. Questionnaires were also available over the counter for retail customers at the Harris Post Office. 70 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 23 unfavorable, and 41 expressed no opinion.

One congressional inquiry was received on April 22, 2011.

A petition supporting the retention of the Harris Post Office was received on April 20, 2011, with 127 signatures. If this proposal is implemented, delivery and retail services will be provided by the Ocheyedan Post Office, an EAS-13 level office. Window service hours at the Ocheyedan Post Office are from 08:30-11:00 12:30- 16:00, Monday through Friday, and 08:30 09:30 on Saturday. There are 127 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about package delivery and pickup.

The customer expressed concern regarding services. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Customers expressed concern about misdelivered mail.

The customer had some conerns regarding misdelivery. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. You have also stated that the Postal employee at the Sibley Post Office was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. They concern will be conveyed.

Customers expressed concern regarding the mode of delivery.

Response:

Concern:

Response:

Docket: 1366304 - 51345 Item Nbr: 41 Page Nbr: 3

Response:

Customers expressed concern regarding the mode of delivery. Concern: The type of rural delivery has yet to be determined. Response: Customers inquired about mailbox installation and maintenance. Concern: The customer were concerned about who would provide snow removal Response: for the cluster box units. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The Postal Service will contract someone to remove the snow. Customers inquired about mailbox installation and maintenance. Concern: The customer were concerned that delivery to cluster box units would be Response: more costly than keeping the present system. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. Rural delivery to Cluster Box Units would be more cost efficient than maintaining a Post Office. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. The customer have stated that you enjoy the service at the Harris Post Response: Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers stated that the government should be creating jobs, not Concern: eliminating them. The customer stated that the government should be creating jobs and not Response: eliminating them. The Postal Service is not supported by tax dollars and relies on the revenue generated from the products and services they provide. The organization also is required to perform like a business. Due to the reduction of workload, the Postal Service has been aggressively trying to reduce the workforce to meet the workload. Creating more positions in this scenario would be fiscally irresponsible. Customers were concerned about later delivery of mail. 10. Concern: The customer were concerned about delivery times. The top priority of Response: the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of

and throughout the day.

The type of rural delivery has yet to be determined.

gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier

18. Concern:

Customers were concerned about later delivery of mail. 11. Concern: The customer were concerned about maintaining 9:00 am delivery. The Response: top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Customers asked how much the Postal Service would save by switching 12. Concern: to 5 day delivery. The Postal Service proposes that switching to 5 day delivery could Response: potentially save the Postal Service \$3 billion a year. Customers asked why their post office was being discontinued while 13. Concern: others were retained The customer asked why the suspended post office was being Response: discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed concern about collection of outgoing mail. 14. Concern: Collection of mail will be made by the carrier when serving the route. The Response: customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. All mail will be postmarked and sent to the plant. Customers inquired about cluster box unit installation and maintenance. 15. Concern: Cluster box units are purchased, installed, and maintained by the Postal Response: Service at no expense to customers. Customers guestioned as to if the rural carrier could handle the extra 16. Concern: workload. Rural carriers are paid based on an evaluation of the route. Many routes Response: can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee Customers questioned as to why the Postal Service couldn't simply raise 17. Concern: rates to offset the losses. The Postal Service is facing competition from electronic communications. Response: As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

> Customers questioned as to why the Postal Service is considering the closing of large facilities, such as finance stations in larger communities,

when they are turning a profit.

The Postal Service is seeking means to perform services in a more Response: efficient manner. The Postal Service is searching for ways to redirect retail and delivery traffic to achieve more efficiency. Customers questioned as to why the Postal Service was spending Concern: money on this study and the purchasing of CBUs. The Postal Service is forced to change the way business is performed. Response: As a result, studies are necessary to make changes within the laws and regulations. The Postal Service views these studies as investments for the future. Customers questioned the economic savings of the proposed 20. Concern: discontinuance Carrier service is more cost-effective than maintaining a postal facility Response: and postmaster position. The Postal Service estimates \$32,347 annual savings. Customers wanted to know why a nearby postmaster wasn't required to 21. Concern: fill the position in Harris. The Postal Service cannot force a postmaster to go to another post office Response: on a permanent basis at this time. There is also a hiring freeze on any promotions or laterals. Customers were concerned about obtaining accountable mail and large 22 Concern: If you live less than one-half mile from the line of travel, the carrier will Response: attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part Customers were concerned about the Officer in Charge's employment. 23 Concern: The OIC is an employee from another office and will return to her office Response: in the event of a discontinuance. A new clerk contract is under consideration which will allow more options for PMRs to apply for Postal Employment with limited benefits. Customers wondered if it was possible for 1 postmaster to overlook 24. Concern: several Post Offices to save money. The Post Office is considering several different options at this time Response: including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means. Customers wondered if there would also be a savings since the star route 25. Concern: truck wouldn't be required to stop at the Harris Post Office. The Star Route stop in Harris would be eliminated. Therefore, there Response: would be a costs savings.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
- office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
 - parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Harris is an incorporated community located in OSCEOLA County. The community is administered politically by Mayor and council. Police protection is provided by the Osceola County Sheriff. Fire protection is provided by the Harris Fire Department. The community is comprised of retirees, commuters, and self-employeed residents, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Harris United Methodist Church, Harris Economic Devoplement, CEA BB Sales, Brueggeman Farms, Expressions, Dugout Creek Design, Southpaws Test of Time, Five Star Catering, Clain Link Express, Sunnise Farms, RL Construction, NNK Partnership, Outback, KIN Pork Inc., DJ Lorch, LTD May City, Fire Dept., Harmon Oil, Hibma Family Farms, M&R Construction, Klaassen Trucking, Bosma Trucking, HET Club Store, Pampered Chef Ellen Bosma, Clipper Windpower, Westview Dairy, Vander/Veen Calf Ranch, Vellema Dairy, Karen Witt Daycare, DD Boots Dairy, Portable Welding, Recher Partnership, Reisburg Contruction, Walhoef Farms, MCM Fabrication, Stony Creek Pork, 3B Electric, Peterson Construction, DC Construction, Handy Man Servcie, Bull Dog Powerwash, DJ72 Inc, Ricks Greenhouse, Rayling Construction, Birdsall View Gardens, Raye Trucking, United Methodist Church, Jessica Smith AVON, Roberston Mechanical, Stan Clubs Ebay, Harris Fire Dept, Forbes MeatGrocery, City of Harris HLP School, Heath Auto. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Harris Post Office will be available at the Ocheyedan Post Office. Government forms normally provided by the Post Office will also be available at the Ocheyedan Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern: Customers expressed concern for loss of community identity.

Response: The customer were concerned that a discontinuance of the Harris

Post Office would "kill" the community. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern: Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 26, 2010. The noncareer postmaster retired (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 32,747 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 1.600
Total Annual Costs	\$ 45,879
Less Annual Cost of Replacement Service	- \$ 13,132
Total Annual Savings	\$ 32,747

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Harris, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ocheyedan Post Office, located six miles away.

The postmaster retired on March 26, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Harris Post Office provided delivery and retail service to 85 PO Box or general delivery customers and 97 delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$32,747 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ocheyedan Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

KENT GOCHENOUR
Manager, Post Office Operations

Fact Sheet	OLIDATION PROPOSAL		1. Date Prepared 05/28/20
Post Office Name	1. State and ZIP + 4 Code		
HARRIS District, Customer Service 5. Area, Customer Service	IA, 51345-7728 8. County 7. Congressional District		
HAWKEYE PFC WESTERN	OBCECLA	1A-05	or Allamana Sandra
Reason for Proposal to Discontinue S. P.D. Emergency Suspendiguy for discontinuance is based on declining. No Suspension sumes, declining workload, revenue, and the sity of the Postal Service to provide and regular service by an alternate ears.		Proposed Permane	rk Alternate service
11. Staffing			7 T-1-1
PM PM PM Vacancy Reason & Oate: retired 05/25/2010	e, Time M-F 08:00 - 12:00 13:00 - 16:15	08:00 - 09:15	Total Window Hours Per Week
L OIC Career Non-Career	a. Lobby Time M-F 6:00am - 9:00pm	Sat 6:00em - 9:00pm	37.50
: Current PM POSITION Level (150) Downgraded from EAS-11		1	5.1
5. No of Clarks- 0 No of Career- 0 No of Non-Career- 0 No of Cithers- 1 No of Career- 0 No of Non-Career- 1			
		Daily Volume (Ploces	_
13. Number of Customers Served			
s. General Delivery 0	Types of Mail	Received	Dispatched
. P.O. Box 85	a. First-Class	542	124
. City Delivery 0	b. Newspaper	277	- 6
f. Rural Delivery 97	c. Parcel	15	3
s. Highway Contract Route Box 0	d. Other	0	10
Total 162	q. Total	834	134
), No, Receiving Duplicate Service 0	f. No. of Postage Meters		0
n, Average No. Delly Transactions 17.90	g, No. of Permits		0
Intendes a. FY 008 009	Receipts \$ 24,948 \$ 25,831	b. EAS Step 1 PM Basic Salary (no Cota)	
Postal Ownerd Leased or Leased Expression Dates	\$ 21,516 Quarters	\$ 33168	\$11,111 use \$ 1600
Postal Owned Lease (Expression Date) 16a, t Lease (Increased Expression Date) 10-day cancellation clause (Increase) Yes V No Ex	\$ 21,516 Quarters 04/95/2013 Acted? Yes V No / utbble starmate querters avaita 19. Administrative/Emanufit Name OCHEYEDAN Window Senece Hours: M-F	Annual Le f Yea, must vecate by) tide? Yes Garage Chica (Preposed): EAS Level 1: 00:30-11:00 12:30-	Name 5 16000
Postal Owned Leased or Lease or Leased or Leas	\$ 21,516 Quarters Octobro Stample quarters availa 19. Administrative/Emanative Name OCHEYEDAN Window Service Hours: M-F, Lobby Hours: M-F, PO Bases Available: 127	Armual Le f Yea, must vecate by) ble? Yes Green (Preposed): EAS Level 1: 10.00 7:00-21:00	Mg 5 1600 Mg 5 Miles Away 6.0 SAT 08:30 09:30
Postal Owned Po	S 21,516 Quarters 04:93:2013 (cted? Yes V No /) utbible alternate quarters availa 19. Administrative/Emanuals Name OCHEYEDAN Window Service Hours: M-F PO Bases Available: 127 20. Nearest Post Office (if c	Arrual Le Arrual Le f Yea, must vecate by) tide? Yes Yes EAS Level 1:00:30-11:00:12:30- 18:00 7:00-21:00 EAS Level 1:00:30-11:00:12:30- 18:00 7:00-21:00 7:00-21:00	No Miles Amery 6.0 SAT 08:30 09:30 SAT 7:00-16:50
Postal Owned Po	\$ 21,516 Quarters O4952013 Acted? Yes Y No / Libbis starmate querters available starmate querters available. 19. Administrative/Emanutic Name OCHEYEDAN Window Service Hours: M-F Lobby Hour	Arrual Le Arrual Le f Yea, must vecate by) tide? Yes Yes EAS Level 1:00:30-11:00:12:30- 18:00 7:00-21:00 EAS Level 1:00:30-11:00:12:30- 18:00 7:00-21:00 7:00-21:00	Moss Away 6.0 Miles Away 6.0 Miles Away 8.0 SAT 06:30 09:30 SAT 06:30 09:30 SAT 06:30 09:30 SAT 06:30 09:30
Postal Owned Po	S 21,516 Quarters Octobrol 19. Administrative/Emanufin Name OCHEYEDAN Window Service Hours: M-F Lobby Hours: M-F Lobby Hours: M-F Lobby Hours: M-F Lobby Hours: M-F Lobby Hours: M-F PO Boxes Available: 127 Window Service Hours: M-F Lobby	Arrual Le Arrual Le f Yea, must vecate by) tide? Yes Yes EAS Level 1:00:30-11:00:12:30- 18:00 7:00-21:00 EAS Level 1:00:30-11:00:12:30- 18:00 7:00-21:00 7:00-21:00	3 Miles Away 6.0 SAT 7:00-16:00 3 Miles Away 5.0 SAT 08:30 09:30 SAT 08:30 09:30



09/16/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

HARRIS

Mum News

Docket Number 1366304 - 51345

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL HENDRIX District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: HARRIS, IA, 51345-7728											
EAS Level		11									
District County: Congressional District: Proposal: Reason For Propsed:		HAWKEYE PFC OSCEOLA IA-05 Close Consolidate									
					Alternate Sen	vice Proposed:	Rural Route Service				
					Customers At	fected:	<u> </u>				
					Post Office Box: General Delivery: Rural Route: Highway Contract Route (HCR):		85 0 97				
										0	
										City Route:	
2020/2012	a Dunel	122									
Intermediate Rural: Intermediate HCR:											
		0									
Total numb	per of customers:	304									
-	Total Control										
Date	Action										
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.										
03/26/2010	Postmaster vacancy occurred, Reason re	stired									
011201211	OIC: Career: 0 Noncareer: 1 Other Employees: 1										
03/22/2011	District manager authorization to study.										
04/11/2011	Questionnaires sent to customers. Number										
04/20/2011	Analysis: Favorable 6 Unfavorable 23 No Opinion 41 Petition received, Number of signatures: 127										
	Concerns expressed:										
04/22/2011	Congressional inquiry received: Yes										
06/29/2011	Concerns expressed: Proposal and checklist sent to district for review.										
COLLINEOTT	Government Relations and Retail Operation		e the 60-day posting (PS Form 4920								
06/29/2011	attached).										
06/29/2011	The state of the s										
09/16/2011	Comment Analysis:	loved and round-dates.									
100000	Favorable 0 Unfavorable 2 No Opinion 0 2										
None	Premature PRC appeal received.										
06/28/2011	Concerns expressed: Updated PS Form 4920 completed (if necessary).										
09/16/2011											
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice										
09/16/2011											
09/20/2011	Record returned to district for additional consideration.										
	Record returned as not warranted.										
11/07/2011	Final determination posted at affected offi-										
	Final determination removed and round-d										
_	Postal Bulletin Post Office Change Annou No appeals letter received from Headquar										
	Appeal to PRC received.										
	PRC opinion received on appeal	A STATE OF THE STA									
	Affirmed: Remanded: Address management systems notified to	USPS Withdrawn:									
	Discontinuance announced in Postal Bulle										
	Discontinuence annualization in Funda Date	Series of the se									
Review Coord	inatoriperson most familiar with the case.										
	MARCHIERIANE		(210) 220 2002								
	KAREN LENANE Name/Title		(319) 399-2902 Telephone Number								
	ratios inc		i dispiration i ratifica								
	KAREN LENANE		(319) 399-2902								
	District Post Office Review Coordinate	O. T.	Telephone Number								



09/16/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Harris Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Kent Gochenour Manager Post Office Operations.

WILLIAM HERRMANN DISTRICT MANAGER

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1366304.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HARRIS was received by 09/26/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

COCKET NO. ITEM NO. PAGE 1364304-51345 47

Date of Posting: 11/07/2011

Date of Removal: 12/09/2011

FINAL DETERMINATION TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366304 - 51345

LOCKET NO ITEM NO PAGE 1366304-57345

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Harris, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ocheyedan Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on March 26, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Harris Post Office, an EAS-11 level, provides service from 08:00 - 12:00 13:00 - 16:15 Monday - Friday, 08:00 - 09:15 Saturday and lobby hours of 6:00am - 9:00pm on Monday - Friday and 6:00am - 9:00pm on Saturday to 85 post office box or general delivery customers and 97 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 18 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,946 (65 revenue units) in FY 2008; \$25,831 (67 revenue units) in FY 2009; and \$21,516 (56 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Harris Community building to answer questions and provide information to customers. 72 customer(s) attended the meeting.

On April 11, 2011, 190 questionnaires were distributed to delivery customers of the Harris Post Office. Questionnaires were also available over the counter for retail customers at the Harris Post Office. 70 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 23 unfavorable, and 41 expressed no opinion.

One congressional inquiry was received on April 22, 2011.

A petition supporting the retention of the Harris Post Office was received on April 20, 2011, with 127 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Ocheyedan Post Office, an EAS-13 level office. Window service hours at the Ocheyedan Post Office are from 08:30-11:00 12:30-16:00, Monday through Friday, and 08:30 09:30 on Saturday. There are 127 post office boxes available.

The proposal to close the Harris Post Office was posted with an invitation for comment at the Harris Post Office and Ocheyedan Post Office from July 11, 2011 to September 11, 2011. The following additional concerns were received during the proposal posting period:

Customer expressed a concern about package delivery and pickup.

Response:

Concern:

The customer expressed concern regarding services. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Concern:

Customers expressed concern about misdelivered mail.

Response:

The customer had some conerns regarding misdelivery. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. You have also stated that the Postal employee at the Sibley Post Office was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner.

ITEM NO PAGE 1364304.51345 47

They concern will be conveyed.

Customers expressed concern regarding the mode of delivery.

The type of rural delivery has yet to be determined.

Customers expressed concern regarding the mode of delivery.

The type of rural delivery has yet to be determined.

Customers inquired about mailbox installation and maintenance.

The customer were concerned about who would provide snow removal for the cluster box units. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The Postal Service will contract someone to remove the snow.

Customers inquired about mailbox installation and maintenance.

The customer were concerned that delivery to cluster box units would be more costly than keeping the present system. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. Rural delivery to Cluster Box Units would be more cost efficient than maintaining a Post Office.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

The customer have stated that you enjoy the service at the Harris Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers stated that the government should be creating jobs, not eliminating them.

The customer stated that the government should be creating jobs and not eliminating them. The Postal Service is not supported by tax dollars and relies on the revenue generated from the products and services they provide. The organization also is required to perform like a business. Due to the reduction of workload, the Postal Service has been aggressively trying to reduce the workforce to meet the workload. Creating more positions in this scenario would be fiscally irresponsible.

Customers were concerned about later delivery of mail.

The customer were concerned about delivery times. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services,

3. Concern:

Response: Concern:

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

Concern:

Response:

10. Concern:

Response:

COCKET NO.

1364304-51345

such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers were concerned about later delivery of mail.

The customer were concerned about maintaining 9:00 am delivery. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers asked how much the Postal Service would save by switching to 5 day delivery.

The Postal Service proposes that switching to 5 day delivery could potentially save the Postal Service \$3 billion a year.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. All mail will be postmarked and sent to the plant.

Customers inquired about cluster box unit installation and maintenance.

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

Customers questioned as to if the rural carrier could handle the extra workload.

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

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18. Concern:

Customers questioned as to why the Postal Service is considering the closing of large facilities, such as finance stations in larger communities, when they are turning a profit.

Response:

The Postal Service is seeking means to perform services in a more efficient manner. The Postal Service is searching for ways to redirect retail and delivery traffic to achieve more efficiency.

19. Concern:

Customers questioned as to why the Postal Service was spending money on this study and the purchasing of CBUs.

Response:

The Postal Service is forced to change the way business is performed. As a result, studies are necessary to make changes within the laws and regulations. The Postal Service views these studies as investments for the future.

20. Concern:

Customers questioned the economic savings of the proposed

discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates \$32,347 annual savings.

21. Concern:

Customers wanted to know why a nearby postmaster wasn't required to fill the position in Harris.

Response:

The Postal Service cannot force a postmaster to go to another post office on a permanent basis at this time. There is also a hiring freeze on any promotions or laterals.

22. Concern:

Customers were concerned about obtaining accountable mail and large parcels

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the oustomer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part

23. Concern:

Customers were concerned about the Officer in Charge's employment.

Response:

The OIC is an employee from another office and will return to her office in the event of a discontinuance. A new clerk contract is under consideration which will allow more options for PMRs to apply for Postal Employment with limited benefits.

24. Concern:

Customers wondered if it was possible for 1 postmaster to overlook several Post Offices to save money.

Response:

The Post Office is considering several different options at this time including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means.

25. Concern:

Customers wondered if there would also be a savings since the star route truck wouldn't be required to stop at the Harris Post Office.

Response:

The Star Route stop in Harris would be eliminated. Therefore, there would be a costs savings.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

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CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5.

6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier. 4.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Harris is an incorporated community located in OSCEOLA County. The community is administered politically by Mayor and council. Police protection is provided by the Osceola County Sheriff. Fire protection is provided by the Harris Fire Department. The community is comprised of retirees, commuters, and self-employeed residents and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Harris United Methodist Church, Harris Economic Devoplement, CEA BB Sales. Brueggeman Farms, Expressions, Dugout Creek Design, Southpaws , Test of Time , Five Star Catering , Clain Link Express Sunrise Farms, RL Construction, NNK Partnership, Outback, KIN Pork Inc ,DJ Lorch ,LTD May City ,Fire Dept ,Harmon Oil, Hibma Family Farms, M&R Construction, Klaassen Trucking, Bosma Trucking ,HET Club Store, Pampered Chef Ellen Bosma, Clipper Windpower, Westview Dairy, VanderVeen Calf Ranch, Vellema Dairy, Karen Witt Daycare, DD Boots Dairy, Portable Welding, Recher Partnership, Reisburg Contruction, Walhoef Farms, MCM Fabrication , Stony Creek Pork, 3B Electric, Peterson Construction , DC Construction, Handy Man Servcie , Bull Dog Powerwash , DJ72 Inc, Ricks Greenhouse, Rayling Construction, Birdsall View Gardens, Raye Trucking, United Methodist Church ,Jessica Smith AVON,Roberston Mechanical, Stan Clubs Ebay, Harris Fire Dept, Forbes MeatGrocery, City of Harris HLP School Heath Auto. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Harris Post Office will be available at the Ochevedan Post Office. Government forms normally provided by the Post Office will also be available at the Ocheyedan Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer were concerned that a discontinuance of the Harris Post Office would "kill" the community. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern:

Customers were concerned about loss of employment in the

community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 26, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$32,747 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5%

\$ 33,168 \$ 11,111

	PAGE
Annual Lease Costs	+ \$ 1.600
Total Annual Costs Less Annual Cost of Replacement Service	\$ 45,879 -\$ 13.132
Total Annual Savings	\$ 32,747

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Harris, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ocheyedan Post Office, located six miles away.

The postmaster retired on March 26, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Harris Post Office provided delivery and retail service to 85 PO Box or general delivery customers and 97 delivery route customers. The daily retail window transactions averaged 18. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$32,747 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Harris Post Office and Ocheyedan Post Office during normal office hours,
- B. Appeal Rights. This final determination to close the Harris Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Harris Post Office and Ocheyedan Post Office during normal office hours.

Vo. 64-01		
- SERVET FORM	10/24/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



11/07/2011

OFFICER-IN-CHARGE/POSTMASTER Harris Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Harris Post Office Final Determination Docket No. 1366304 - 51345

Please post in the lobby the enclosed final determination to close the Harris Post Office. The final determination must be posted in a prominent place from 11/07/2011 through close of business on 12/09/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/10/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE

POST OFFICE REVIEW COORDINATOR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Docket: 1366304 - 51345 Item Nbr: 48 Page Nbr: 2

Enclosures:

Final Determination Official Record



Date of Posting, 11/07/2011

Date of Removal 12/09/2011

FINAL DETERMINATION TO CLOSE
THE HARRIS, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



Date of Removal: 12/09/2011

FINAL DETERMINATION TO CLOSE THE HARRIS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366304 - 51345



10/24/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- HARRIS

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will farnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

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Vice President, Area Operations, WESTERN Area